

Hiteshwar Sahai

Technical Support Engineer



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☎ +917415972033 📍 Rewari, Haryana

🐙 Github in LinkedIn 🖱 Portfolio

🎓 Education

Technical Support Engineer (Full Time),

Masai School, Bangalore (Karnataka)

03/2022 – present

B.Tech(CSE),

Maharishi Markandeshwar University, Ambala

07/2017 – 07/2021

Higher Secondary,

Saraswati Shiksha Niketan School, Haryana

04/2016 – 04/2017

🧩 Technical Skills

Linux | MYSQL | Shell Scripting | Git bash |
Google Sheets | Google Form | Fresh Works |
Webminal | HTML | CSS | Java Script | GitHub
| Java | Netlify

🧠 Customer Service Skills

Customer Service | Troubleshooting |
Decision Making | Patience | Empathy

🧩 Soft Skills

Teamwork | Critical Thinking | Time
Management | Project Management |
Interpersonal | Leadership

🌐 Languages

English | Hindi | Haryanvi

👤 Professional Summary

Aspiring Technical Support Engineer interested in obtaining a position to work on enhancing product and user experience. A Collaborative team player who is proficient in working with an interdisciplinary team and executing goal-oriented projects.

📁 Projects

Figma [🔗](#)

User Onboarding Process

Figma is a collaborative web application for interface design, with additional offline features.

Tech Stack:

HTML | CSS | Java script | Reveal.js

Features:

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Areas of Responsibility:

- Created and formatted slides
- Added multimedia content

A collaborative project built by a team of 2 members in 2 days.

Masai Premier League (MPL) [🔗](#)

MPL is a software that is used to schedule matches.

Tech Stack:

HTML | CSS | Java script

Features:

- Add multiple matches
- Filter
- Favorites
- Remove button

An individual project built in 2 hours

📄 Certificates

- Information and Communication Technology [🔗](#)

🎵 Interests

Travelling | Music | Internet Surfing

🧩 Achievements

Zoom Marathon Season 3 Certificate (ZMC)

[🔗](#)

Zoom Marathon Season 4 Certificate (ZMC)

[🔗](#)