

```

1  CREATE DATABASE ZerLiDB;
2  USE ZerLiDB;
3  CREATE TABLE Users (
4  UserID int(10) NOT NULL AUTO_INCREMENT,
5  UserName varchar(10) NOT NULL,
6  UserPassword varchar(15) NOT NULL,
7  Permission varchar(33) NOT NULL,
8  Status int(1) NOT NULL,
9  Entry int(1) NOT NULL,
10 PRIMARY KEY (UserID)
11 );
12
13 CREATE TABLE Branches (
14 BranchID varchar(20) NOT NULL,
15 BranchName varchar(15) NOT NULL,
16 Address varchar(40) NOT NULL,
17 PRIMARY KEY (BranchID)
18 );
19
20 CREATE TABLE BranchManagers (
21 BranchManagerID int(10) NOT NULL,
22 BranchManagerName varchar(30) NOT NULL,
23 BranchManagerEmail varchar(40),
24 BranchID varchar(20) NOT NULL,
25 PRIMARY KEY (BranchManagerID),
26 FOREIGN KEY (BranchID ) REFERENCES Branches(BranchID ) on delete cascade,
27 FOREIGN KEY (BranchManagerID) REFERENCES Users(UserID) on delete cascade
28
29 );
30
31 CREATE TABLE ChainWorkers (
32 ChainWorkerID int(10) NOT NULL,
33 ChainWorkerName varchar(30) NOT NULL,
34 ChainWorkerEmail varchar(40),
35 PRIMARY KEY (ChainWorkerID),
36 FOREIGN KEY (ChainWorkerID) REFERENCES Users(UserID) on delete cascade
37 );
38
39
40 CREATE TABLE SystemManagers (
41 SystemManagerID int(10) NOT NULL,
42 SystemManagerName varchar(30),
43 SystemManagersEmail varchar(40),
44 PRIMARY KEY (SystemManagerID),
45 FOREIGN KEY (SystemManagerID) REFERENCES Users(UserID) on delete cascade
46
47 );
48
49 CREATE TABLE BranchWorkers (
50 BranchWorkerID int(10) NOT NULL,
51 BranchWorkerName varchar(30) NOT NULL,
52 Email varchar(40),
53 BranchID varchar(20) NOT NULL,
54 FOREIGN KEY (BranchID ) REFERENCES Branches(BranchID ) on delete cascade,
55 FOREIGN KEY (BranchWorkerID) REFERENCES Users(UserID) on delete cascade,
56 PRIMARY KEY (BranchWorkerID)
57 );
58
59 CREATE TABLE ChainManagers (
60 ChainManagerID int(10) NOT NULL,
61 ChainManagerName varchar(30) NOT NULL,
62 ChainManagerEmail varchar(40),
63 PRIMARY KEY (ChainManagerID),
64 FOREIGN KEY (ChainManagerID) REFERENCES Users(UserID) on delete cascade
65 );
66
67 CREATE TABLE Experts (
68 ExpertID int(10) NOT NULL,
69 ExpertName varchar(40) NOT NULL,
70 ExpertMail varchar(40),
71 PRIMARY KEY (ExpertID),
72 FOREIGN KEY (ExpertID) REFERENCES Users(UserID) on delete cascade
73 );

```

```

74
75 CREATE TABLE Customers (
76 CustomerID int(10) NOT NULL,
77 CustomerName varchar(255),
78 CustomerLastName varchar(255),
79 Address varchar(255),
80 Email varchar(255),
81 PhoneNumber int(10),
82 PRIMARY KEY (CustomerID),
83 FOREIGN KEY (CustomerID) REFERENCES Users(UserID) on delete cascade
84
85 );
86
87 CREATE TABLE Reports (
88 ReportType int(10) NOT NULL,
89 ReportYear year NOT NULL,
90 ReportQuarter int(11) NOT NULL,
91 Image longblob,
92 BranchID varchar(20) NOT NULL,
93 PRIMARY KEY (ReportType, ReportYear, ReportQuarter),
94 FOREIGN KEY (BranchID) REFERENCES Branches(BranchID) on delete cascade,
95 FOREIGN KEY (ReportType) REFERENCES Users(UserID) on delete cascade
96 );
97
98 CREATE TABLE CustomerServiceDepartmentEmployees (
99 CSDE_ID int(10) NOT NULL, EmployeeName varchar(30),
100 EmployeeLastName varchar(40), EmailCSDE varchar(50),
101 PRIMARY KEY (CSDE_ID),
102 FOREIGN KEY (CSDE_ID) REFERENCES Users(UserID) on delete cascade
103 );
104
105 CREATE TABLE ExpertsReports (
