Hiteshwar Sahai
Technical Support Engineer

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📞 +917415972033   📍 Rewari,Haryana

 Github   in LinkedIn   ➤ Portfolio

🎓 Education

Technical Support Engineer (Full Time),
Masai School,Bangalore (Karnataka)
03/2022 – present

B.Tech(CSE),
Maharishi Markandeshwar University,Ambala
07/2017 – 07/2021

Higher Secondary,
Saraswati Shiksha Niketan School,Haryana
04/2016 – 04/2017

🧩 Technical Skills

Linux | MYSQL | Shell Scripting | Git bash |
HTML | CSS | Java Script | Google Sheets |
Google Form | GitHub | Java | Netlify |
Webminal | Fresh Works

🧠 Customer Service Skills

Customer Service | Troubleshooting |
Decision Making | Patience | Empathy

🧩 Soft Skills

Teamwork | Critical Thinking | Time
Management | Project Management |
Interpersonal | Leadership

🌐 Languages

English | Hindi | Haryanvi

📇 Professional Summary

Aspiring Technical Support Engineer interested in obtaining a position to work on enhancing product and user experience. A Collaborative team player who is proficient in working with an interdisciplinary team and executing goal-oriented projects.

📁 Projects

Figma ⧉
User Onboarding Process
Figma is a collaborative web application for interface design, with additional offline features.
Tech Stack:
HTML | CSS | JavaScript | Reveal.js
Features:
- Team Collaboration

Areas of Responsibility:
- Created and formatted slides
- Added multimedia content

A collaborative project built by a team of 2 members in 2 days.

Masai Job App ⧉
Masai job app is basically used to save the details of applied candidates.
Tech Stack:
HTML | CSS | JavaScript
Features:
- Sort
- Filter
- Remove button

An individual project built in 2 hours

📑 Certificates

- Information and Communication Technology ⧉

🎻 Interests

Travelling | Music | Internet Surfing

🧩 Achievements

Zoom Marathon Season 3 Certificate (ZMC) ⧉
Zoom Marathon Season 4 Certificate (ZMC) ⧉