Hunter Wallace

Software Engineer

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Hunterwallace.com
Github: Hjwallace

EXPERIENCE

Navient, Remote — *Service Desk Agent*

January 2021 - Present

- Responsible for assisting employees to ensure their credentials are valid and that they can access all necessary software
- Utilize ServiceNow to log tickets and incidents in a quick and efficient manner

Ontario Systems, Muncie— *Software Engineer Intern*

May 2019 - Aug 2020

- Enhanced the company's legacy product by translating the character based UI in the terminal to a graphical interface
- Actively participated in SCRUM and Agile meetings, sprint reviews, and task assignments

PROJECTS

hunterwallace.com — *Personal Website*

Canning Heroes — *May 2019*

- Developed with Unreal
- Created within a multidisciplinary team of students tasked to create a unique cooperative touchscreen-based game for a local community center
- A Shafer Fellows sponsored project
- Silver in student division of 2019 International Serious Play Awards

24x7 System Monitoring — *May 2021*

- Developed with C#.NET, Postgres, jQuery
- A full stack application created for a local company to constantly monitor crucial business actions with API endpoints
- Tasks can be assigned with an endpoint, a time to be ran, and who to contact via Twilio or Mailgun if a failure condition is met
- Coordinated and conducted in a agile setting with weekly team meetings, retrospectives, and showcases with client to receive feedback and create and define more user stories

SKILLS

FrontEnd(HTML/CSS/JS)

BackEnd(PHP/Node.JS)

Java – 4 years

C# – 3 years

SQL (Postgres, MySQL)

InterSystems Cache – 2 years

VC (Git,Mercurial,BitBucket)

AWARDS

International Serious Play Awards - Silver for Canning Heroes (June 2019)

Computer Science Art Show - **Second Place** (September 2017)

EDUCATION

Ball State University, Muncie— *Bachelor of Computer Science*

Aug 2017 - May 2021

Fields of Study: Algorithm Analysis, Databases, Web Design

Minor: Business Information Technology

GPA: 3.21