106 ExpertID int(10) NOT NULL,
107 SurveyQuarter int(1) NOT NULL,
108 SurveyYear year NOT NULL,
109 SurveyReport varchar(500),
110 PRIMARY KEY (ExpertID, SurveyQuarter, SurveyYear),
111 FOREIGN KEY (ExpertID) REFERENCES Experts(ExpertID) on delete cascade
112
113 );
114
115
116
117
118 CREATE TABLE satisfactionsurvies (
119 Step int(1) NOT NULL,
120 SurviesQuarter int(1) NOT NULL,
121 SurviesYear year(4) NOT NULL,
122 Q1 float DEFAULT NULL,
123 Q2 float DEFAULT NULL,
124 Q3 float DEFAULT NULL,
125 Q4 float DEFAULT NULL,
126 Q5 float DEFAULT NULL,
127 Q6 float DEFAULT NULL,
128 Conclusions varchar(300) DEFAULT NULL,
129 PRIMARY KEY (SurviesQuarter, SurviesYear));
130
131
132 CREATE TABLE Compensations (
133 CompensationID int(10),
134 CustomerID int(10) NOT NULL,
135 CSDE_ID int(10) NOT NULL,
136 CompensationAmount double,
137 IsPaid tinyint(1) NOT NULL,
138 FOREIGN KEY (CustomerID) REFERENCES Customers(CustomerID) on delete cascade,
139 FOREIGN KEY (CSDE_ID) REFERENCES CustomerServiceDepartmentEmployees(CSDE_ID) on
delete cascade
140 );
141
142 CREATE TABLE Complaints (
143 ComplaintID int(10) NOT NULL ,
144 CustomerID int(10) NOT NULL,
145 EmpHendelingID int(10) NOT NULL,

```

```

146 Topic          varchar(255),
147 TimeComplaint   time,
148 DateComplaint   date,
149 Status          varchar(5),
150 PRIMARY KEY (ComplaintID),
151 FOREIGN KEY (CustomerID) REFERENCES Customers(CustomerID) on delete cascade,
152 FOREIGN KEY (EmpHendelingID) REFERENCES
CustomerServiceDepartmentEmployees(CSDE_ID) on delete cascade
153 ) ;
154
155
156 CREATE TABLE Inquiries (
157 ComplaintID      int(10) NOT NULL,
158 InquiriesDate    date NOT NULL,
159 InquiriesTime    time NOT NULL,
160 Details          varchar(400) NOT NULL,
161 FOREIGN KEY (ComplaintID) REFERENCES Complaints(ComplaintID) on delete cascade
162 );
163
164 CREATE TABLE PaymentAccounts (
165 UserName         varchar(10) NOT NULL,
166 CustomerID       int(10) NOT NULL ,
167 Password         varchar(15) NOT NULL,
168 PhoneNumber      varchar(10),
169 PaymentType      varchar(10) NOT NULL,
170 CreditCardNum    varchar(20) NOT NULL,
171 CreditCardExpDate date NOT NULL,
172 CvvCreditCardNum int(3) NOT NULL,
173 CreditCardType   varchar(30) NOT NULL,
174 SubscriptionType varchar(20) NOT NULL,
175 BranchID         varchar(20) NOT NULL,
176 ExpAccount       date NOT NULL,
177
178 PRIMARY KEY (CustomerID,BranchID),
179 FOREIGN KEY (BranchID) REFERENCES Branches(BranchID) on delete cascade,
180 FOREIGN KEY (CustomerID) REFERENCES Customers(CustomerID) on delete cascade
181
182 );
183
184 CREATE TABLE CustomerOrders (
185 OrderID          int(10) NOT NULL,
186 CustomerID       int(10) NOT NULL,
187 DeliveryID       int(11) NOT NULL unique,
188 BranchID         varchar(15) NOT NULL ,
189 OrderPrice       double,
190 SupplyDate       date,
191 SupplyHour       time,
192 CompletedDate    date,
193 CompletedTime    time,
194 Greeting         varchar(200),
195 PaymentType      varchar(20) NOT NULL,
196 ImmediateOrder   varchar(3) NOT NULL,
197 CompletedStatus  int(1) NOT NULL,
198 PRIMARY KEY (OrderID),
199 FOREIGN KEY (CustomerID) REFERENCES Customers(CustomerID) on delete cascade,
200 FOREIGN KEY (BranchID) REFERENCES Branches(BranchID) on delete cascade
