



# 2023 Sustainability Report

For a Greener Tomorrow.



# Table of Contents



03 Leadership Letter

04 About

07 Our Sustainability Vision

08 How we operate

Path to net zero

Responsible supply chain

Workplaces

Risks and opportunities

Biodiversity

28 How we collaborate

Employee engagement

Carbon removal partnerships

Water positive in 2030

Climate policy

34 Looking ahead

24 What we create

Food and beverages

Product circularity

35 Data index





Our MissionA photograph of a woman in a blue patterned dress holding a young girl, smiling at a man who is holding a young boy. They are in a supermarket aisle with shelves of products in the background. A red lantern hangs from the ceiling. The text "Value-Driven Fuel Marketing with Market Leadership in Malaysia." is overlaid on the image.

Value-Driven Fuel  
Marketing with Market  
Leadership in Malaysia.

## Key Enhancements Sustainability at the Core

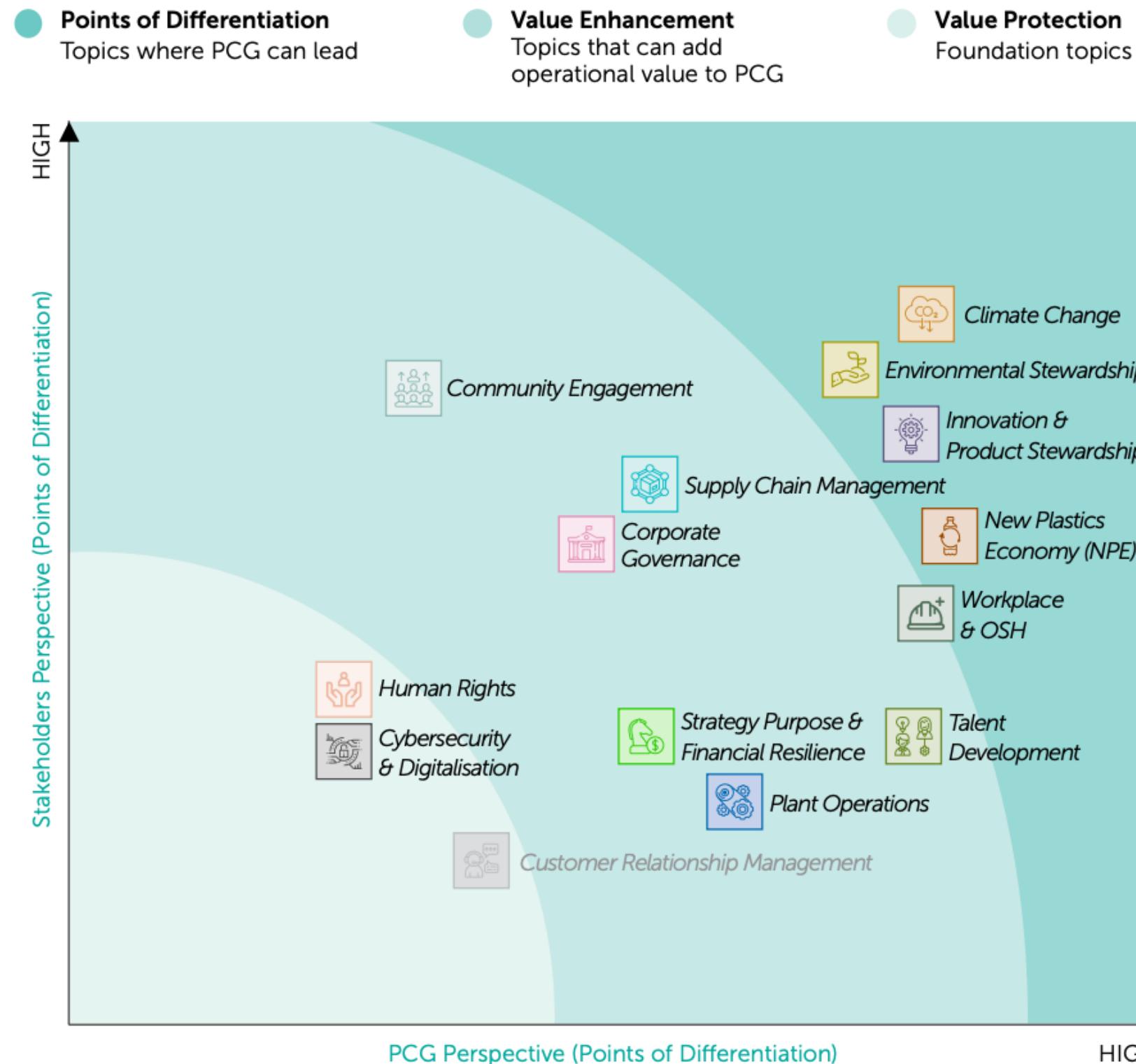
Sustained  
**TOP 10%**  
**POSITION IN**  
**DJSI**  
for second  
consecutive  
year

Signed  
**FIVE**  
**AGREEMENTS**  
to advance New  
Plastics Economy  
(NPE)

Enhanced  
**SUSTAINABILITY**  
**AGENDA &**  
Governance  
Structure

Publication of  
**TASK FORCE ON**  
**CLIMATE-RELATED**  
**FINANCIAL**  
**DISCLOSURES**  
**(TCFD)**  
**REPORT**

The Materiality Matrix impacts value creation in PCG within the three areas according to the colour shades below:



## SHARED VALUES



Our shared values are deeply embedded in our culture to ensure we operate with integrity at all times while contributing to the well-being of people in every nation where we have a presence.

## OUR STRATEGY



### TWO-PRONGED STRATEGY

#### FIRST-PRONG

**Sustain strength in basic petrochemicals**  
through Operational Excellence & Commercial Excellence in Maximising Cash Generation from existing business

#### SECOND-PRONG

**Selectively diversify into derivatives, specialty chemicals and solutions**  
through Growth Delivery Excellence via Expanding Core & Stepping-out opportunities

Our sustainability vision

# We cultivate sustainable communities for a greener, socially responsible future.



We are committed to facilitating a just and equitable transition to a zero-carbon economy. Collaborating with partners, we scale inclusive solutions for a healthier planet, leaving no one behind.

Our responsibility extends to protecting people and the environment through

sustainable operations, minimizing emissions, energy, and water usage. Recognizing our role, we engage in collaborative efforts with communities, climate leaders, and scientists.

