Zachary Hobba

LinkedIn: https://www.linkedin.com/in/zachary-hobba
Phone: 0448599687
Email: zachobba@gmail.com
Merrylands, NSW, 2160
Website: zachobba.com.au

SUMMARY

Full stack Developer with a strong foundation in React, Next.js, JavaScript, and web accessibility, complemented by 2+ years of experience in ServiceNow development. Skilled in UI development, responsive design, and scripting, with experience optimizing workflows and ensuring compliance with business processes. Passionate about creating accessible, user-friendly web experiences and continuously learning new technologies.

TECHNICAL SKILLS

- **Front-end Development** – React, Next.js, JavaScript, TypeScript, HTML, CSS, Bootstrap, Tailwind CSS
- **Back-End Development–** Node.js, Express.js, MongoDB, MySQL, PostgreSQL, Python, SQL
- **API Development** – RESTful APIs, GraphQL, authentication (JWT, OAuth)
- **ServiceNow Development** – Form creation, workflow automation, scripting, request and catalogue management
- **Accessibility & UI Design** – Web accessibility best practices (WCAG), responsive design
- **Software & Tools** – ServiceNow, Microsoft Office Suite (Excel, Word), CRM systems

CAREER HISTORY

Volunteer Remote Software Developer at CODE.SYDNEY

May 2023 – present

I'm currently working as a volunteer software developer on a casual remote basis, assisting charities and non-profit organisations with their website development needs.

- Developed and maintained websites for charities and non-profits using React, Next.js, and CSS frameworks.
- Worked in small teams to deliver technical solutions tailored to stakeholder needs.
- Gathered and analysed requirements from organization stakeholders, proposing alternative strategies when needed.
- Deployed and maintained applications on Vercel, ensuring high availability and performance.

ServiceNow Trainee at THE STAR CASINO

Oct 2022 – Oct 2024

I worked as a ServiceNow developer for the employer's corporate sector internal ServiceNow instances.

- Developed and maintained ServiceNow workflows, forms, and scripts for internal corporate use.
- Assisted end-users in creating and customizing ServiceNow forms to streamline department-specific processes.
- Conducted troubleshooting and maintenance on existing workflows, ensuring seamless functionality.
- Created and updated technical documentation, enhancing knowledge-sharing within the team.
- Collaborated with stakeholders via email and Teams meetings to gather requirements and provide updates.

OWNER/MANAGER at A TALE OF TWO CITIES BOOKSTORE

Feb 2015 - Sep 2016

Owned and managed a second-hand bookstore, my duties included:

- Created and maintained an Excel database of inventory and sales.
- Maintained and updated online stock on Abebooks.
- Sourced stock from a variety of sources.

- Assisted customers with enquiries.
- Picked, packed and posted customer orders.
- Completed opening and closing daily procedures.
- Created the business website with HTML and CSS.
- Developed ad campaigns and advertising materials.

EDUCATION
ICT40120 Cert IV Information Technology - Tafe
Completed Nov 2023
Specialized in ServiceNow development, covering platform administration and development best practices.

Web Accessibility - Udacity
Completed Jun 2023
Fundamentals of accessible web design and compliance standards.

Full Stack Web Developer Course - Trilogy/ University of Sydney
Graduated Feb 2022
Intensive 6-month program covering modern web technologies, including JavaScript, React, Node.js, and databases.

Certificate III in Business Administration - Young TAFE NSW
Graduated 2014
Gained proficiency in MS Office, CRM software, and business processes.

PROJECTS
Worthly (MERN stack)
Built a full-stack item value checker using MongoDB, Express.js, React, and Node.js (MERN).
Designed and developed GraphQL API for user authentication and item management.
Implemented JWT-based authentication.
Deployed the application on Heroku.
WORTHLY

Job Search Site (React)
Developed a front-end React app for finding jobs using the JSearch API.
Designed and developer RESTFUL APIs to fetch data.
Deployed the application on GitHub Pages.
Job Site

Mayfield Vineyard Supplier Map (JavaScript, HTML, CSS, Bootstrap)
Built a custom supplier map for a vineyard in Orange.
Configured Google Maps API with custom colours and markers
Designed an easy-to-use navigation menu for selection of different towns and activities.
Used Bootstrap for responsive UI design.
Mayfield Vineyard Roadmap

REFERENCES
Available Upon Request