201
202 ) ;
203
204
205 CREATE TABLE CustomerBilling (
206 CustomerID       int(10) NOT NULL,
207 OrderID          int(10) NOT NULL,
208 OrderPrice       double ,
209 PRIMARY KEY (CustomerID,OrderID)
210
211 ) ;
212
213
214
215
216 CREATE TABLE PrivateShipments (
217 OrderID          int(11) NOT NULL,

```

```

218 DeliveryID      int(11),
219 DeliveryPrice   double NOT NULL,
220 Adresse         varchar(30),
221 PhoneNumber     varchar(10) NOT NULL,
222 Address         varchar(40) NOT NULL,
223 PRIMARY KEY (OrderID),
224 FOREIGN KEY (OrderID) REFERENCES CustomerOrders(OrderID) on delete cascade
225 );
226
227 CREATE TABLE BranchShipments (
228 OrderID         int(10) NOT NULL,
229 BranchID        varchar(20) NOT NULL,
230 DeliveryID      int(11) NOT NULL,
231 DeliveryPrice   double NOT NULL,
232 PRIMARY KEY (OrderID),
233 FOREIGN KEY (OrderID) REFERENCES CustomerOrders(OrderID) on delete cascade,
234 FOREIGN KEY (BranchID) REFERENCES Branches(BranchID) on delete cascade
235
236 );
237
238
239
240 CREATE TABLE Refunds (
241 CustomerID      int(10) NOT NULL,
242 OrderID         int(10) NOT NULL,
243 refundAmount    int(21) NOT NULL,
244 PRIMARY KEY (CustomerID,OrderID),
245 FOREIGN KEY (OrderID) REFERENCES CustomerOrders(OrderID) on delete cascade,
246 FOREIGN KEY (CustomerID) REFERENCES Customers(CustomerID) on delete cascade
247 );
248
249
250 CREATE TABLE Flowers (
251 FlowerID int(10) NOT NULL,
252 Color    varchar(20),
253 Name     varchar(255),
254 Price    float,
255 PRIMARY KEY (FlowerID)
256 );
257
258 CREATE TABLE ComplaintClosingReports (
259 ComplaintID    int(10) NOT NULL,
260 CustomerID     int(10) NOT NULL,
261 CCR_Date       date NOT NULL,
262 CCR_Time       time NOT NULL,
263 ReportDetails  varchar(255),
264 PRIMARY KEY (ComplaintID, CustomerID),
265 FOREIGN KEY (ComplaintID) REFERENCES Complaints(ComplaintID) on delete cascade,
266 FOREIGN KEY (CustomerID) REFERENCES Customers(CustomerID) on delete cascade
267 );
268
269 CREATE TABLE ItemsTypes (
270 categorytype  varchar(50) NOT NULL,
271 PRIMARY KEY (categorytype)
272 );
273
274
275 CREATE TABLE CatalogItems (
276 ItemID        int(10) NOT NULL,
277 ItemName       varchar(40),
278 ItemType      varchar(50) NOT NULL,
279 Description    varchar(255),
280 Photo         longblob NOT NULL,
281 Price         double NOT NULL,
282 PRIMARY KEY (itemID)
283 );
284
285
286 CREATE TABLE CatalogItemsOfBranch (
287 ItemID        int(10) NOT NULL,
288 BranchID      varchar(10),
289 Price         double NOT NULL,
290 PRIMARY KEY (ItemID,BranchID)

```

```

291 );
292
293
294 CREATE TABLE CatalogItemInOrder (
295     OrderID          int(10) NOT NULL,
296     ItemID           int(10) NOT NULL,
297     CustomerID       int(10) NOT NULL,
298     Quantity         int(20) NOT NULL,
299     ItemPrice        float NOT NULL,
300     PRIMARY KEY (OrderID, ItemID),
301     FOREIGN KEY (OrderID) REFERENCES CustomerOrders(OrderID) on delete cascade,
302     FOREIGN KEY (ItemID) REFERENCES CatalogItems(ItemID) on delete cascade
303 );
304
305 CREATE TABLE CustomeItemInOrder (
306     OrderID          int(10) NOT NULL,
307     ItemID           int(10) NOT NULL,
308     CustomerID       int(10) NOT NULL,
309     Quantity         int(20) NOT NULL,