We leverage our platforms to provide access to climate science information and

accelerate action-oriented resources for a sustainable future. Acknowledging that we cannot realize this vision alone, we continue to collaborate and innovate with community members and climate action leaders, pushing beyond the possibilities of today.

How we operate

To create a better reality, we must start by improving our own practices, processes and culture.



To be good stewards of our planet and maintain the trust of shareholders, employees, suppliers, customers and partners, we must operate sustainably, responsibly and ethically and communicate transparently in everything we do.



## Path to net zero

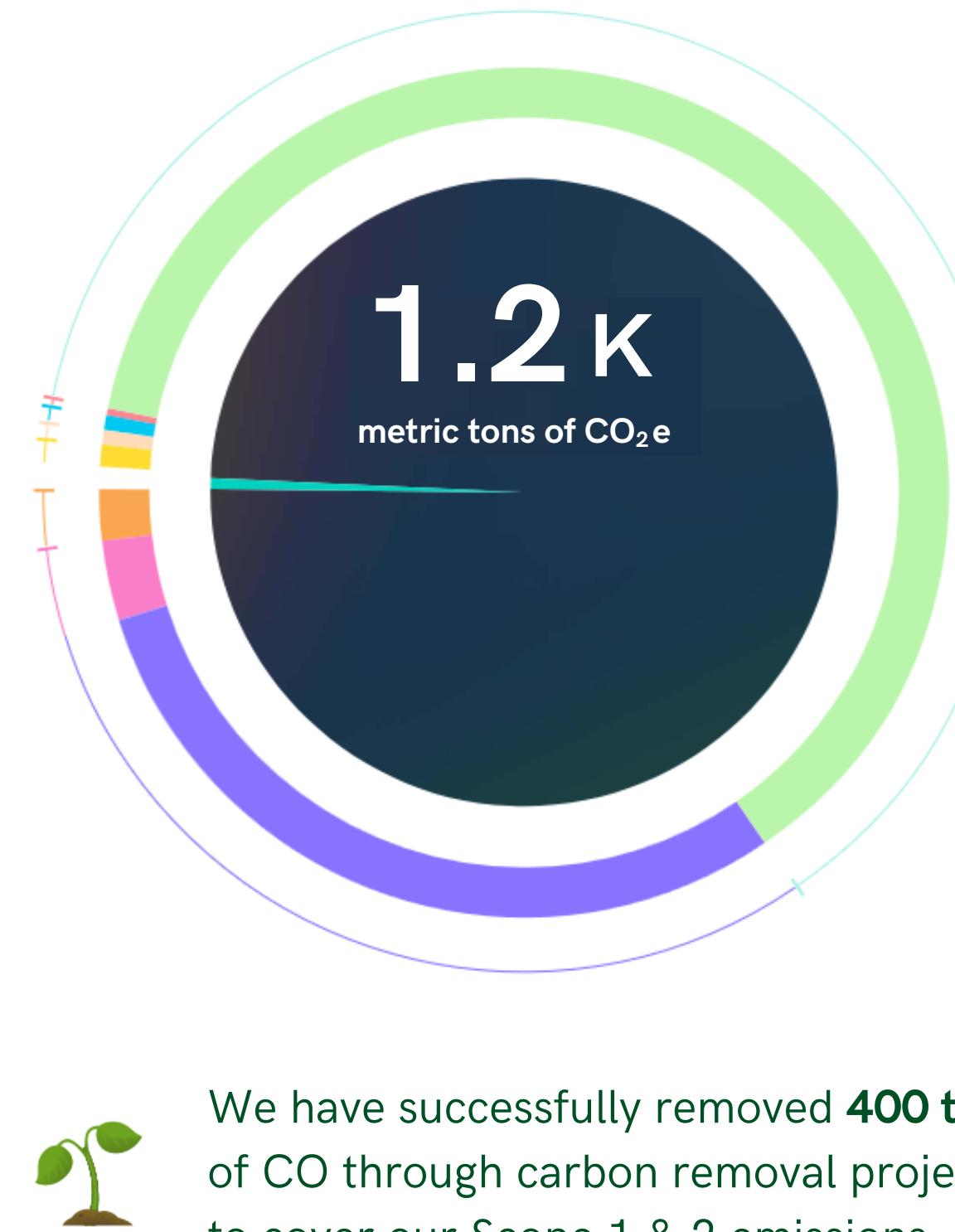
**SINCE 2022, OUR OPERATIONS HAVE BEEN ACTIVELY WORKING TOWARDS ACHIEVING NET-ZERO EMISSIONS.**

To achieve our sustainability goals at Petronas Mesra, we have significantly reduced production emissions by 30% since 2020. This was achieved by powering our Mesra shops and facilities with 100% renewable energy, resulting in a reduction of over 120 thousand metric tons of carbon dioxide equivalent (CO<sub>2</sub>e) since 2020.

However, our commitment to decarbonization extends beyond our Mesra locations. In line with our dedication to environmental responsibility,

we aim to achieve net-zero emissions across our entire value chain by 2035, aligning with global climate goals.

Recognizing the challenges ahead, reaching net-zero value chain emissions by 2030 requires substantial shifts in our manufacturing and business operations. As we transform our approach and explore various climate solutions, our strategy will evolve over time, adapting to the dynamic landscape of sustainability.



We have successfully removed **400 tons** of CO through carbon removal projects to cover our Scope 1 & 2 emissions.



### Mesra's 2023 carbon footprint

|  | mt CO <sub>2</sub> e |
|--|----------------------|
| Scope 1                                | 366.6                |
| Scope 2                                | 12.1                 |
| Scope 3                                | 843.2                |
| Material Manufacturing                 | 770.2                |
| Transportation                         | 37                   |
| Packaging                              | 25                   |
| Business Travel                        | 9.8                  |
| Capital Goods                          | 7.4                  |
| End-of-Life Treatment of Sold Products | 5.5                  |
| Telecommunication                      | 3.2                  |
| Use of Sold Products                   | 2.8                  |
| Waste Management                       | 2.2                  |
| Water Usage                            | 1.9                  |

# PR CRISIS AND MANAGEMENT



## APPROACH

Presentations are tools that can be used as lectures.

## STRATEGY

Presentations are tools that can be used as lectures.

## TEAM

Presentations are tools that can be used as lectures.



# NEW TERRITORIES



## SOUTHEAST ASIA

Presentations are communication tools that can be used as lectures.

