Project Landscaping

collection processes.

| | Data | Information | Knowledge |
|------------------------|--|---|---|
| Underwriting Engine | What is the current system used for underwriting?Is the process manual or automated?What are the data inputs?Are there delays in processing? | What criteria are used to assess risk?How often are risk pricing models reviewed for accuracy?Does the system adapt to regulatory changes? | What systems do competitors use?How are their approaches different?Are there upcoming changes in the industry that could impact underwriting? |
| Risk Price | Is there access to historical risk pricing data?Are previous models still applicable?Are any trends influencing pricing? | What pricing patterns exist across different customer segments?Are specific prices discouraging buyers?How do claims data correlate with pricing? | - How do competitors set their prices?- Are there benchmarks for pricing within the industry?- Can introducing dynamic pricing strategies help? |
| Margin | What is the organisation's current profit margin on policies? How does profitability vary by product type? Are there untracked costs in the process? | What external factors are impacting profit margins?Is pricing aligned with the claims ratio?How well do pricing strategies support profitability? | What margins are achieved by industry leaders? Are there inefficiencies affecting profitability? Can technology improve overall margins? |
| Proposed Solutions | Evaluate and streamline underwriting workflows to remove inefficiencies.Consolidate and standardise data | Adopt predictive modeling to improve pricing accuracy.Use insights to create cost-efficient | Upgrade to a modern underwriting system using AI.Align organisational practices with industry benchmarks. |

policies without compromising quality.

Enhance policy structures for customer

satisfaction and profitability.