## **HLOKOMELO KGASAGO**



22 Berly street Benoni, Goedeburg, Johannesburg, 1020, South Africa

SYSTEMS ENGINEER



mankokokgasago@gmail.com

INTERNATIONAL CERTIFICATE (CURRENTLY

**EDUCATION** 

STUDYING) IBM / International / 2024 IBM Applied DevOps Engineering

**Professional Certificate** 

estimate and assign story points to them, and track stories using a kanban board on ZenHub.

• Write quality agile user stories,

- Develop RESTful Python microservices, test with TDD methods, practice CI/CD, and deploy
- technologies like Kubernetes. • Develop and execute unit tests with test driven development (TDD) methods including coverage reports, factories, fakes, and mock objects.

using serverless and container

- Gain technical experience through hands on labs and projects and build a portfolio to demonstrate your job readiness.
- Skills to Gain: • Representational State Transfer (REST)

## · OpenShift

- Microservices
- Serverless

· Cloud Applications

- Software Testing
- Test-Driven Development • Behavior-Driven Development
- · Test Case
- · CI/CD · Agile

Automated Testing

- Devops
- TDD/BDD · Cloud Native
- · Continuous Development • Infrastructure as Code
- Automation Observability
- Telemetry
- · Monitoring
- Logging
- · Tracing Docker
- Kubernetes Containers
- Kanban
- · Zenhub
- Scrum Methodology
- Agile Software Development
- · Sprint Planning • Open Web Application Security
- Project (OWASP)
- Security Cloud Computing
- HIGHER NATIONAL

**INFORMATION TECHNOLOGY -**

- **DIPLOMA**
- **DIPLOMA BUSINESS**

Rosebank College / Johannesburg / 2011

### C#.NET · Minor: Database (MS SQL).

· Major: Systems Development

**ROSEBANK COLLEGE** 

INTERNATIONAL

CERTIFICATE IBM / 2022 **Introduction To DevOps** 

Subjects: Business Case for DevOps,

DevOps, Essential Characteristics of

DevOps, Essential Characteristics of

Native Microservices, Designing for Failure, Infrastructure as Code, Continuous Integration, Continuous

DevOps Adoption, Definition of

DevOps, XP, Agile, Social Coding Principles, Git repository Guidelines, Test Driven Development, Cloud

Delivery.

INTERNATIONAL CERTIFICATE IBM / 2022 **Introduction to Cloud** Subjects: Overview of Cloud Computing , Cloud Computing Models, Components of Cloud Computing, Emergent Trends and Practices, Cloud Security, Monitoring, Case Studies, Jobs, and Final Assignment (practical project).

# Acronis/Backups

SKILLS

**Active Directory** 

Trilix/McAfee

Monitoring

SQL querying

Web Development (Angular)

Containers (Docker/Kubernetes)

Office 365 Sharepoint

Service Desk

Computer hardware support

AWS cloud

**WSUS** 

Virtualization (Vmware)

Software support

Kibana/Elasticsearch

Python

Nginx

Reporting Communication

Outlook LDAP

Linux servers

Windows Servers Deswik software support

PAL People Software support PAL Pay Software Support

Mining Industry IT and Server Support

English

XiTsonga

Health Checks

# LANGUAGES

Driving license category C1 with Own Transport.

**DRIVING LICENSE** 

Syncromine Software support

IsiZulu Sepedi

PERSONAL **DETAILS** 

Date of birth: 1988/02/02

Nationality: South African

Marital status: Single

Industrial IT support and software support in general. I have a solid exposure to Cloud Technologies that include but not limited to AWS cloud, Google cloud and Microsoft Azure. I have exposure in scripting languages like python and bash. I also have web development exposure using Angular.

An established IT engineer that is skilled and experienced with Windows server

management and configuration, Linux Servers installation and configuration,

I am looking to advance my career in the ICT as a senior IT engineer, an IT specialist, senior Systems Administrator/Engeneer, Sytems Analyst or DevOps engineer.

managing, configuring and maitaining Windows and Linux servers within the Financial and the mining sector- I believe I can handle or transition into a senior role with ease.

With more than 10 years Information Communiction Technology I have

**WORK EXPERIENCE** 

development cycle.