## AUSTRALIA

Presentations are communication tools that can be used as lectures.

## MIDDLE EAST

Presentations are communication tools that can be used as lectures.

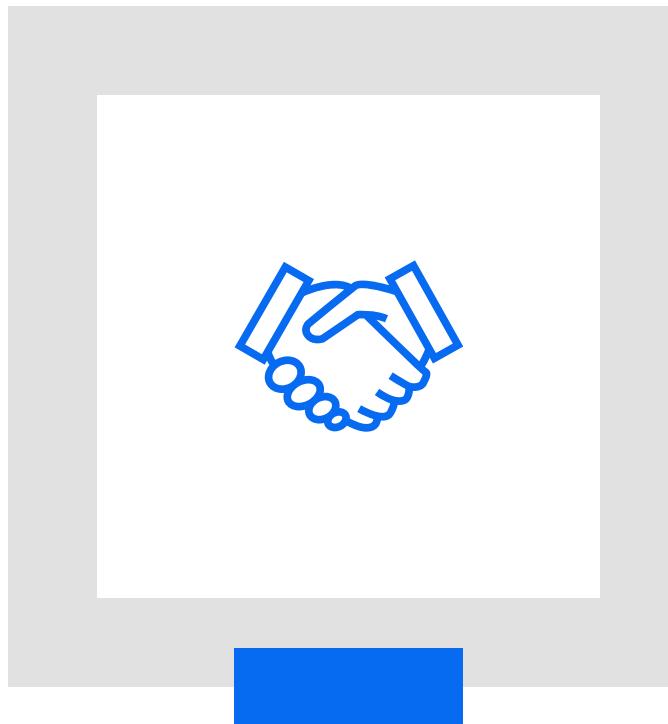
## EUROPE

Presentations are communication tools that can be used as lectures.

