## Appendix 1

This document contains the data that required to be captured and managed in different activities.

#### Customer

First Name, Family Name, Email address, Phone number, Company name (if applicable), Address, and password, Country

# **Employee**

First Name, Family Name, Email address, Phone number, employee type (Admin, quotation officer, booking officer, warehouse officer, manager, CIO) Address, and password, joined date

# **Quotation Request**

Request ID, customer information (name and email), source (country of origin), destination, number of containers, nature of the package (goods type, width, height), and nature of the job. "The nature of the Job" includes the details of Import/Export, packing or unpacking, and quarantine details (origin, treatment history), fumigation details (potential pest threats)

#### **Quotation Details**

The quotation includes the following details: customer details, quotation number, date issued, container type (20 and 40, scope (description of the job), charges for each item based on the container type, Depot charges, and LCL delivery charges

#### **Discount Criteria**

Number of containers greater than five AND both Quarantine OR fumigation is true =2.5%

Number of containers greater than five AND both Quarantine and fumigation is true =5%

Number of containers greater than ten AND both Quarantine and fumigation is true =10%