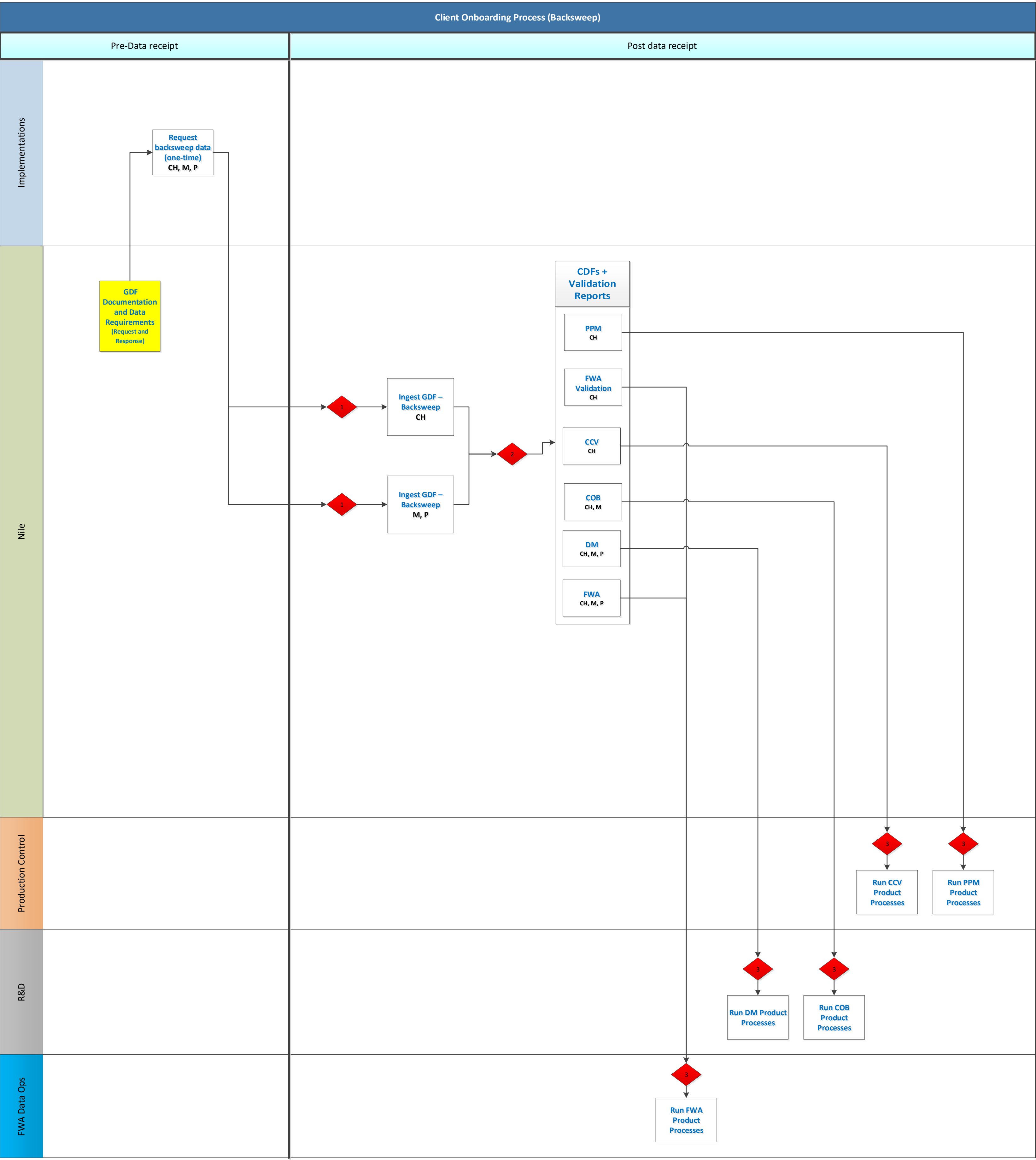


Key

CH - Claims History
TBA - Claims TBA
M - Member
P - Provider

Error Notifications

- 1 File and GDF level errors. Nile team will notify appropriate stakeholders and reach out to client (if needed)
- 2 CDF level errors. Nile team will notify appropriate stakeholders
- 3 If CDF data issues are encountered during product level processing. Product teams will raise a ticket for Nile team.