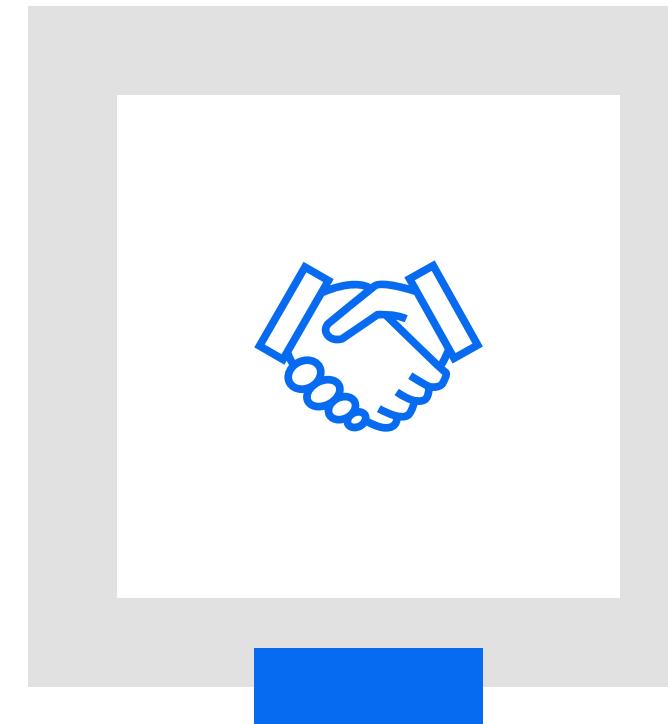


## OUR CLIENTS

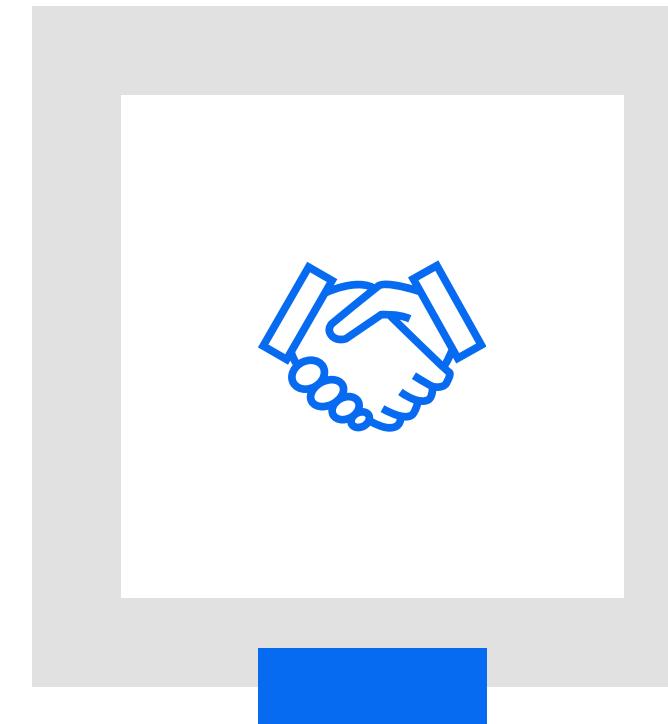
2022



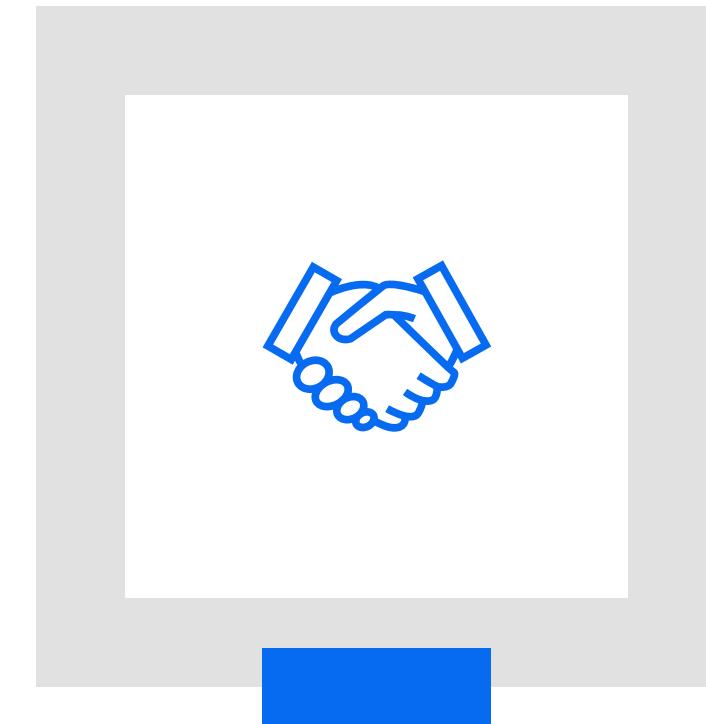
CLIENT NAME



CLIENT NAME



CLIENT NAME



CLIENT NAME



## REVENUE GROWTH

TIMMERMAN INDUSTRIES

+9% 2021  
+15% 2022



# COMPANY PERFORMANCE

TIMMERMAN INDUSTRIES

# 2021

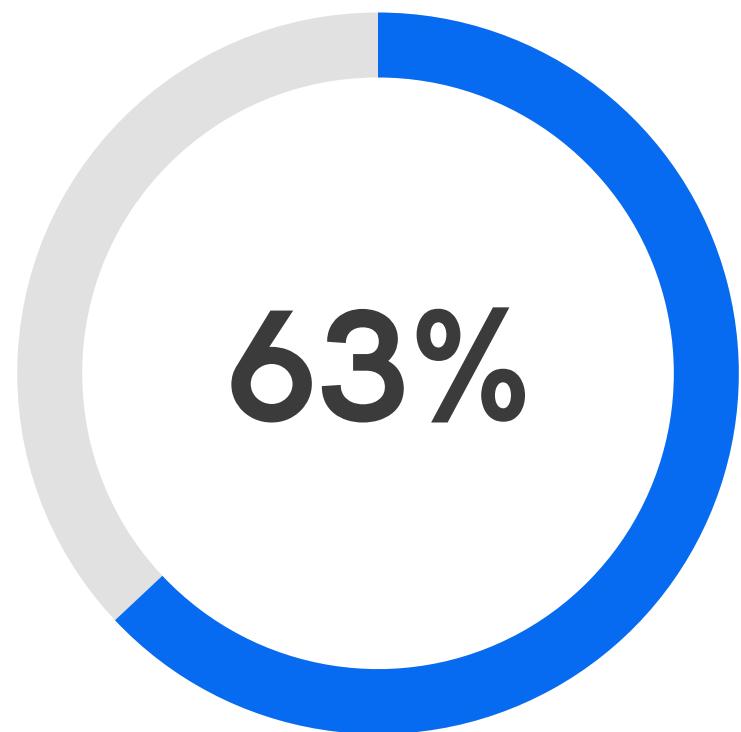
Presentations are communication tools that can be used as demonstrations, lectures, speeches, reports, and more. Most of the time, they're presented before an audience. It serves a variety of purposes, making them powerful tools for convincing and teaching.

# 2022

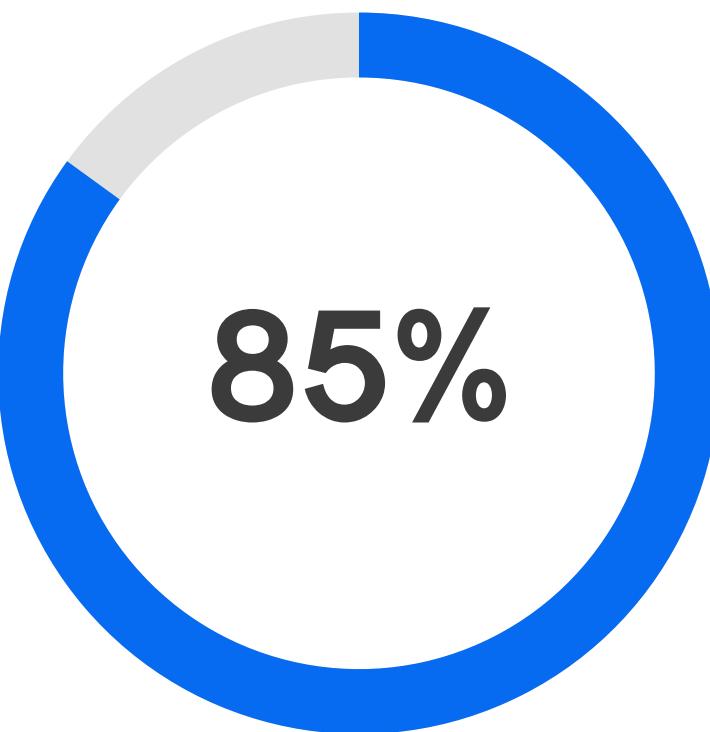
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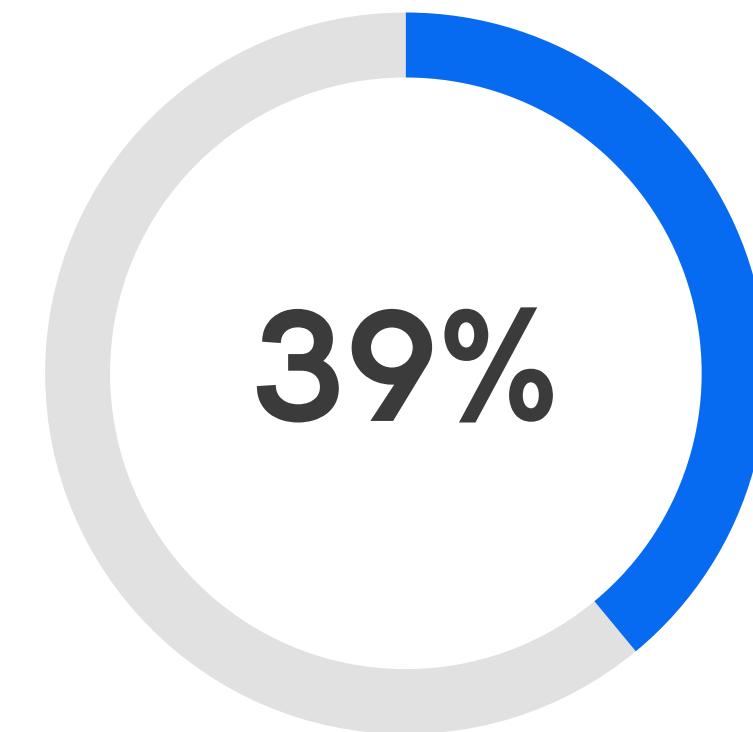
## MAJOR REVENUE SOURCES