CONTRACT)

### growth and job infrastructure for the organization to be in line with security company guidelines or SOP (standard operating

Jun 2023 - Present **JOHANNESBURG** 

Sintrex (Client

retrenched

Standard Bank) -

Feb 2017 - Jul 2022

**JOHANNESBURG** 

**EOH** (Client Siyanda

Bakgatla Platinum

Mine) - looking for

### procedure). • Defines customers' needs and functionality in a service

SYSTEMS ENGINEER (1 YEAR FIXED

· Manages and monitors all installed systems and

- · Assists in the coordination of various teams testing and evaluating for the development of design and its implementation of the best output. · Installs, configures, and tests operating systems,
  - application software, and system management tools.

• Ensures the highest level of systems and infrastructure

availability. • Implements warranty and support activities.

Evaluates the existing systems and provides the

technical direction to IT support staff.

hardware requirement.

• Plans and implements system automation as required for better efficiency.

· Oversees the development of customized software and

• Collaborates with other professionals to ensure high quality deliverables within organization guidelines, policies, and procedures.

· Deals with work process, optimization methods, and

risk management tools in the given projects for the

successful accomplishments according to the

requirements of the stakeholders.

• I was communicating with stakeholders (Standard bank and BCX) to identify what they want a system to

accomplish, this includes but not limited to configuration of proprietary and third-party monitoring systems. • Creating samba and NFS shares. • Monitoring global network infrastructure including but not limited (to SERVERS, SWITCHES, ROUTERS, VSAT, MOBILE APPLICATIONS and VIRTUAL MACHINES).

to help IT- support staff.

• I was installing and configured Linux operating systems (on-premises and AWS cloud), software, and hardware components, and documented the design,

• I was routinely testing software for bugs,

maintenance, and support procedures for routine tasks

redundancies, and security issues. • I was performing root-cause analysis for the service interruption and establishing preventive measures. • Creating UNIX file systems on-premises and on AWS cloud. • Creating and maintaining user accounts and managing rights and access rights.

• Monitoring performance of systems running our monitoring tools on premises and on the AWS cloud.

• Create reports and documentation outlining findings and solutions; oversee the overall backup strategy and

daily operations for secure backups and restore testing. • I was maintaining backups and security. • Identify potential issues and integrate possible

to reduce the requirement of manual work when

managing and configuring a large quantity of workload. • I was doing weekly and monthly reporting using MS NETWORK ADMINISTRATOR

• Responsible for the maintenance, configuration, and

reliable operation of computer systems and

virtualization.

• I was editing provided (by developers) script templates

• Install and upgrade computer components and software, manage virtual servers. • Troubleshoot hardware and software errors by running diagnostics, documenting problems and resolutions, prioritizing problems, and assessing the impact of issues. • Upgrading of IT infrastructure.

• Lead desktop and helpdesk support efforts, making

equipment problems are resolved in a timely manner

sure all desktop applications, workstations, and related

• Installation, configuration and monitoring of security

technical issues for computer users. It was my job to

for the user. I also spent a fair amount of time

• Creating Software Images for Endpoint Devices. • Troubleshooting Software and Hardware Issues.

Podcast

Singing

**JOSEPH MADISHA** 

**UKHO MOSES DANA** 

Engineer)

0789649895

Sintrex (Sinior Linux/Noc

diagnose where the problem is and implement a solution

Altron (Client Absa) - left looking for

new exposure.

Feb 2013 - Feb 2016

**JOHANNESBURG** 

HOBBIES

Reading

Meditation

REFERENCES

**PLATIUS NGOBENI** 

**COLLEN MABONTE TLABELA** 

MTN (Senior Consultant | Strategic

Wholesale Product Development)

Sybrin Systems -

contract was ending

Mar 2016 - Jan 2017

Sandton

## • DESKTOP ENGINEER I specialized in troubleshooting hardware and software

with limited disruptions.

software, Kaspersky and PGP.

• Develop and Implement a Software Update Schedule. • Ensure Network Security is Up to Date. • Installation and maintenance of network printers.

communicating with users.

Responsibilities:

- Sybrin Systems (Business Process Altron (Senior Destop Engineer) Engineer) 0825236470 072 280 3535
- **PUBLICATIONS** https://www.linked ON MY SPECIAL DAY.

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Feb 2017

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special-day-

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COCKROACHES A CLUE TO SOUTH

**AFRICANS** 

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