310     ItemPrice        float NOT NULL,
311     itemtype         varchar(50) NOT NULL,
312     DominantColor    varchar(30),
313     PRIMARY KEY (ItemID),
314     FOREIGN KEY (OrderID) REFERENCES CustomerOrders(OrderID) on delete cascade
315 );
316
317
318 CREATE TABLE FlowersInItem (
319     FlowerID         int(10) NOT NULL,
320     ItemID           int(10) NOT NULL,
321     quantityInItem   int(10) NOT NULL,
322     PRIMARY KEY (FlowerID, ItemID),
323     FOREIGN KEY (FlowerID) REFERENCES Flowers(FlowerID) on delete cascade,
324     FOREIGN KEY (ItemID) REFERENCES CustomeItemInOrder(ItemID) on delete cascade
325
326 );
327
328
329 CREATE TABLE ChainManager (
330     ChainManagerID   int(10) NOT NULL,
331     ChainManagerName varchar(40),
332     ChainManagerEmail varchar(40),
333     PRIMARY KEY (ChainManagerID),
334     FOREIGN KEY (ChainManagerID) REFERENCES Users(UserID) on delete cascade
335 );
336
337
338 SELECT * FROM zerlidb.users;
339
340 insert INTO users VALUES (0000000001,'aa111','abc123', 'expert',1 ,0);
341 insert INTO users VALUES (0000000002,'ab222','abc223', 'systemmanager',1 ,0);
342 insert INTO users VALUES (0000000003,'ac333','abc323', 'branchworker',1 ,0);
343 insert INTO users VALUES (0000000004,'ad444','abc423', 'branchmanager',1 ,0);
344 insert INTO users VALUES (0000000005,'ae555','abc523', 'chainworker',1 ,0);
345 insert INTO users VALUES (0000000006,'af666','abc623', 'customer',0 ,0);
346 insert INTO users VALUES (0000000007,'ag777','abc723',
347 'customerservicedepartmentemployee',1 ,0);
347 insert INTO users VALUES (0000000008,'ah888','abc823', 'chainmanager',1 ,0);
348 insert INTO users VALUES (0000000009,'ag999','abc923', 'customer',1 ,0);
349 insert INTO users VALUES (110000003,'Sh11', 'abc111','customer',0 ,0);
350 insert INTO users VALUES (220000004,'Al12', 'abc777','customer',0 ,0);
351 insert INTO users VALUES (330000005,'Ma113', 'abc888','customer',0 ,0);
352 insert INTO users VALUES (220304,'rb113', 'abc838','customer',0 ,0);
353 insert INTO users VALUES (220339,'kkk53', 'abc8218','customer',0 ,0);
354 insert INTO users VALUES (1001,'aaaa','aaaa', 'branchmanager',1 ,0);
355 insert INTO users VALUES (1002,'bbbb','bbbb', 'branchmanager',1 ,0);
356 insert INTO users VALUES (1003,'cccc','cccc', 'branchmanager',1 ,0);
357 insert INTO users VALUES (5788,'dob','1111','customerservicedepartmentemployee',1,0);
358
359 SELECT * FROM zerlidb.customers;
360
361 insert INTO customers VALUES (0000000006,'Elias','Qubety', 'st Saint Peter 44
Nazereth, ','Eliasqubty@gmail.com' , '0529586532');

```

```

362 insert INTO customers VALUES (0000000009,'Haim','Hadad', 'Snunit 51
Carmiel','Haim.hddd@gmail.com' , '0559994147');
363 insert INTO customers VALUES (22000004,'Sharon','Louzon', 'Hashalom 2
Naharia','sharonlouzon@gmail.com' , '0525127744');
364 insert INTO customers VALUES (220304,'Alex','Wolfaz Zeltzer', 'Eshkolot 88
Carmiel','wolfazb@gmail.com' , '0542188063');
365 insert INTO customers VALUES (220339,'Malki','Grossman', 'Hagalil 9
Naharia','Malki@gmail.com' , '050315963');
366 insert INTO customers VALUES (33000005,'Avi','Super', 'Habrosh 13
Haifa','avi_s@gmail.com' , '053232552');
367 insert INTO customers VALUES (11000003,'Sergey','Mazin', 'Hadekel 45
