

# Ajay TR

## Mainframe Operations engineer

Seasoned Mainframe Professional with specialized expertise in batch management and scheduling since 2021. Proficient in IBM's Operations Planning and Control (OPC), optimizing mission-critical batch workflows and ensuring seamless enterprise operations.

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Bengaluru, Karnataka, India



## EXPERIENCE

### Capgemini

Leading mainframe batch operations and infrastructure services for AXA Insurance Belgium, focusing on OPC (Tivoli Workload Scheduler) implementation and batch processing optimization.

#### Mainframe Batch management L2 Operations

July 2022 - Present

Spearheaded L2 batch management operations, implementing permanent changes including application creation, run cycle modifications, and LTP/Database updates based on client requirements. Managed Prep job changes when required, modifying RFUs such as Epuration (purge/delete), Correction (fixing mistakes), and Entonnage (adding elements) to the environment. Worked on Input Management (.IM) operations encompassing application archiving, JCL modifications, and dependency management. Demonstrated strong client relationship management through regular consultations and requirement analysis. Established comprehensive error handling protocols for failed jobs and created monthly performance dashboards, presenting trends and improvement strategies to stakeholders. Mentored team members while maintaining quality standards and ensuring seamless transition of batch management from AXA-Tech Belgium.

#### Mainframe Batch management

July 2022 - April 2023

Managed critical mainframe operations for Belgium and Germany clients, successfully handling 800+ requests/incidents monthly. Orchestrated comprehensive batch scheduling and monitoring using OPC, including dataset operations (Proc member copy, Tape dataset copy), GDG base creation, and empty GDG dataset generation Creation. Expertly resolved various system abends (Space, SOC7, SOC4) and contention errors, while maintaining key field updates such as Anzhal values and dataset generations. Demonstrated proficiency in Special resource and Workstation management, consistently meeting SLA requirements through effective stakeholder communication and precise technical execution.

#### Mainframe Batch Monitoring

July 2021 - June 2022

worked in mainframe operations for GCC MESD AXA UK L1 project, managing comprehensive batch scheduling through Jobtrac and OPC. Orchestrated production job scheduling, FTP job handling, and server monitoring including IPL operations. Implemented robust error management protocols, maintained strict SLA compliance, and executed strategic JCL modifications for failed jobs to ensure continuous system availability.

## LANGUAGES

English - Advanced   Hindi - Proficient   Tamil - Advanced  
Kannada - Advanced

## SKILLS

### Coding languages

Cobol   JCL   Java script   Type script

### Operating System

Z/OS   Microsoft windows OS   Linux

### Scheduling Tools

OPC   CA-Jobtrac

### Administration Tools

Windows   Linux   VMware   Citrix   Network  
SQL database

## EDUCATION

### Bachelors in EC Engineering

CGPA 7.3/10

#### SEACET

2016 - 2020

### PUC - PCMC

66%

#### Indiranagar composite PU college

2014 - 2016

### Secondary Education

71%

#### Kairalee Nilayam High School

2014