CLIENT  
SERVICING



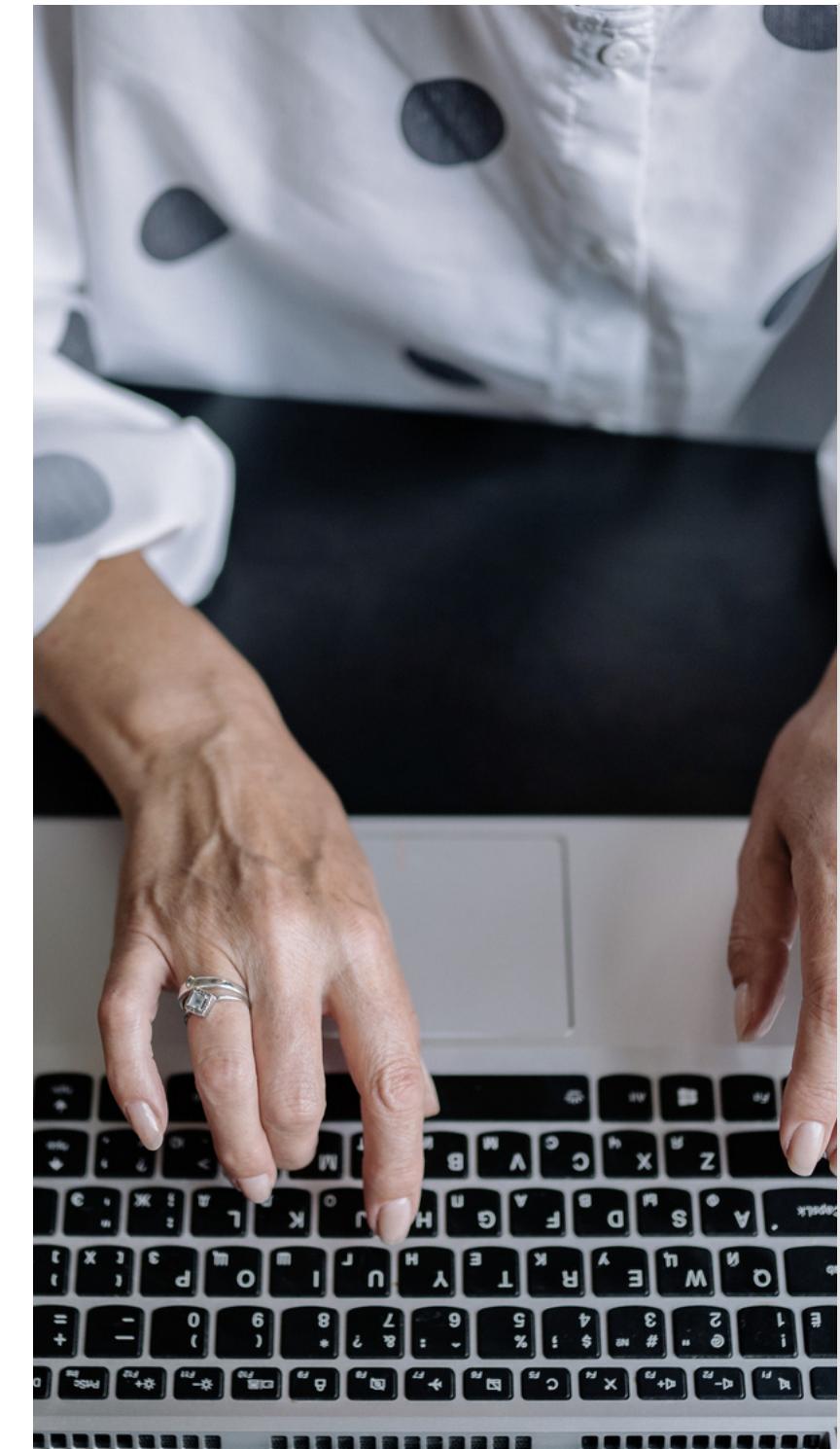
SOCIAL MEDIA  
ADVERTISING



TRADITIONAL  
ADVERTISING



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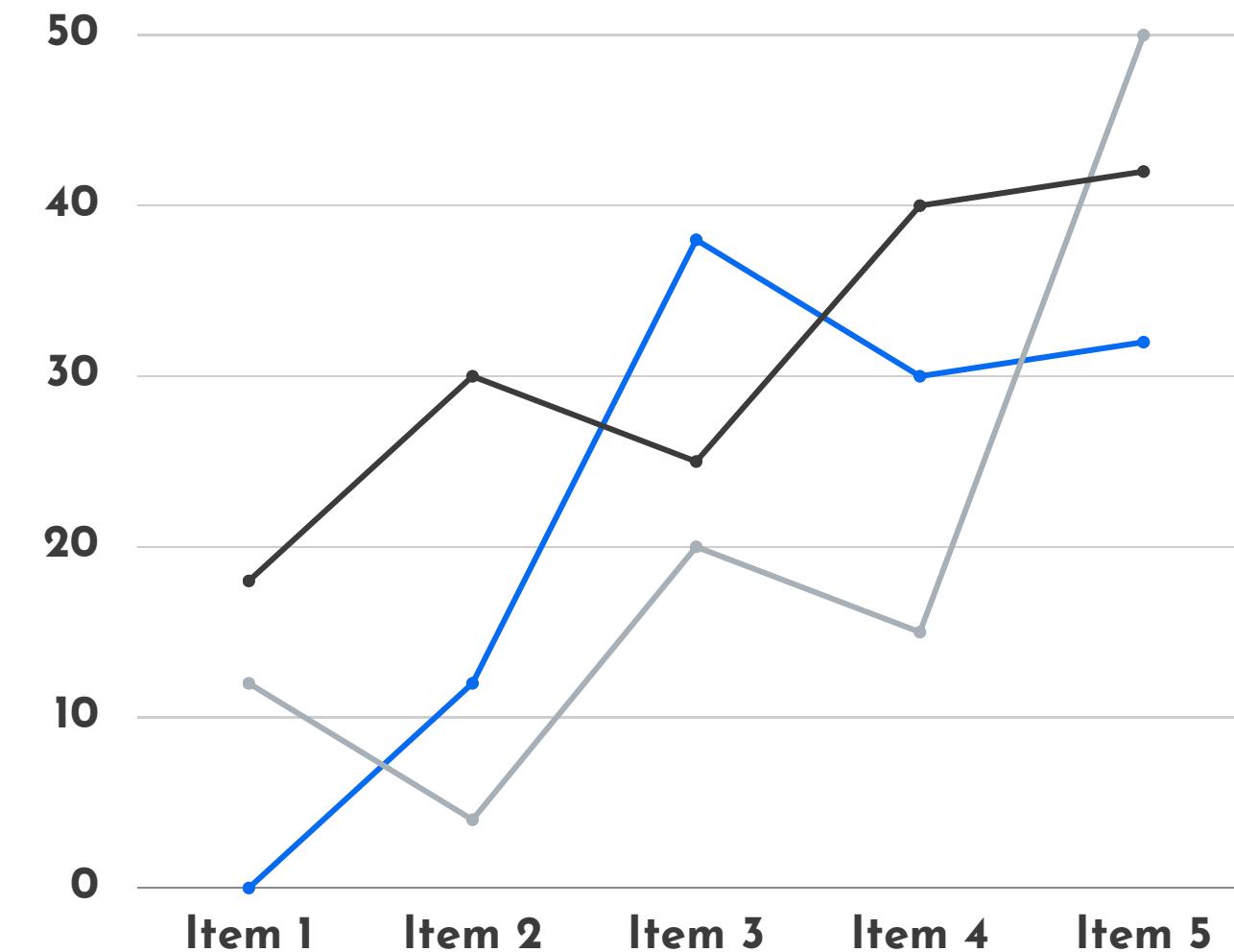
# QUARTERLY GROWTH