Ako','SergeyMazin@braude.ac.il' , '050141878');
368
369
370 SELECT * FROM zerlidb.branches;
371
372 insert INTO branches VALUES ('2323','Carmiel','Snunit 51 Carmiel');
373 insert INTO branches VALUES ('211','Migdal Haemeq','Sderot Habanim 44 Migdal Haemeq');
374 insert INTO branches VALUES ('222','Tel Aviv','Arlozorov 77, Tel Aviv');
375 insert INTO branches VALUES ('233','Beer Sheva','Netivei Hashalom 19 Beer Sheeva');
376 insert INTO branches VALUES ('2344','Nahraya','Moshe Shareth 11 Naharya');
377 insert INTO branches VALUES ('255','Haifa','Kiriath Eliezer 22 Haifa');
378 insert INTO branches VALUES ('266','Jerusalem','Ramat Shlomo 3 Jerusalem');
379 insert INTO branches VALUES ('277','Dimona','Hanegev 17 Dimona');
380 insert INTO branches VALUES ('288','Tiberias','Haatsmaut 89 Tiberias');
381
382 SELECT * FROM zerlidb.paymentaccounts;
383 insert INTO paymentaccounts VALUES ('EliasQ', 0000000006 , 'abc987' , '0547759703' ,
'CreditCard' , 4525234585 , '19-06-15' , 221 , 'Visa', 'Monthly', '255', '18-02-28');
384 insert INTO paymentaccounts VALUES ('HaimH', 0000000009 , '123abc' , '0559994147' ,
'CreditCard' , 452528888585 , '19-02-15' , 215 , 'MasterCard'
, 'Yearly', '2344', '19-02-15');
385 insert INTO paymentaccounts VALUES ('SharonL', 22000004 , 'bbb111' , '053215221' ,
'CreditCard' , 10325452528555636252 , '18-11-30' , 871 , 'Visa'
, 'Yearly', '233', '19-02-19');
386 insert INTO paymentaccounts VALUES ('AlexW', 220304 , 'wol999' , '0524157518' ,
'Cash' , 1032525874445 , '22-06-01' , 992 , 'American Express'
, 'Monthly', '222', '18-02-28');
387 insert INTO paymentaccounts VALUES ('MalkiG', 220339 , 'gros002' , '0548745223' ,
'CreditCard' , 451128585 , '19-02-19' , 777 , 'Visa' , 'Yearly', '211', '19-02-19');
388 insert INTO paymentaccounts VALUES ('Avi_Su', 33000005 , 'super442' , '050875445' ,
'CreditCard' , 5454365876887453435 , '23-01-01' , 447 , 'Visa'
, 'Monthly', '2323', '18-02-28' );
389 insert INTO paymentaccounts VALUES ('Wolwaz', 0000000009 , '111abc' , '0559994147' ,
'CreditCard' , 452528888585 , '19-02-15' , 777 , 'MasterCard'
, 'Yearly', '255', '17-02-11');
390
391
392
393 SELECT * FROM zerlidb.branchmanagers;
394 insert INTO branchmanagers VALUES (0000000004, 'Moshe Levi' , 'dty@gmail.com' , '255'
);
395 insert INTO branchmanagers VALUES (1001, 'elias qubty' , 'dr@gmail.com' , '266' );
396 insert INTO branchmanagers VALUES (1002, 'haim hadd' , 'dc@gmail.com' , '277' );
397 insert INTO branchmanagers VALUES (1003, 'alex' , 'cdt@gmail.com' , '288' );
398
399
400
401 SELECT * FROM zerlidb.reports;
402
403 INSERT INTO reports VALUES ('2', 2017, '11', null, '288');
404 INSERT INTO reports VALUES ('3', 2016, '12', null, '277');
405 INSERT INTO reports VALUES ('4', 2015, '13', null, '266');
406 INSERT INTO reports VALUES ('5', 2014, '14', null, '266');
407 INSERT INTO reports VALUES ('6', 2018, '6', null, '277');
408 INSERT INTO reports VALUES ('7', 2017, '7', null, '288');
409 INSERT INTO reports VALUES ('8', 2016, '8', null, '288');
410 INSERT INTO reports VALUES ('9', 2018, '9', null, '288');
411
412
413 SELECT * FROM zerlidb.customerorders;
414 INSERT INTO customerorders VALUES (121, 0000000009, 405,
'2344', 115.2, '2017-09-09', '15:00:00', '2017-06-09', '12:00:00', 'I wish you good

