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| **Use Case ID** | 3SP\_308 | | |
| **Use Case Name** | Grab order | | |
| **Created By** | HuyTDH | **Last Updated By** | HuyTDH |
| **Date Created** | 19/09/2015 | **Date Last Updated** | 19/09/2015 |
| **Actor** | Shipper | | |
| **Description** | When sever concurrently send shipping order to 5 shippers, the shipper who grabs order at the earliest time will take that order | | |
| **Pre-conditions** | Shipper logged in, internet connection is on, system is requesting to ship order | | |
| **Post-conditions** | The order is added to shipper working list, shipper’s status change to “Busy” | | |
| **Priority** | High | | |
| **Frequency of Use** | Often | | |
| **Normal Course of Events** | 1. **System** send shipping request to shipper’s app 2. **Shipper** tabs on button “Grab” to take the order 3. **System** adds order to shipper’s working 4. **System** changes shipper’s status to “Busy” | | |
| **Alternative Courses** | N/A | | |
| **Exceptions** | 1. Shipper ignore request:    1. Shipper tabs on button “Ignore”    2. System show confirm box    3. Shipper confirms to ignore    4. System show warning “You have ignored x order(s) today!” | | |
| 1. Shipper tabs on button “Grab” later than another shipper    1. Shipper tabs on “Grab”    2. System show message “The order has taken by another shipper!” | | |
| **Includes** |  | | |
| **Special Requirements** | N/A | | |
| **Notes and Issues** | N/A | | |

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| Use Case ID | 3SP\_309 | | |
| Use Case Name | View orders list | | |
| Created By | HuyTDH | Last Updated By | HuyTDH |
| Date Created | 19/09/2015 | Date Last Updated | 19/09/2015 |
| Actor | Shipper | | |
| Description | Shipper see the list of his in-working orders | | |
| Pre-conditions | Shipper logged in | | |
| Post-conditions | List in-working orders of this shipper is showed | | |
| Priority | High | | |
| Frequency of Use | Always | | |
| Normal Course of Events | 1. Shipper expands menu bar and chooses “In-working orders” 2. System shows list in-working orders of that shipper | | |
| **Alternative Courses** | 1. Shipper backs to “In-working orders” from “View order’s detail” | | |
| **Exceptions** | N/A | | |
| **Includes** | N/A | | |
| **Special Requirements** | N/A | | |
| **Notes and Issues** | N/A | | |

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| **Use Case ID** | 3SP\_310 | | |
| **Use Case Name** | Search order | | |
| **Created By** | HuyTDH | **Last Updated By** | HuyTDH |
| **Date Created** | 19/09/2015 | **Date Last Updated** | 19/09/2015 |
| **Actor** | Shipper | | |
| **Description** | Shipper searches order(s) by order code | | |
| **Pre-conditions** | 3SP\_309 (See above) | | |
| **Post-conditions** | Orders that match search condition will be displayed | | |
| **Priority** | Normal | | |
| **Frequency of Use** | Sometimes | | |
| **Normal Course of Events** | 1. Shipper types order’s code to search box 2. System displays all in-working orders that match with search key | | |
| **Alternative Courses** | N/A | | |
| **Exceptions** | N/A | | |
| **Includes** | N/A | | |
| **Special Requirements** | N/A | | |
| **Notes and Issues** | N/A | | |

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| **Use Case ID** | 3SP\_311 | | |
| **Use Case Name** | View order’s detail | | |
| **Created By** | HuyTDH | **Last Updated By** | HuyTDH |
| **Date Created** | 19/09/2015 | **Date Last Updated** | 19/09/2015 |
| **Actor** | Shipper | | |
| **Description** | Shipper view detail of an order | | |
| **Pre-conditions** | Shipper is on list orders screen or working history screen | | |
| **Post-conditions** | Detail information of that order is displayed | | |
| **Priority** | High | | |
| **Frequency of Use** | Always | | |
| **Normal Course of Events** | 1. Shipper enters “In-Working Orders” screen 2. Shipper tabs on “View detail” of that order from the list 3. System displays the detail information of order, includes:  * Order code * Order status * Start address * End address * Products information   … | | |
| **Alternative Courses** | 1. Shipper views detail from history:    1. Shipper enters “History” screen    2. Shipper tabs on “View detail” of that order from the list    3. System displays the detail | | |
| **Exceptions** | N/A | | |
| **Includes** | N/A | | |
| **Special Requirements** | N/A | | |
| **Notes and Issues** | N/A | | |