TIMMERMAN INDUSTRIES

CONSISTENT UPWARD TREND

Presentations are communication tools that can be used as demonstrations, lectures, speeches, reports, and more.

# 2022





# MONTHLY GROWTH HIGHLIGHTS

## COMPANY MILESTONES

# 2022

JANUARY



Presentations are communication tools that can be used as demonstrations, lectures.

MARCH



Presentations are communication tools that can be used as demonstrations, lectures.

APRIL



Presentations are communication tools that can be used as demonstrations, lectures.



# MONTHLY GROWTH HIGHLIGHTS

## COMPANY MILESTONES

# 2022

JUNE



Presentations are communication tools that can be used as demonstrations, lectures.

SEPTEMBER



Presentations are communication tools that can be used as demonstrations, lectures.

NOVEMBER



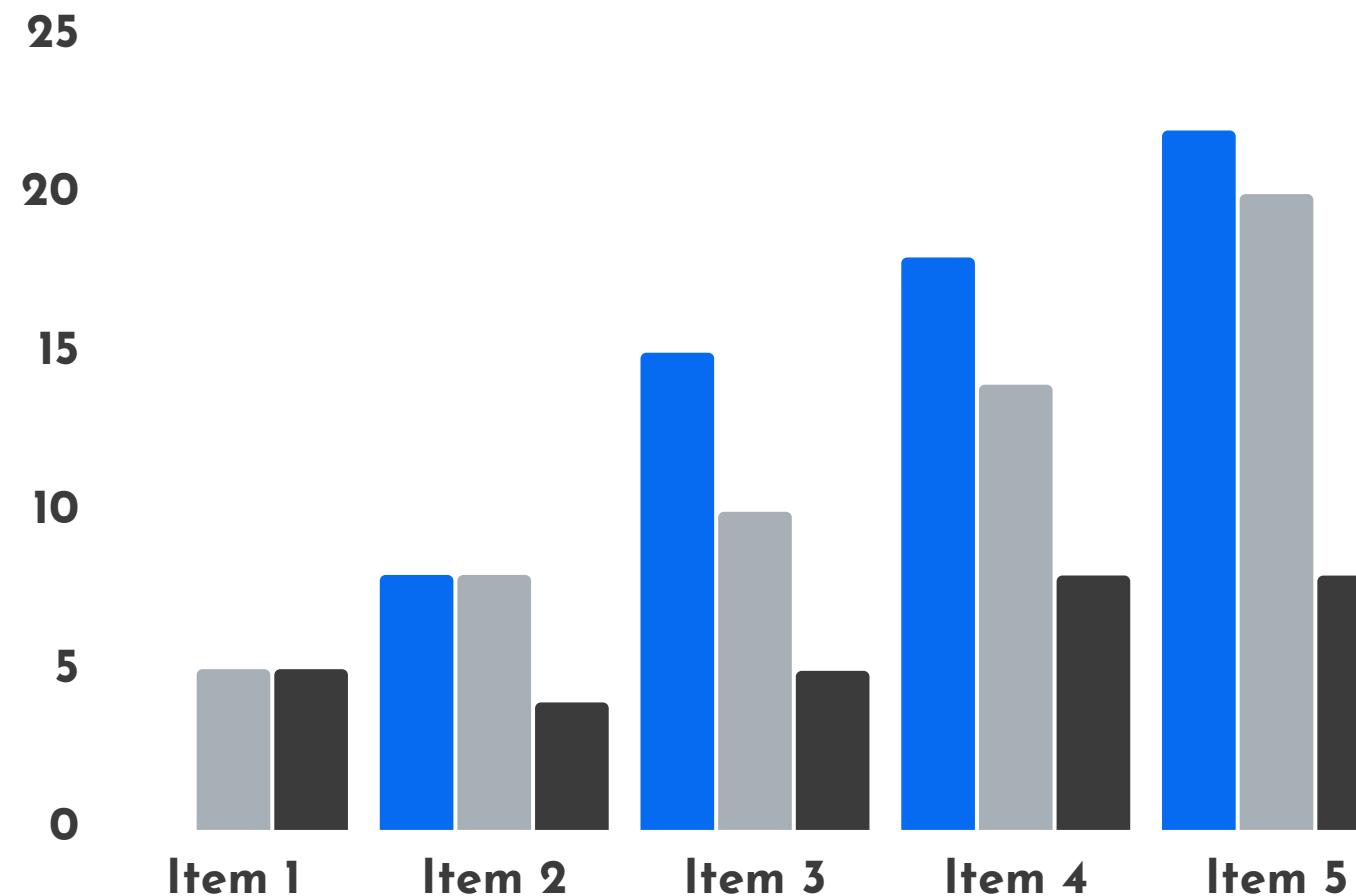
Presentations are communication tools that can be used as demonstrations, lectures.



# FINANCIAL STATEMENTS

BASED ON PROJECTIONS

# 2022



## SUBTITLE COMES HERE

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# FINANCIAL STATEMENTS

# 2022

## BALANCE

Presentations are communication tools that can be used as demonstrations, lectures, speeches, reports.