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Error Notifications

- 1

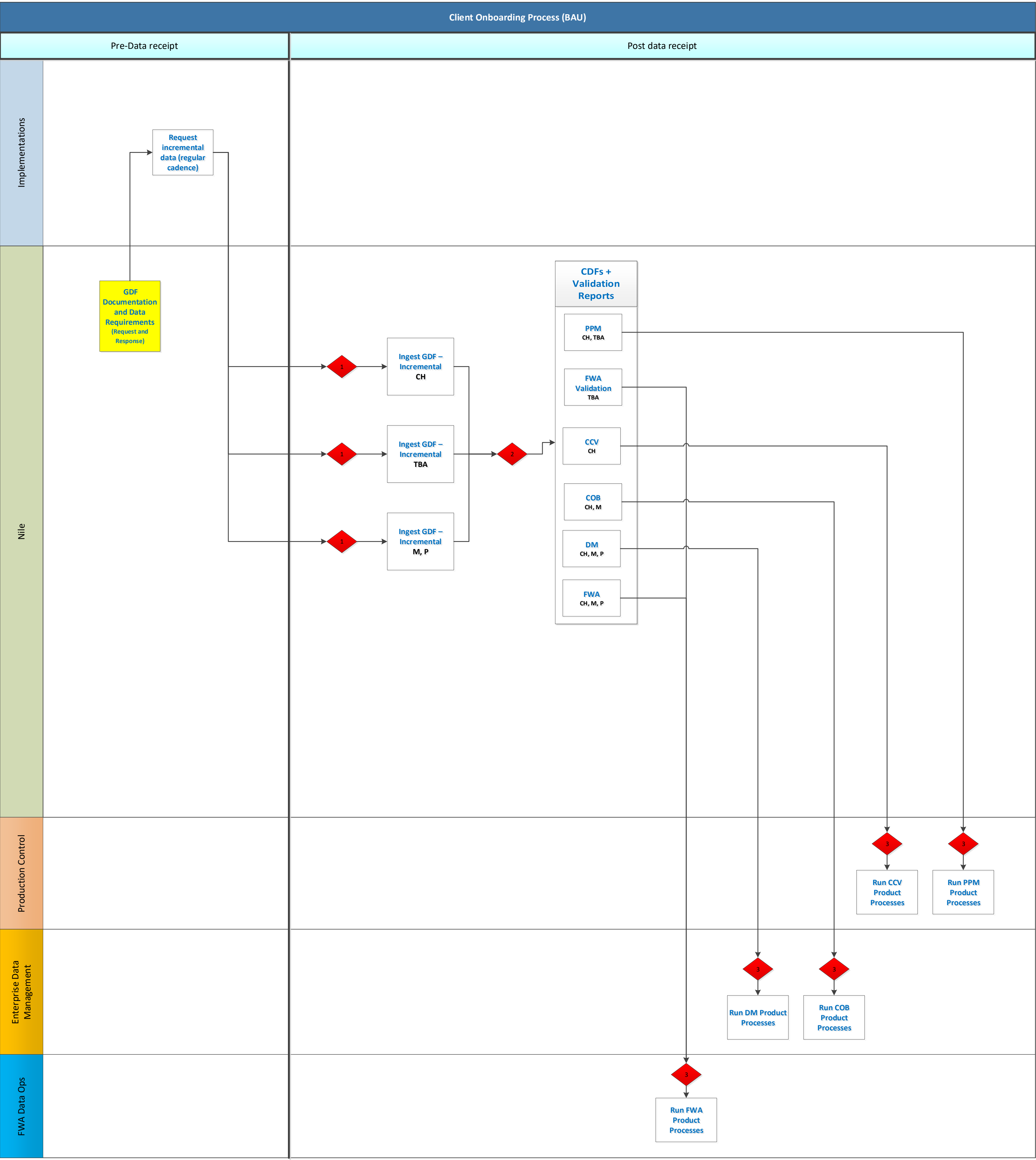
File and GDF level errors. Nile team will notify appropriate stakeholders and reach out to client (if needed)
- 2

CDF level errors. Nile team will notify appropriate stakeholders
- 3

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Postpay CDFs (Incremental)

Prospective CDFs (Incremental)