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| **Use Case ID** | 3SP\_312 | | |
| **Use Case Name** | Find best way | | |
| **Created By** | HuyTDH | Last Updated By | HuyTDH |
| **Date Created** | 19/09/2015 | Date Last Updated | 19/09/2015 |
| **Actor** | Shipper | | |
| **Description** |  | | |
| **Pre-conditions** |  | | |
| **Post-conditions** |  | | |
| **Priority** | N/A | | |
| **Frequency of Use** | N/A | | |
| **Normal Course of Events** | N/A | | |
| **Alternative Courses** | N/A | | |
| **Exceptions** | N/A | | |
| **Includes** | N/A | | |
| **Special Requirements** | N/A | | |
| **Notes and Issues** | N/A | | |

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| **Use Case ID** | 3SP\_313 | | |
| **Use Case Name** | Send issue’s information | | |
| **Created By** | HuyTDH | **Last Updated By** | HuyTDH |
| **Date Created** | 19/09/2015 | **Date Last Updated** | 19/09/2015 |
| **Actor** | Shipper | | |
| **Description** | Shipper sends issues to Admin to solve | | |
| **Pre-conditions** | N/A | | |
| **Post-conditions** | N/A | | |
| **Priority** | High | | |
| **Frequency of Use** | Sometimes | | |
| **Normal Course of Events** | 1. Shipper chooses “Send Issue” from Menu 2. System displays “Send Issue Box” 3. Shipper types “Description”, chooses “Issue Category”, and could select one or all of his in-working orders. 4. Shipper tabs on “Send” 5. System shows message “Issue has sent to system. Wait for Admin to solve” | | |
| **Alternative Courses** | N/A | | |
| **Exceptions** | N/A | | |
| **Includes** | N/A | | |
| **Special Requirements** | N/A | | |
| **Notes and Issues** | N/A | | |

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| **Use Case ID** | 3SP\_314 | | |
| **Use Case Name** | Change working status | | |
| **Created By** | HuyTDH | **Last Updated By** | HuyTDH |
| **Date Created** | 19/09/2015 | **Date Last Updated** | 20/09/2015 |
| **Actor** | Shipper | | |
| **Description** | Shipper changes his working status “On working” / ”Away” | | |
| **Pre-conditions** | Shipper logged in  Internet connection is on | | |
| **Post-conditions** | Working status changed to “On working” / ”Away” | | |
| **Priority** | Normal | | |
| **Frequency of Use** | Sometimes | | |
| **Normal Course of Events** | 1. Shipper expands menu bar and chooses “Change status” 2. System displays current status “On working” or ”Away” 3. Shipper tabs on “Change” 4. System changes the status | | |
| **Alternative Courses** | N/A | | |
| **Exceptions** | 1. Shipper is on the way to ship some orders    1. System displays current status “Busy”    2. Shipper tabs on “Change”    3. System shows message “You can’t change status while shipping. Complete your on-working orders or contact to Admin” | | |
| **Includes** | N/A | | |
| **Special Requirements** | N/A | | |
| **Notes and Issues** | N/A | | |

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| **Use Case ID** | 3SP\_315 | | |
| **Use Case Name** | View history | | |
| **Created By** | HuyTDH | **Last Updated By** | HuyTDH |
| **Date Created** | 19/09/2015 | **Date Last Updated** | 20/09/2015 |
| **Actor** | Shipper | | |
| **Description** | Shipper views his working history | | |
| **Pre-conditions** | Shipper logged in | | |
| **Post-conditions** | Working history of that shipper will be displayed | | |
| **Priority** | High | | |
| **Frequency of Use** | Often | | |
| **Normal Course of Events** | 1. Shipper chooses “History” from menu 2. System displays working history of that shipper, also includes bellow feature:  * Date filter * Order code filter | | |
| **Alternative Courses** | N/A | | |
| **Exceptions** | N/A | | |
| **Includes** | 3SP\_310 (See above) | | |
| **Special Requirements** | N/A | | |
| **Notes and Issues** | N/A | | |