```



```

luch', 'Immidate','no',1 ); #order not branchshipmentssent to customer
415 INSERT INTO customerorders VALUES (775, 0000000009, 406,
'2344',335.7,'2017-11-11','13:00:00','2017-11-11','11:00:00', '',
'Subscription','yes',0 ); #order sent to customer
416 INSERT INTO customerorders VALUES (887, 0000000009, 455,
'2344',765.7,'2017-12-02','18:00:00','2017-11-30','09:00:00', '',
'Subscription','no',0 ); #order sent to customer
417
418 SELECT * FROM zerlidb.customerbilling;
419 INSERT INTO customerbilling VALUES (0000000009,121, 115.2 );
420 INSERT INTO customerbilling VALUES (0000000009,775, 335.7 );
421 INSERT INTO customerbilling VALUES (0000000009,887, 765.7 );
422
423 SELECT * FROM zerlidb.flowers;
424 INSERT INTO flowers VALUES (123, 'Red', 'Kalanit', 9.5);
425 INSERT INTO flowers VALUES (124, 'Red', 'Marganit', 9.0);
426 INSERT INTO flowers VALUES (125, 'Red', 'Admonit', 11.0);
427 INSERT INTO flowers VALUES (126, 'Yellow', 'Savion', 15.2);
428 INSERT INTO flowers VALUES (127, 'Yellow', 'Hamtzitz', 10.0);
429 INSERT INTO flowers VALUES (128, 'Yellow', 'Irus', 14.0);
430 INSERT INTO flowers VALUES (129, 'Blue', 'Dvoranit', 18.0);
431 INSERT INTO flowers VALUES (130, 'Blue', 'Yakinton', 10.0);
432 INSERT INTO flowers VALUES (131, 'Blue', 'Adad', 13.0);
433 INSERT INTO flowers VALUES (132, 'Pink', 'Vered', 15.0);
434 INSERT INTO flowers VALUES (133, 'Pink', 'Rakefet', 11.0);
435 INSERT INTO flowers VALUES (134, 'Pink', 'Eshbal', 12.0);
436 INSERT INTO flowers VALUES (135, 'White', 'Avivit', 16.0);
437 INSERT INTO flowers VALUES (136, 'White', 'Saklav', 7.5);
438 INSERT INTO flowers VALUES (137, 'White', 'Hatzav', 11.0);
439 INSERT INTO flowers VALUES (138, 'Purple', 'Paamonit', 9.0);
440 INSERT INTO flowers VALUES (139, 'Purple', 'Karbolet', 13.8);
441 INSERT INTO flowers VALUES (140, 'Purple', 'Thormus', 15.0);
442
443
444
445 #insert in to customerservicedepartmentemployee table
446 SELECT * FROM zerlidb.customerservicedepartmentemployees;
447 INSERT INTO customerservicedepartmentemployees (CSDE_ID, EmployeeName,
EmployeeLastName, EmailCSDE) VALUES (1,'Archie','Andrews','archie@gmail.com');
448 INSERT INTO customerservicedepartmentemployees (CSDE_ID, EmployeeName,
EmployeeLastName, EmailCSDE) VALUES (2,'Betty','Cooper','betty@gmail.com');
449 INSERT INTO customerservicedepartmentemployees (CSDE_ID, EmployeeName,
EmployeeLastName, EmailCSDE) VALUES (3,'Veronica','Lodge','vi@gmail.com');
450 INSERT INTO customerservicedepartmentemployees (CSDE_ID, EmployeeName,
EmployeeLastName, EmailCSDE) VALUES (4,'Jughead','Jones','jj@gmail.com');
451 INSERT INTO customerservicedepartmentemployees (CSDE_ID, EmployeeName,
EmployeeLastName, EmailCSDE) VALUES (5,'Josie','McCoy','jm@gmail.com');
452
453
454
455
456 #insert in to complaints
457 SELECT * FROM zerlidb.complaints;
458 INSERT INTO complaints (ComplaintID, CustomerID, EmpHendelingID, Topic,
TimeComplaint, DateComplaint, Status) VALUES (1,6,1,'got the wrong
flowers','07:20:00','2018-01-29','open');
459 INSERT INTO complaints (ComplaintID, CustomerID, EmpHendelingID, Topic,
TimeComplaint, DateComplaint, Status) VALUES (2,9,1,'my dog ate my
liilies','01:21:00','2018-01-29','open');
