

Hissein Wade
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SUMMARY OF QUALIFICATIONS

- Expertise in all aspect of PC troubleshooting, software application installations, maintenance various of desktop operation, hardware, mobile devices and windows server and Mac OSX server
 - Software skills include Java, basic Python, and SQL Query Database analyst for sort metadata from actual data and knowledgeable in Windows 7,8,10, Mac OS X, Desktop Domain through Active Direct (AD) ; Proficient in Microsoft Visual Studio, Microsoft Project, Visio, Excel, Outlook, Access, Word, PowerPoint, and Data Analyst
 - Fluent in English, Arabic
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EDUCATION

University of Colorado Denver, Business School, Denver, CO

Bachelor of Science, Business Administration in Information Systems major and Minor in Computer Science; Expected graduation May 2022

Community College of Denver, Denver, CO, May 2019

Associate of Applied Science Degree | Information Technology (IT); Certificates in IT Computer Services & Support and Computer system; National Honor Society of Leadership & Success

Academic Project

IT Support Project

- Troubleshooted and diagnosed client's (IT Department) devices including PC's, tablets, printers, and software issues
- Addressed all clientele network devices including routers, firewalls, switches or wireless access points
- Installed Software applications and maintained hardware device, monitored network, sharing images, video data and infographic base on Network+ and Security + courses

Installing and Configuring Microsoft Window Server 2012/R2

- Created Active Director domain for admin and with 3 local users; created users account, policy for password and disable accounts ID; established rules to restrict users to prevent access to specific web site, applied policies to both users and computer
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PROFESSIONAL EXPERIENCE

Publication Printer Corp, Denver, CO, May 2015 - Dec 2016

Team Supervisor and Material Handler

- Supervised 8 employees taught them to use professional printers and binder
- Collaborated with management to improve production efficiency, assured quality control

Alsco INC, Denver, CO, Jan 2015- May 2015

Counter-Sorter

- Monitored, ensured correct pickup and delivery \$500M products to the customers and report confirmations details to supervisor
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COMMUNITY SERVICE AND LEADERSHIP ACTIVITIES

Community College of Denver Student Club, Denver, CO, April 2017 - May 2019

- Taught students to install software, repair PC hardware and coding in Java language and Basic Python

Urban Youths Initiative, Denver, CO, May 2017- May 2018

- Led new Students to Denver in outdoor activity