

Quota & Forecast Add-On

for Saleslogix v8

sw!ftpage

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Overview

Put info here about what is the Forecasting & Quotas Accelerator.

Prerequisites

- SalesLogix Web v8
- At least Web Core Update 03
- At least Web Model Update 03

Installation

The package consists of a SQL script, one Architect bundle (*.SXB) and one Web Model. To install the new Forecasting & Quotas Customization

- Unzip the "Quota and Forecast for Saleslogix v8" ZIP file
- From SQL Mgt Studio, run the "RemoveLegayQuotaSchema.sql" script against the Saleslogix database.
- Log into Workgroup Administrator
- Apply the "Quota and Forecast.sxb" bundle.
- Log out of Workgroup Administrator
- Log into Application Architect
- Apply the "Quota and Forecast v8.zip" bundle
- Rebuild & Redeploy
- Log into the Web Client as Admin
- Assign users to the "Quota and Forecast Mgt" Role. These are usually Sales Managers (or higher)
- Assign the appropriate secured actions to the "Standard User" Role (or other roles) for Viewing & Editing Quota & Forecast records.

Getting Started

Set up Fiscal Calendar

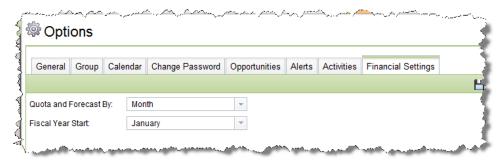
The time span used for Quotas and Forecasts is based off of new system settings. These settings can be found under Tools -> Options -> Financial Settings when logged on as the administrator.

- "Quota and Forecast By:" Determine the time span of Quotas and Forecasts when they are created. The four choices are by
 - Month (12 periods)



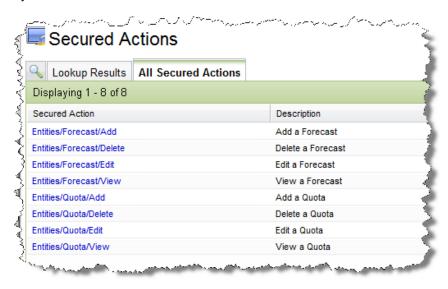
- Quarter (4 periods)
- Semi Annual (2 periods)
- Year (1 period)
- "Fiscal Year Start:" Sets the beginning month of the fiscal calendar. Based on the previous setting, the choices are modified.

The default settings are "Month" and "January".



Roles & Secured Actions

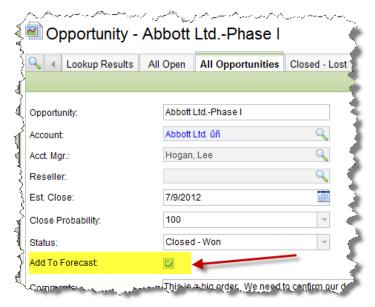
The two new entities come with the standard Secured Actions (Add/Edit/Delete/View). There is a new Role called "Forecast and Quota Mgt" which is associated to these actions. These actions are not associated to the "Standard User" role. The actions should be added to the "Standard User" role based on how Quotas and Forecasts will be used with the Saleslogix system.



Opportunities & "Add to Forecast"



For Opportunities to be used in a Forecast, ensure the "Add To Forecast" checkbox is checked!



Quotas

Adding

Inserting a new quota can be done from the Left Nav Bar item (RMC Menu) or from the Toolbar Menu.

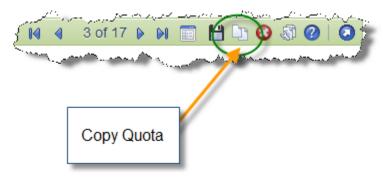
- The description field is auto-generated based on the "Assigned To" user in addition to the Begin & End date of the quota.
- The "Assigned To" field defaults to the currently logged in user
- The "Begin Date" field defaults to the current month.
- The "End Date" is calculated based on the Begin Date and the "Quota and Forecast By" settings. It is not editable.





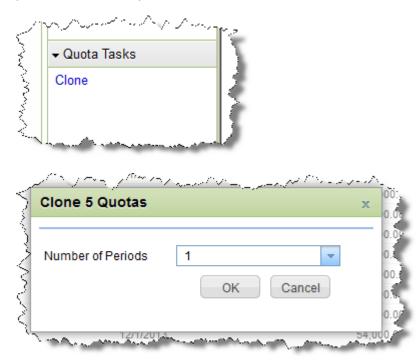
Copying an existing Quota

From the Quota Detail view, the Quota can be copied into a new Quota, for the same user & person, but for the next period.



