

# Hoang M. Nguyen

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**February 25, 2023**

**Dear Sirs:**

I am writing to you in response to your opening position for Director of Engineering. As an accomplished technology leader with more than 20 years of experience in software engineering and management, I believe my skills and experience would be a valuable addition to your team.

There is no great success without a great team. With that in mind, I've managed several teams composed by Tech Leads, Scrum Master, Project Managers, BA, QA, DBA and developers, which I have coached, mentored and developed to become better professionals. I have a proven track record of leading teams to success in developing and delivering software products on time and within budget. I have a strong technical background and am well-versed in a variety of software development methodologies. I am also an effective leader and motivator, able to get the best out of my team members.

In my previous role as Senior Manager of Software Engineering, I was responsible for all aspects of software development, from requirements gathering to delivery. I successfully led a team of 20 engineers to deliver a complex software product on time and within budget. I am also well-versed in agile methodology and was able to successfully implement it within my team. Over the years, I have worked on multiple technologies and business domains. I am a result oriented and hands on technology leader with a long history of success driving strategy, design, and execution of software engineering applications by securing buy-in from key stakeholders. I have contributed heavily to four different agile transformation initiatives of different scale.

Apart from analyzing and addressing different challenges in agile transformation, I contributed to the successful execution by wearing different hats. In my additional role as Manager of AI/ML Operations, I have demonstrated my expertise on leading multiple complex initiatives including to build a complete ML Ops pipeline with DataRobot PPS (Portable Prediction Server) in Cloud (AWS) for custom models. This has given me a great chance to apply all my operational excellence core competencies to refine, enhance and boost the big data integration of existing and new sources towards a unique goal which is to provide software that can reason on input and explain on output in order to automate, optimize, and augment the transformational process of data into actions.

My very strong dedication to professionalism and my ability to manage multiple projects simultaneously successfully in different platforms make me the ideal software development manager candidate for your organization. I would be greatly honored to have the chance to further discuss this position with you. The attached resume provides additional information as to my qualifications and contact information. Thank you for your time and consideration. I look forward to hearing from you.

**Sincerely Yours,**

*Hoang.M.Nguyen*