**Customer Satisfaction Survey Data**

**Project name**

Project name survey notes:

Variable Data Definitions:

|  |  |  |
| --- | --- | --- |
| Gender | Male |  |
|  | Female |  |
| Age | Below 18 |  |
|  | 18-24 |  |
|  | 25-30 |  |
|  | 31-40 |  |
|  | Above 40 |  |

|  |  |
| --- | --- |
| How often do you use the software? | Frequently |
| At least once per week |  |
| 2-3 times per month |  |
| Once per month |  |
| Once per quarter |  |
| Once per year |  |
| Do not use |  |

|  |  |
| --- | --- |
| How satisfied are you with your purchase experience? | Check |
| 1 - Very Satisfied |  |
| 2 - Somewhat Satisfied |  |
| 3 - Neither Satisfied nor Unsatisfied |  |
| 4 - Somewhat Unsatisfied |  |
| 5 - Very Unsatisfied |  |

|  |  |
| --- | --- |
| How satisfied are you with your installation experience? | Check |
| 1 - Very Satisfied |  |
| 2 - Somewhat Satisfied |  |
| 3 - Neither Satisfied nor Unsatisfied |  |
| 4 - Somewhat Unsatisfied |  |
| 5 - Very Unsatisfied |  |

|  |  |
| --- | --- |
| How satisfied are you with your user experience? | Check |
| 1 - Very Satisfied |  |
| 2 - Somewhat Satisfied |  |
| 3 - Neither Satisfied nor Unsatisfied |  |
| 4 - Somewhat Unsatisfied |  |
| 5 - Very Unsatisfied |  |

|  |  |
| --- | --- |
| How satisfied are you with your support experience? | Check |
| 1 - Very Satisfied |  |
| 2 - Somewhat Satisfied |  |
| 3 - Neither Satisfied nor Unsatisfied |  |
| 4 - Somewhat Unsatisfied |  |
| 5 - Very Unsatisfied |  |

|  |  |
| --- | --- |
| Overall, how satisfied are you with our software? | Check |
| 1 - Very Satisfied |  |
| 2 - Somewhat Satisfied |  |
| 3 - Neither Satisfied nor Unsatisfied |  |
| 4 - Somewhat Unsatisfied |  |
| 5 - Very Unsatisfied |  |

Please add comment here:

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