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| **Use Case ID** | 3SP\_217 | | |
| **Use Case Name** | View payment history | | |
| **Created By** | HuyTDH | **Last Updated By** | HuyTDH |
| **Date Created** | 20/09/2015 | **Date Last Updated** | 20/09/2015 |
| **Actor** | Store | | |
| **Description** | Store views history logs about their activities on payment (pay shipping fee, receive money of COD service, etc…) | | |
| **Pre-conditions** | Store logged in, internet connection is on | | |
| **Post-conditions** | All payment history logs of that store will be shown | | |
| **Priority** | High | | |
| **Frequency of Use** | Often | | |
| **Normal Course of Events** | 1. Store chooses “Payment History” from main menu 2. System shows all payment history logs ordered by time | | |
| **Alternative Courses** | N/A | | |
| **Exceptions** | N/A | | |
| **Includes** | N/A | | |
| **Special Requirements** | N/A | | |
| **Notes and Issues** | N/A | | |

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| **Use Case ID** | 3SP\_218 | | |
| **Use Case Name** | View notifications | | |
| **Created By** | HuyTDH | **Last Updated By** | HuyTDH |
| **Date Created** | 20/09/2015 | **Date Last Updated** | 20/09/2015 |
| **Actor** | Store | | |
| **Description** | Store views notifications from system (promotion news, payment warning, etc…) | | |
| **Pre-conditions** | Store logged in, internet connection is on | | |
| **Post-conditions** | All notifications will be listed out | | |
| **Priority** | Normal | | |
| **Frequency of Use** | Sometimes | | |
| **Normal Course of Events** | 1. Store click on “Notification” icon 2. Store chooses “View all notifications” 3. System listed out all notifications ordered by time | | |
| **Alternative Courses** | N/A | | |
| **Exceptions** | N/A | | |
| **Includes** |  | | |
| **Special Requirements** | N/A | | |
| **Notes and Issues** | N/A | | |

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| **Use Case ID** | 3SP\_219 | | |
| **Use Case Name** | Rate shipper | | |
| **Created By** | HuyTDH | **Last Updated By** | HuyTDH |
| **Date Created** | 20/09/2015 | **Date Last Updated** | 20/09/2015 |
| **Actor** | Store | | |
| **Description** | Shipper rates service quality of shipper for each order | | |
| **Pre-conditions** | Store logged in, there’s a shipper bears responsibility for shipping store’s order | | |
| **Post-conditions** | Shipper rating send to system | | |
| **Priority** | Normal | | |
| **Frequency of Use** | Often | | |
| **Normal Course of Events** | 1. Store goes to “Order List” 2. Store chooses “Rate Shipper” 3. System displays “Shipper Rating” pop-up 4. Store selects rate score (1-5 stars) 5. Store enters some content 6. Store clicks on “Send” 7. System shows message “Thanks for your rating!” | | |
| **Alternative Courses** | N/A | | |
| **Exceptions** | 1. There’s no shipper has taken that order:    1. Store chooses “Rate Shipper”    2. System shows error message “There’s no shipper has taken this order” | | |
| **Includes** | 3SP\_211 | | |
| **Special Requirements** | N/A | | |
| **Notes and Issues** | N/A | | |

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| **Use Case ID** | 3SP\_220 | | |
| **Use Case Name** | Send feedback | | |
| **Created By** | HuyTDH | **Last Updated By** | HuyTDH |
| **Date Created** | 20/09/2015 | **Date Last Updated** | 20/09/2015 |
| **Actor** | Store | | |
| **Description** | Store send feedback about service to system | | |
| **Pre-conditions** | Store logged in  Internet connection is on | | |
| **Post-conditions** | Feedback will be sent to system | | |
| **Priority** | Normal | | |
| **Frequency of Use** | Sometimes | | |
| **Normal Course of Events** | 1. Store chooses “Send feedback” from top-right of any screen 2. System displays “Send feedback” pop-up 3. Store enters some content 4. Store clicks on “Send” 5. System shows message “Thanks for your feedback! We will response as soon as possible!” | | |
| **Alternative Courses** |  | | |
| **Exceptions** | 1. Store sends many feedback in short period of time:    1. Store clicks “Send”    2. System shows message “Please wait x minutes to send next feedback!” | | |
| 1. Store doesn’t enter content    1. Store clicks “Send”    2. System shows message “Please enter content of feedback!” | | |
| **Includes** | N/A | | |
| **Special Requirements** | N/A | | |
| **Notes and Issues** | N/A | | |