# Hoang-Phuc (Lucas) Tran

Waterloo, Ontario, N2T 2P3

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## OBJECTIVE

*Eagerly pursuing an internship opportunity to channel my passion for software development into practical contributions, enhancing project outcomes and advancing the technological aspirations of your company.*

## EDUCATION

**Software Engineering Technology, Advanced Diploma**                    January 2022 – Present

*Conestoga College, Waterloo, ON*
   • *GPA: 3.63/4*
   • *Expected date of graduation: May 2024*

**Animal Science, Bachelor's degree**                    May 2013 – May 2017

*An Giang University - Vietnam National University of Ho Chi Minh City*

## HIGHLIGHTS OF QUALIFICATIONS

- 1+ years of experience in streamlining Shopify operations, optimizing product listings, managing inventory, and improving customer engagement for enhanced e-commerce success.
- Developed and launched a full-stack e-commerce website and other web projects on my website portfolio (https://hoangphuctran.co/).
- Experienced in full-stack development, utilizing frameworks such as Bootstrap and React for front-end design, and Django for scalable back-end solutions.
- Knowledgeable in database management with MySQL and SQLite, along with hands-on experience in Django REST APIs for seamless backend functionality.
- Multi-tasking, able to manage multiple priorities and meet deadlines.
- Exceptionally organized, detail-oriented and time management abilities.
- Effective communication and interpersonal skills.
- Enthusiastic, self-motivated, willing to learn attitude.

## TECHNICAL SKILLS SUMMARY

- **Programming languages**: Fluent in C/C++, C#, HTML, CSS, JavaScript, and Python, with adaptability to efficiently switch between languages and apply the best-suited syntax and semantics for project requirements.
- **Frameworks**: Bootstrap, React, Django, Django REST.
- **Front-End Development:**
  o Experience with Bootstrap for responsive design.
  o Proficiency in React for building interactive user interfaces.
- **Back-End Development:**
  o Expertise in Django for robust server-side applications.
  o Familiar with MySQL and SQLite for database management.
  o Competent in creating and managing RESTful APIs.

## WORK EXPERIENCE

**E-Commerce / Shopify Administrator (Part-time)**                                      *January 2022 - Present*
*Hannah Canvas Design, Kitchener, Canada*

- Manage the Shopify platform, ensuring product listings are current with detailed descriptions, accurate pricing, and high-quality imagery.
- Oversee inventory levels using Shopify's inventory management tools, adjusting as needed to avoid stockouts or excess.
- Process customer orders, oversee shipping arrangements, and handle returns, aiming for a seamless order fulfillment cycle.
- Analyze site traffic and user engagement metrics via Shopify analytics to optimize the online store's performance.
- Collaborate with marketing to execute online promotions and campaigns and update the website's visual merchandising accordingly.
- Ensure the online store complies with e-commerce security best practices and maintains the integrity of customer data.

**Kitchen Helper (Part-time)**                                      *May 2022 - Nov 2023*
*Pür & Simple Restaurant, Waterloo, Canada*

- Assisted with various kitchen tasks to support chefs and cooks.
- Ensured cleanliness and hygiene by washing dishes and kitchen utensils.
- Maintained a clean and organized kitchen area, following sanitation standards.
- Helped with food preparation as needed, including washing, peeling, and cutting ingredients.

**Production Staff**                                      *September 2018 – June 2021*
*Ziczac Design Co., Ltd, Vietnam*

- Coordinated with the design and sample teams to ensure materials were ready for mass production.
- Collaborated with fabric mills to ensure timely delivery of quality fabric to the production facility.
- Operated production equipment and prepared items for distribution.
- Conducted regular maintenance on machinery and proactively searched for potential malfunctions.
- Implemented quality control measures to maintain production standards.

**Livestock Veterinary Technician**                                      *August 2017 – August 2018*
*GreenFarm Asia Co., Ltd, Vietnam*

- Supported veterinarians in the diagnosis and treatment of livestock health issues.
- Conducted medical tests and collected samples to aid in animal health management.
- Administered medications and treatments as per veterinary directives.
- Observed and documented animal behaviors and health outcomes.
- Participated in research activities to advance livestock health knowledge.
- Ensured daily health management tasks were completed in collaboration with the team.