



Electricity account

 Enquiries **133 466**
 Street Light or
 Power Failure (24 Hrs)
 Ausgrid **131 388**



011/4294967197
 MR Mahesh Verma & MRS BANHISIKHA GUHA RAY
 UNIT 4/15 MACQUARIE TCE
 BALMAIN NSW 2041

 Internet **energyaustralia.com.au**

Customer number	3288 010 252
Account number	2478 691 438
Service address	U 4,15 Macquarie TCE, BALMAIN,NSW 2041
Tax Invoice	Issue date 06 Aug 2020

Electricity account summary 08 May 2020 to 05 Aug 2020

Plan	Anytime Saver
Opening balance	\$223.17
Payment received thank you	\$223.17Cr
02 Jun 2020 Payment	\$223.17Cr
Balance carried forward	\$0.00
Current charges (see over for details)	\$288.50
Total amount due (incl. GST)	\$288.50

An * means that the amount shown includes GST.

Discounts - Your total Electricity rewards and discounts received since August, 2018 are \$610.45 Cr.

We've updated our market retail contract due to recent regulatory changes. Find out more at energyaustralia.com.au/conditions-pricing.

The NSW Government offers rebates to help customers with the cost of electricity. These include the NSW Gvt Household Rebate, NSW Gvt Rebate for Life Support, NSW Medical Energy Rebate, NSW Family Energy Rebate and Energy Accounts Payment Assistance (EAPA). To find out more about these rebates and how to apply for them, visit energyaustralia.com.au/nsw-concessions

Please note that your eligibility to receive a concession on this account will be checked with Centrelink, Department of Veteran Affairs and/or other relevant organisations.

Due date
25 Aug 2020

Total amount due
\$288.50

Join us in a
 change for a
 better energy
 future

energyaustralia.com.au/goneutral

4294967198/R1.361/20.01.1P/0495

EnergyAustralia Pty Ltd ABN 99 086 014 968.

Choose carbon neutral electricity
 in your home, at no extra cost

Find out how at energyaustralia.com.au/goneutral



See the following pages for details of your electricity usage and service calculation.

Contact information

Contact Hours

For all your enquiries, our customer service hours are:

Monday to Friday: 8.00am to 6.30pm AEST

Calling from overseas? Phone +61 3 9422 2968.

Payment Assistance 133 466

Please contact us to discuss how we can help you pay your energy account including:

State Government Concession

Extended Time to Pay

Regular Pay Instalment Plan

Energy Account Payment Assistance <HP83

Help with Hardship or Payment Difficulty

If you do not wish to receive information about

EnergyAustralia's other products and services please call us on 1800 624 426.

Interpreter Service

1300 622 718

خدمة الترجمة الشفهية

Servizio Interpreti

傳譯員服務

Υπηρεσία Διεμνηνών

Dịch vụ Thông dịch

Servicio de Intérpretes

Hearing Impaired Service

Telephone Typing (TTY) service is available for the cost of local call.

General Enquiries 1300 368 536.

Life Support

To register life support on your account or for further information about life support please call us on 133 466.

Moving?

133 466

Contact us at least 3 business days before moving so we can finalise your account and organise electricity and gas supply to your new address. Please have your new meter numbers handy, these are located on the front of your meter. You'll be glad we moved with you. Just call 133 466.

Written Enquiries

Please direct all correspondence to: EnergyAustralia
Locked Bag 14060, Melbourne City Mail Centre, 8001
or fax to 1300 363 398



Electricity payment options

If your bill has been delayed, you are entitled to an extended amount of time to pay.



Direct Debit

Call 133 466



Billpay Code: 3248

Ref: 1002 4786 9143 80

Pay in person at any post office,
phone 13 18 16 or go to
postbillpay.com.au



Bill Code: 97410

Ref: 1002 4786 9143 80

BPAY® - Make this payment via Internet
or phone banking.

BPAY View® - Receive, view and pay this
bill using Internet banking.

BPAY View Registration No - 2478691438

© Registered to BPAY Pty Ltd, ABN 69 079 137 518



Mail

Please post this payslip
with your cheque payable to:
EnergyAustralia, GPO BOX 4491,
Melbourne, Victoria 3001



Phone

Call 1300 559 873 to pay by
MasterCard, Visa or American Express
for payment amounts up to \$10,000.