460 INSERT INTO complaints (ComplaintID, CustomerID, EmpHendelingID, Topic,
TimeComplaint, DateComplaint, Status) VALUES (3,220304,2,'got dried flowers instead
of fresh','00:21:00','2018-01-29','open');
461 INSERT INTO complaints (ComplaintID, CustomerID, EmpHendelingID, Topic,
TimeComplaint, DateComplaint, Status) VALUES (4,220339,1,'Received Withered
Orchids','05:09:00','2018-01-29','open');
462 INSERT INTO complaints (ComplaintID, CustomerID, EmpHendelingID, Topic,
TimeComplaint, DateComplaint, Status) VALUES (5,220339,1,'The flowers were sent to
the wrong address','02:09:00','2018-01-29','open');
463 INSERT INTO complaints (ComplaintID, CustomerID, EmpHendelingID, Topic,
TimeComplaint, DateComplaint, Status) VALUES (6,220339,1,'Dl didnt get my
plants','02:09:00','2018-01-29','open');
464 SELECT * FROM zerlidb.customeiteminorder;
465 INSERT INTO customeiteminorder VALUES (121,25242,0000000009,3,145.33, 'Brida

```

```

466 lBouquet', 'Yelllow');
467 INSERT INTO customeiteminorder VALUES (121,1542,0000000009,1,166.00, 'Flowering
Plant',' ');
468 #insrt in to closingcompensation
469 SELECT * FROM zerlidx.complaintclosingreports;
470 INSERT INTO complaintclosingreports (ComplaintID, CustomerID, CCR_Date, CCR_Time,
ReportDetails) VALUES (1,6,'2018-01-27','19:40:00','all well that ends well');
471 INSERT INTO complaintclosingreports (ComplaintID, CustomerID, CCR_Date, CCR_Time,
ReportDetails) VALUES (6,220339,'2018-01-27','19:43:00','like i said, all well that
ends well');
472
473 #insert in to experts table
474 SELECT * FROM zerlidx.experts;
475 INSERT INTO experts (ExpertID, ExpertName, ExpertMail) VALUES (1,'Pro\' Steven
Hawking','hawk@gmail.com');
476 INSERT INTO experts (ExpertID, ExpertName, ExpertMail) VALUES (2,'prof\' sigmund
freud','zig@gmail.com');
477 INSERT INTO experts (ExpertID, ExpertName, ExpertMail) VALUES (3,'Ray
Bradbury','451@gmail.com');
478 INSERT INTO experts (ExpertID, ExpertName, ExpertMail) VALUES (4,'Margaret
Atwood','handmaid@gmail.com');
479
480
481 #Insert in to compensations
482 SELECT * FROM zerlidx.compensations;
483 INSERT INTO compensations (CompensationID, CustomerID, CSDE_ID, CompensationAmount,
IsPaid) VALUES (1,220339,1,220,0);
484
485
486 SELECT * FROM zerlidx.branchshipments;
487 INSERT INTO branchshipments VALUES (121, '2344', 405, 0);
488 SELECT * FROM zerlidx.privateshipments;
489 INSERT INTO privateshipments VALUES (775, 406, 14.99, 'Moshe
Cohen','0502147152','Yafo 56 Afula');
490 INSERT INTO privateshipments VALUES (887, 455, 14.99, 'Malki
Grossman','054112512','Moshe Shareth 46 Naharya');
491
492
493
494 #this insertion will not work until you enter a catalog items in server
gui!!!!!!vvvvvvvv!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
495 SELECT * FROM zerlidx.catalogiteminorder;
496 INSERT INTO catalogiteminorder VALUES (121, 11111, 0000000009, 2, 39.25 );
497 INSERT INTO catalogiteminorder VALUES (121, 22222, 0000000009, 1, 78.22 );
498 INSERT INTO catalogiteminorder VALUES (775, 44444, 0000000009, 3, 150 );
499 INSERT INTO catalogiteminorder VALUES (887, 66666, 0000000009, 3, 43.22 );
500
501 #this insertion will not work until you enter a catalog items in server
gui!!!!!!^^^^^^^^^!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
502

```