## CASHFLOW

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## INCOME

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## SHAREHOLDERS

Presentations are communication tools that can be used as demonstrations, lectures, speeches, reports.

TIMMERMAN INDUSTRIES



## COMPANY HIGHLIGHTS



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## MAINTAIN STRONG CLIENT RELATIONSHIPS

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## CONTINUE SERVICE INNOVATION

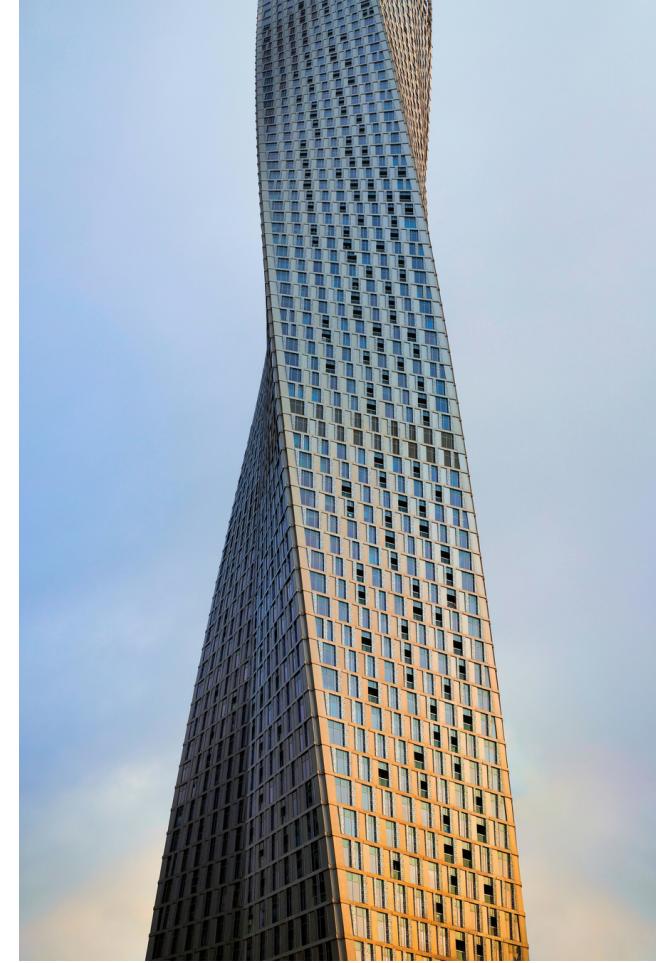
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## ENTER NEW INDUSTRIES

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# TOWARDS A FRUITFUL FUTURE





2022

**Q1**

**Q2-Q3**

**Q4**

Presentations are tools that can be used as lectures, speeches, reports, and more. Most of the time, they.

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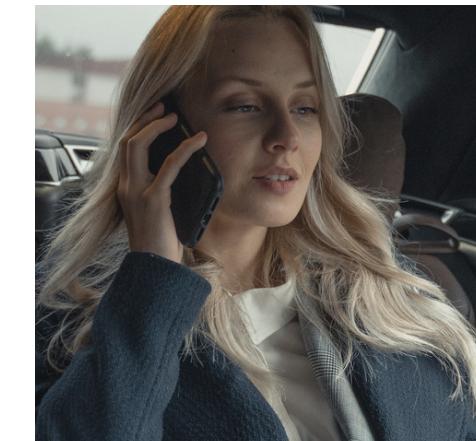
## ACTIONABLE ITEMS FOR A STRONG COMPANY



## TIMMERMAN INDUSTRIES



# FINANCE TEAM



## ANNA KATRINA MARCHESI

Presentations are tools that can be used as lectures, speeches, reports, and more. Most of the time, they're presented before



## ADELINE PALMERSTON

Presentations are tools that can be used as lectures, speeches, reports, and more. Most of the time, they're presented before



## CHIAKI SATO

Presentations are tools that can be used as lectures, speeches, reports, and more. Most of the time, they're presented before