Cloning Quotas

From the Quota list view, one or more Quotas can be "Cloned" for future periods. Select the Quotas to clone, then click the "Clone" hyperlink from the "Quota Tasks". In the dialog box, put in the number of periods to clone the Quotas.





Forecasts

Adding

There are multiple steps to setting up a forecast. The first one is to create a new forecast record.

Inserting a new forecast can be done from the Left Nav Bar item (RMC Menu) or from the Toolbar Menu.

- The description field is auto-generated based on the "Assigned To" user in addition to the Begin & End date of the quota.
- The "Assigned To" field defaults to the currently logged in user
- The "Begin Date" field defaults to the current month.
- The "End Date" is calculated based on the Begin Date and the "Quota and Forecast By" settings. It is not editable.

Pulling in Opportunities

When the Forecast is first added, it will automatically associate any Opportunities that are within that time range where the Forecast "Assigned To" is the same as the Account Manager, and the "Add To Forecast" is checked. A "snapshot" of these Opportunities (and pertinent information) are shown in the "Opportunities" Tab of the Forecast.

Opportunities in the list can be removed one at a time. There is also a "refresh" button that can be used to add/remove/update the entire list of opportunities, based on the original criteria of the forecast (All Opportunities that have the "Add To Forecast" checkbox checked, and the Forecast "Assigned To" user is the Opportunity "Account Manager" and the Opportunity's Closed Date or Estimated Closed data falls within the range of the Forecast Begin & End Date.

Note: Opportunities with a Status of "Open" and "Closed – Won" are pulled in, but not "Closed – Lost" Opportunities.



Export Forecast Opportunities

The grid data can be exported to a CSV file. Use the "Export" button to save & download a CSV file.





Using the Worksheet Tab

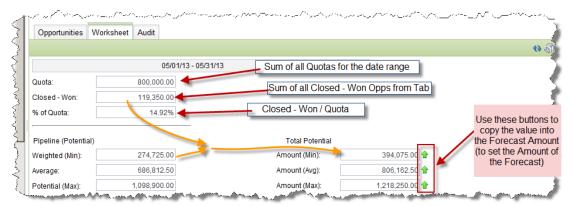
The worksheet tab is useful to determine what the value of the Forecast should be set at. It pulls in Quota information as well as the opportunities listed on the forecast's "Opportunities" tab.

At the top, it shows the total amount of all Quotas for the date range compared to opportunities that have closed, and the "Percent to Quota" ratio.

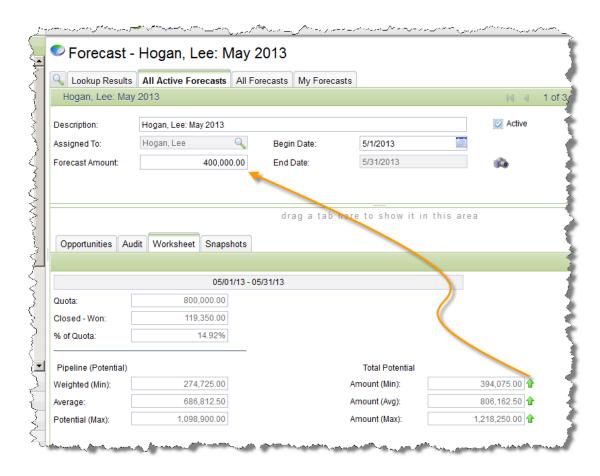
At the bottom left, it calculates 3 pipeline levels

- The sum of each opportunity (from the list in the Tab) against their close probability
- The sum of each opportunity at their highest sales potential (100% close probability)
- The average of the minimum and maximum potential (average).

At the bottom right, it sums the different pipelines with what has already closed. The "Up Arrow" buttons are used to copy the amount chosen into the Forecast's Amount. The Forecast Amount field can be edited manually as well.





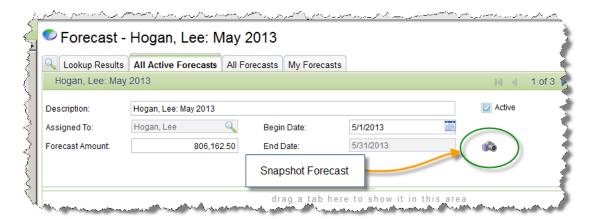


Snapshots & Snapshot Tab

Use the snapshot button (the camera) to save the current forecast information to a snapshot record. The snapshot record holds the following information

- Date the Snapshot was taken
- Forecast Amount
- Closed Won Amount
- Quota Amount





Use these snapshots to see how the forecast changes over time, using the Snapshots Tab



Audit Tab

The Audit Tab displays the changes made to the Forecast's status and Forecast Amount fields. It will show the Old Value, New Value, the date the change was performed as well as who made the change.



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