Abram Shook - Austin, Texas | 617-686-4263 | shookstack.atx@gmail.com
[LinkedIn](#) | [Gitlab](#)

SOFTWARE ENGINEER

Innovative problem-solver with over 20 years of cross-industry experience in software development, UX design, and music production. Combining technical expertise with a design mindset to build solutions at the intersection of creativity and user needs. Adaptable team player with a calm demeanor and an inclusive, collaborative work style that fosters productive engineering environments.

TECHNICAL SKILLS

Languages: JavaScript, TypeScript, Ruby, HTML, CSS
Frameworks/Libraries: React, Next.js, Node.js, Rails
Cloud/DevOps: AWS, Docker, Git
Databases: PostgreSQL, NoSQL, OpenSearch
Design: Figma, Wireframing, Prototyping, User Research

EXPERIENCE

Turvo   Remote
UX Design Engineer   9/2024 - present
- Bridged the gap between design and engineering teams through technical knowledge and frontend experience
- Developed an MVP customer insight management tool as a Hackathon finalist, eliminating external tool costs and improving stakeholder communication
- Designed a new document editor using JSON that replaced HTML uploads, significantly improving usability for non-technical customers
- Revitalized a stalled dashboard redesign project by creating a role-based views model and new implementation roadmap
- Spearheaded POCs for Mixpanel replacement to democratize access to platform usage metrics for non-technical teams

Boater's List   Remote
Software Engineer   3/2023 - 9/2024
- Implemented payment integrations for reservation and product platform, enhancing customer checkout experience
- Executed SEO improvements that increased indexed pages from 2,000 to 40,000 in one month, driving significant traffic growth
- Successfully advocated for database restructuring, improving scalability and backend architecture efficiency
- Developed complex booking platform features, including a custom discount/coupon campaign integration for business clients
- Optimized search query performance by restructuring OpenSearch indexes, significantly improving data retrieval speed

Pushgig   Remote
Software Engineer   5/2022 - 3/2023
- Engineered custom interactive calendar management tools, streamlining scheduling processes
- Designed and implemented efficient data aggregation systems for music-related platforms

Accenture   Remote
SME/QA   11/2020 - 04/2022
- Identified process improvement opportunities and implemented new guidelines to meet metrics and compliance requirements
- Created detailed documentation for bug investigations, facilitating efficient communication with development teams

EDUCATION/CERTIFICATIONS

Flatiron School   Austin, TX
Full Stack Software Engineering

AWS Cloud Practitioner   Austin, TX
Completed Amazon's certification program for AWS cloud fundamentals

Ruby on Rails TestDome Certification   Austin, TX
Online skills test for Ruby on Rails