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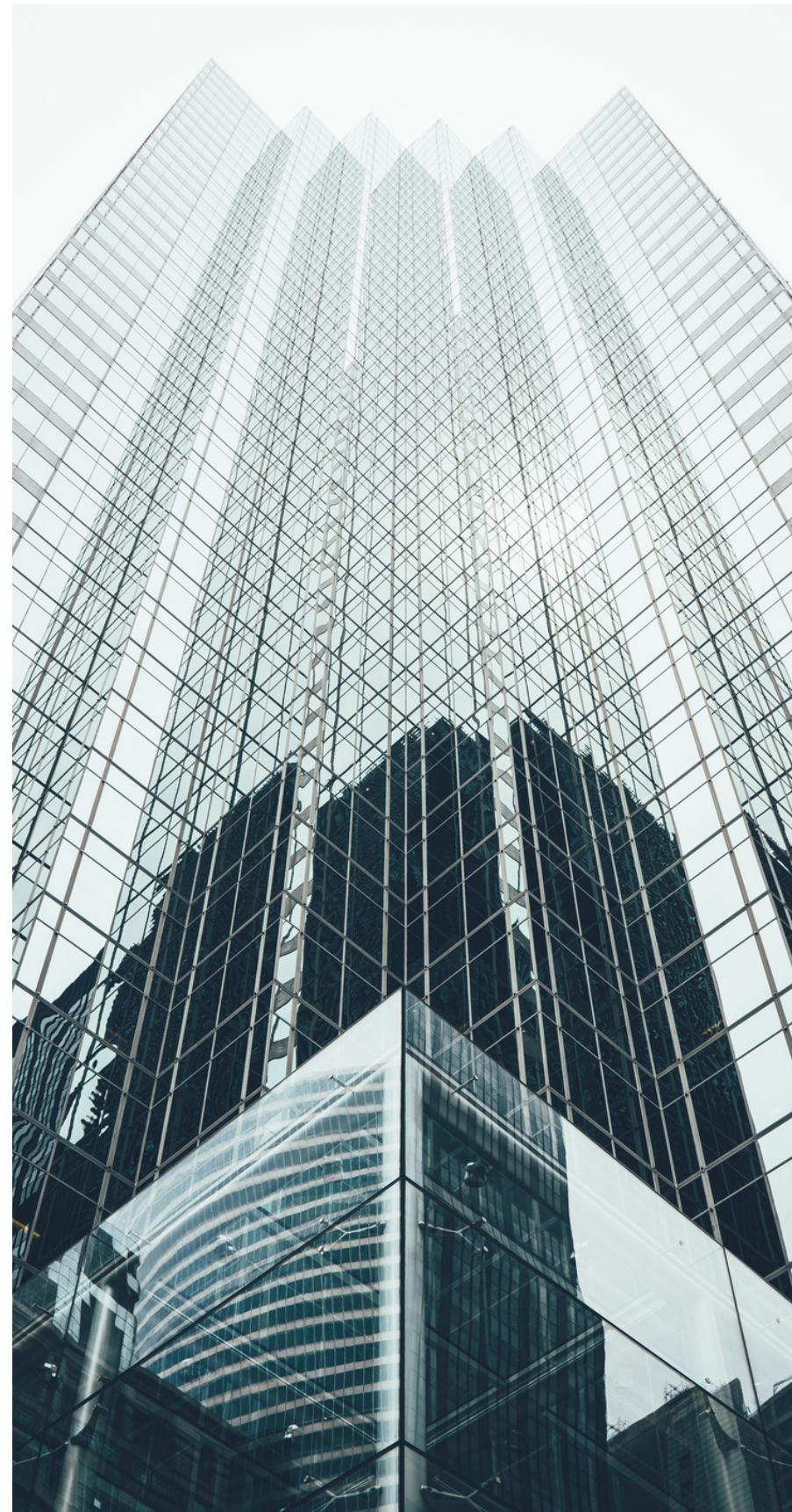
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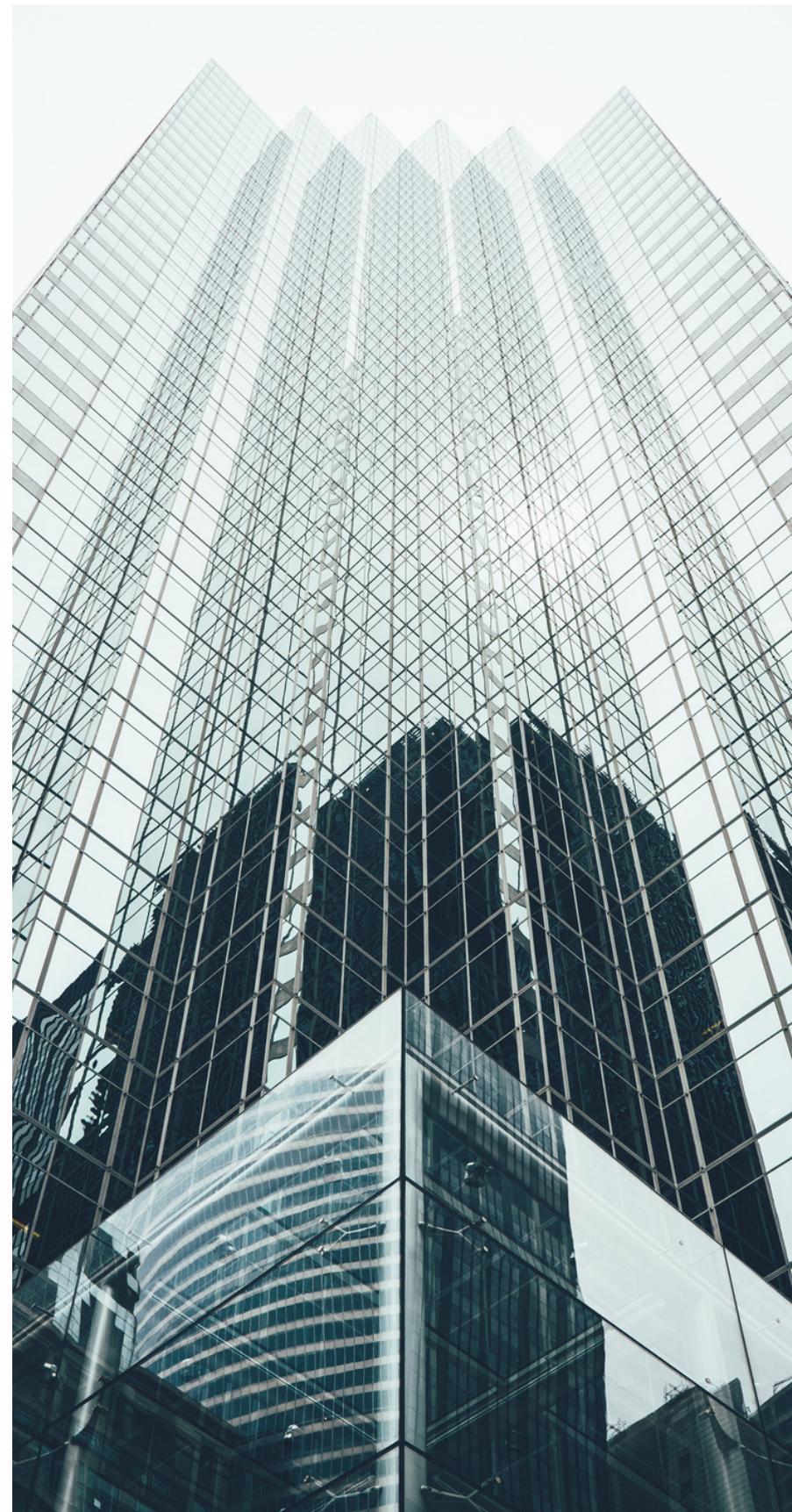
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SOCIAL MEDIA:

**[@reallygreatsite](https://www.twitter.com/@reallygreatsite)**



## How we collaborate

# Partnerships enable us to scale positive impact.



It will take everyone working together to make the systems-level changes required for a better reality: world-class experts in sustainability and social issues, climate leaders, academic

researchers, local utilities, community nonprofits, suppliers and every one of our thousands of employees.

## Employee Engagement

# Empowering Employees through Green Initiatives

The success of our sustainability program depends on having our Mesra voices at the table. We invite all employees to join our year-round efforts by participating in executive Q&A sessions, educational training, local Green @ chapters or climate-focused hackathons.



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**Enabling employees to be part of carbon reduction action**

In 2022, Petronas Mesra initiated a collaboration with [Gero](#) to implement a program focused on reducing Scope 3 GHG emissions, supported by employee advocates.

In January 2023, we introduced an app to monitor food and waste reductions within our Mesra operations, initially involving a group of 30 employees. This program aimed to raise awareness among our staff about the collective impact of individual actions on sustainability.