*A merchant service fee may apply to credit card payments: MasterCard or Visa - 0.36%; American Express - 1.5%.
Fee is calculated on the total payment amount.

Any fees applied will be shown on your next bill and are GST inclusive. Some exemptions apply.



*3248 10024786914380

Due date

25 Aug 2020

Total amount due

\$288.50
(incl. GST)

Office use only	Trancode	User code	Payment reference
831	067024	10024786914380	

<0000028850>

<067024>

<010024786914380>

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Your electricity usage and service calculation

Account number 2478 691 438 Billing period 08 May 2020 to 05 Aug 2020
NMI 41027543980 Service address U 4,15 Macquarie Tce, Balmain,NSW 2041

Tariff	Meter number	Bill days	Current reading	Previous reading	Total Usage	Charge/ Rate	\$
Anytime Saver							
Anytime Saver Peak	050051	90	17116	15959	1157.00 KWH		

Details

08/05/2020 - 05/08/2020 - 90 Days

Energy Charges

08/05/2020 - 05/08/2020 - 90 Days

* Anytime Saver Peak Consumption - Block 1 (10.95890 kWh/day)^	986.301 kWh	\$0.3283379 per kWh	\$323.84
* Anytime Saver Peak Consumption - Block 2 (1.89666 kWh/day)^	170.699 kWh	\$0.3283379 per kWh	\$56.05
* Anytime Saver Supply Charge	90 days	\$0.940819 per day	\$84.68
08/05/2020 - 05/08/2020 - 90 Days			
* Anytime Saver Discount on Usage - 3%			\$11.40Cr
* Additional Anytime Saver Discount on Usage - 23%			\$87.37Cr
* NSW Gvt Household Rebate	90 days	(\$0.8589042) per day	\$77.30Cr
Total Current Charges (incl. GST of \$26.23)			\$288.50

An * means that the amount shown includes GST.

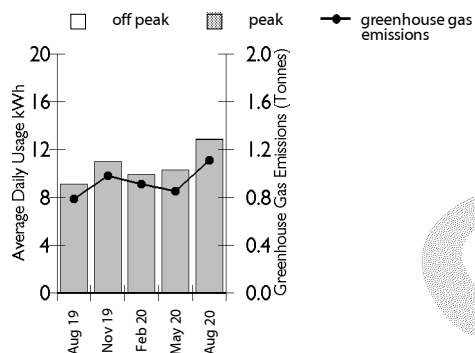
^ This figure is your usage shown as an average per day over the number of days that apply to this rate.

Next meter read

Your next meter reading is planned to occur during 30 Oct - 9 Nov 2020.

Please ensure safe and clear access to the meter. If your meter is not accessible an estimate is taken.

Electricity usage and greenhouse gas emissions



Average daily use (kWh)
This account: **12.86**
Same time last year: **9.12**
Average cost per day
(incl. GST): **\$3.21**

Total greenhouse gas emissions
(Tonnes) this account: **1.11**

For more information visit
www.switchon.vic.gov.au

To reduce your greenhouse
gas emissions, call us on
133 466 to find out how you
can support green energy.

**41% increase in usage since the
same time last year**

Compare your electricity usage with similar households in your area.

How it works:

- Select the household size that represents the number of people in your home,
- Compare the 'Average daily consumption benchmark' to 'Your household daily consumption'.

To find out more about how average household energy usage is calculated and get some energy efficiency tips, visit www.energymadeeasy.gov.au

Your household daily consumption (kWh)	12.86	
Household size without swimming pool	Average daily consumption benchmark (kWh)	Rating
	10.99	x
	16.52	✓
	17.63	✓
	21.29	✓
	24.23	✓

This benchmark applies to residential electricity consumption. It is calculated based on figures provided by the Australian Energy Regulator (AER) and is indicative only. Consumption benchmarks exclude some large appliances, such as pool pumps, and generation systems (e.g. PV). For more information or useful energy efficiency tips, visit: www.energymadeeasy.gov.au