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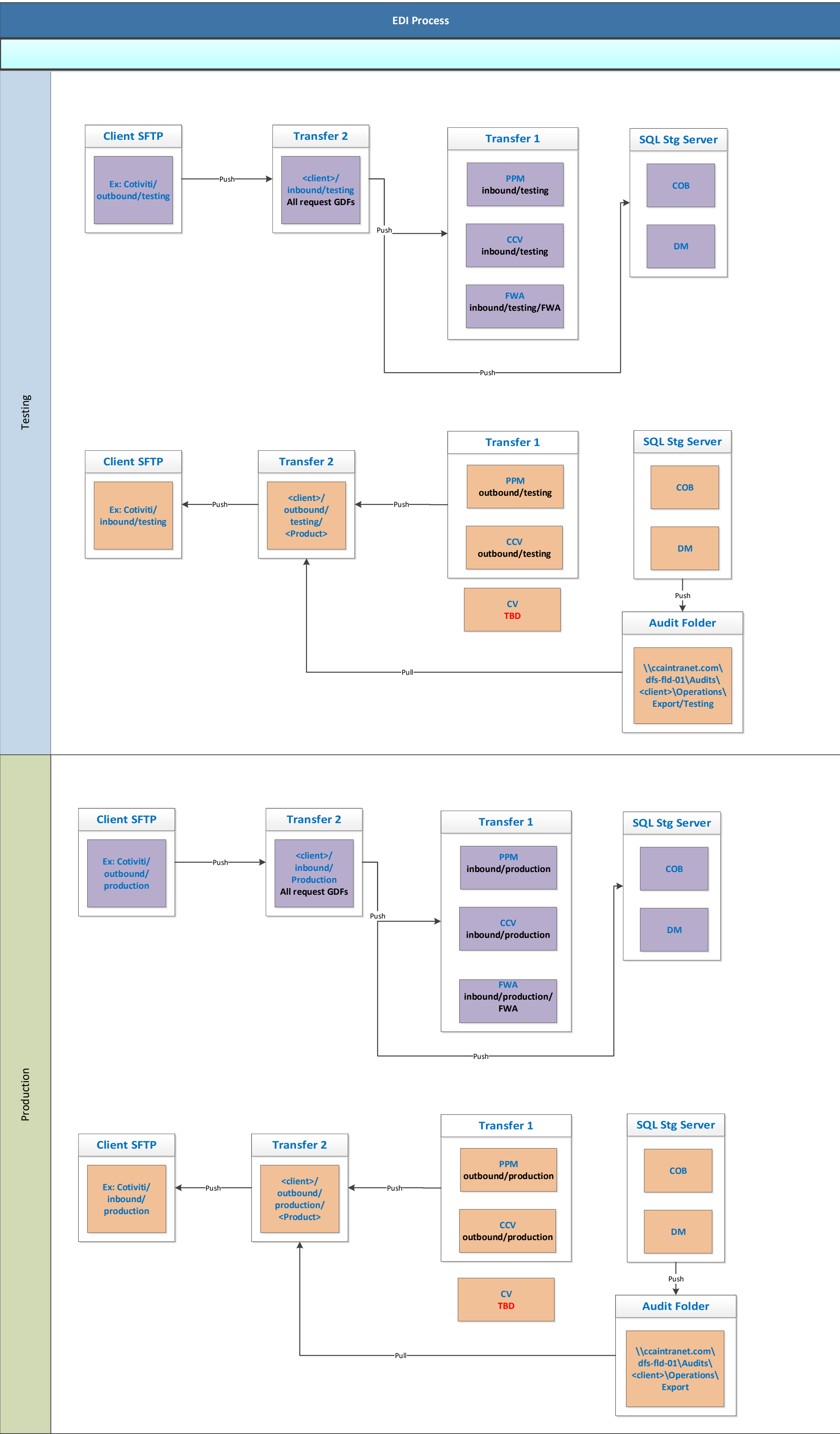
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Postpay CDFs (Incremental)

Prospective CDFs (Incremental)



Client SFTP

Ex: Cotiviti/
inbound/
production

Transfer 2

<client>/
outbound/
production/
<Product>

Transfer 1

PPM
outbound/production

CCV
outbound/production

CV
TBD

SQL Stg Server

COB

DM

Audit Folder

\\ccaintranet.com\
dfs-fld-01\Audits\
<client>\Operations\
Export

Key

- Request
- Response