Jack Alexander Hogg

Durham, UK
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PERSONAL PROFILE

A highly organised, hardworking, proactive individual with a strong background in IT. I took leave from IT to improve both my soft and technical skills. During my tenure as a Technical Support Advisor, I greatly improved upon my communication, leadership and analytical skills. My time spent as a Plumber's Mate further enhanced my organisational and time management skills

KEY SKILLS

Technical Skills

- HTML
- CSS
- JavaScript
- SQL
- Python
- C++
- Git

Soft Skills

Problem Solving | Analytical | Time Management | Leadership | Communication| Organisational

TRAINING AND EDUCATION

March 2025	**East Durham College, Remote** NCFE Level 2 Certificate in the Principles of Cyber Security
December 2024	**Just IT Training Ltd, Remote** **Level 3 Digital Skills Bootcamp: Software Development** An eight-week intensive bootcamp covering the fundamentals of Software Development.
April 2021	**New College Durham, Durham** OCR Level 2 Cambridge Technical Diploma in IT (Distinction)
March 2021	**New College Durham, Durham** GCSE English (5) and Maths (5)

EMPLOYMENT HISTORY

Nov 2021 - Sep 2024   **Plumber's mate**
                                 Paul Hogg Plumbing, Durham

- Supported Lead Plumber with arranging appointments
- Performed small-scale plumbing tasks
- Liaised with relevant contractors and local authorities

Jan 2021 - July 2021   **IT Technical Support Advisor**
                                  Mobile Adventures, Remote

- Supported vulnerable individuals with technical issues
- Offered digital skill training
- Created tutorials for those lacking digital skills

INTERESTS

Artificial Intelligence

I am passionate about exploring artificial intelligence and am enthusiastic about its potential applications within technology. I find A.I. extremely engaging and seek to understand its limitless possibilities while also being prepared for its potential dangers

Raspberry Pi

Enthusiastic about creating projects using Raspberry Pi 5. Projects allow me to further enhance my programming knowledge of Python and C++, while also allowing me to explore creative ideas and solutions

ONLINE COURSES

- CS50's Introduction to Programming with Python
- freeCodeCamp
- Unreal Engine 5 C++ Developer: Learn C++ & Make Video Games (Udemy)
- The Odin Project (Full Stack JavaScript)

ADDITIONAL SKILLS AND PROFICIENCIES

- Full UK Driving Licence
- PowerPoint 2016 Certified
- Experience with Virtual Machines