



EDUCATION

PG DIPLOMA — WEB & MOBILE APPLICATION DESIGN & DEV
Langara College, Vancouver, BC
Jan 2024 – May 2025 CGPA: 3.48

B.TECH — ELECTRONICS & COMM. ENGINEERING

DAV Institute of Eng. & Tech.,
Jalandhar
Jun 2016 – Jun 2020 CGPA: 7.53

ANAND PUBLIC SCHOOL, KAPURTHALA
Grade 12: 68% (May 2016)

ARMY PUBLIC SCHOOL, DEVLALI
Grade 10: CGPA 8.8 (May 2014)

SKILLS

Programming

- Python • JavaScript • HTML-5
- CSS • Tailwind CSS • React.js
- Next.js • Bash • Bootstrap
- Linux • REST • Node.js

Tools

- GitHub • VS Code • Postman
- PyCharm • MS Outlook • Jira
- MS Office • Figma • Slack

Cloud & Containers

- Google Cloud Platform
- Amazon Web Services
- Kubernetes • Docker • Azure

Databases

- PostgreSQL • MongoDB • MySQL

CERTIFICATIONS

GCP Professional Database Engineer
GCP Associate Cloud Engineer
GCP Professional Cloud Architect
Huawei Networking & Routing
Core Java
TCS NQT iON
Python Django Full Stack

SOCIAL LINKS

LinkedIn: Hemant Kumar
Portfolio: hemantkmr.dev
LeetCode: Hemant-Kumar
CodeStudio: Hemant-Kumar
Quora: Personal Writings

EXPERIENCE

GOOGLE OPERATIONS CENTER | CLOUD SUPPORT ANALYST

Dec 2022 – Aug 2023 Knowledge Capital, Hyderabad, IN Onsite

- Delivered real-time call, chat, and email support to Google Cloud customers; troubleshoot issues across Cloud SQL, IAP, IAM, Compute Engine, and App Engine.
- Performed system troubleshooting on Windows 11 and macOS using Bash/Python; automated tasks with Cloud Scheduler, Chef, and Ansible.
- Provisioned and managed scalable GCP infrastructure with Terraform; secured VMs via firewall rules; containerized five live apps with Kubernetes and maintained Docker images and deployment directories.
- Implemented data backup strategies and Cloud Monitoring; used multi-region instances to improve VM availability by 10%.

XPHENO PVT LIMITED | TALENT ACQUISITION SPECIALIST

Nov 2021 – Dec 2022 Bangalore, IN Remote

- Sourced, screened, and closed 15+ technical roles for 10+ clients (e.g., Adobe) using Resdex and Excel; managed interviews via Microsoft Teams and Outlook.

PROJECTS

SAFE MILO (IOS/ANDROID) | FULL-STACK DEVELOPER

Jan 2025 – Apr 2025 Langara Capstone safemilo.wmdd.ca

- Built an AI-powered scam protection app for seniors with scam call/message detection, news, quizzes, and an AI chatbot in an 8-member agile team.
- Delivered MVP from scratch in 11 weeks; earned 2nd place at Capstone and was showcased by Langara College at Web Summit 2025.
- Stack: React Native (Expo), TypeScript, NestJS, PostgreSQL, REST APIs, Firebase, AWS, Call Control, VirusTotal, OpenAI, Jira, GitHub, ESLint.

HELPMET | FULL-STACK DEVELOPER — INTEGRATED PROJECT

Sep 2024 – Dec 2024 Langara helpmet.ca

- Engineered a B2B site safety web app, reducing manual reporting time by 60% and increasing inspection compliance by 50% via alerts, analytics dashboards, equipment checks, and heat maps.
- Stack: React, Node.js, Firebase, MongoDB, Chart.js, Tailwind, TomTom.

ART ASTA | FULL-STACK DEVELOPER

Apr 2024 – Aug 2024 Langara artasta.netlify.app

- Built a B2C platform connecting local artists and enthusiasts through live auctions, real-time bidding, interactive maps, and purchases.
- Stack: HTML, CSS, JavaScript, REST APIs, GCP, Firebase, Bootstrap, Netlify.

REAL-ESTATE WEBSITE | DJANGO DEVELOPER

Dec 2019 – Aug 2021 Mentor, Kapurthala, IN

- Built a real-estate platform using Django, Python, PostgreSQL, and REST APIs.