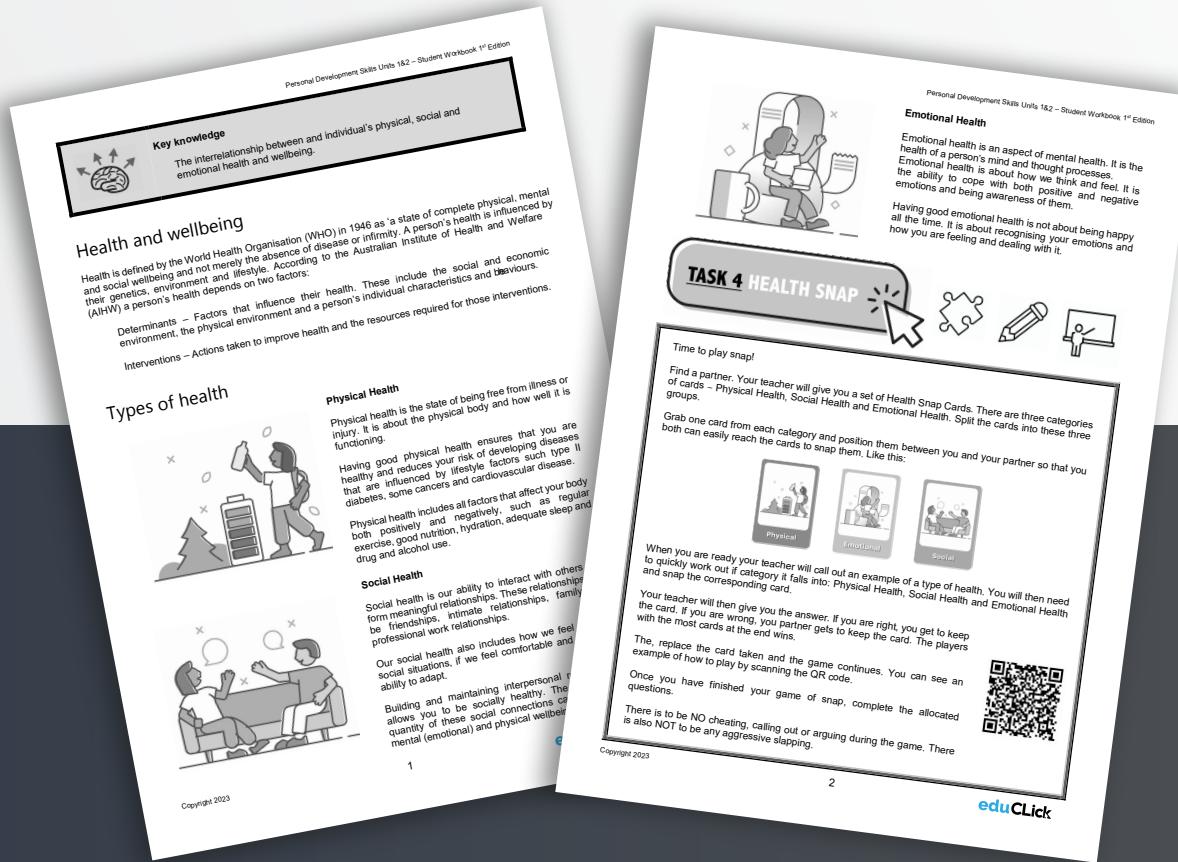


PERSONAL DEVELOPMENT SKILLS RESOURCES

eduCLick

There are major changes to all PDS units with a greater focus on structured curriculum and the removal of students having to carry out complex projects and activities. Some areas of PDS remain however the new VCE structure sees a greater need for formalised content and assessment outcomes. PDS is a mandatory subject of the VCE Vocational Major and 2 units must be satisfactorily completed.



NEW inclusions to PDS

- The concepts of personal identity, resilience, self-esteem and self-worth
- Ability for students to analyse activities within the community that aim to improve health and wellbeing
- Comparing different types of communities
- Social inclusion and the benefits
- Barriers that prevent communities from working together

Notable removals from PDS

- Removal of planning, organising and carrying out complex activities
- Removal of larger group based tasks

"YOUR PROGRAM YOUR WAY"

- Resources fully mapped to all areas of all units
- Wide variety of tasks to suit all learners
- Structured and formalised
- On line and in hard copy
- No more loose-leaf paper or photocopying
- Teacher guides with all answers and extension activities
- PDS made easy with eduClick

TASK 7 THE STORY OF AN ACTIVE LISTENER

Active listening is where you focus on the speaker and what they are saying, understand it, retain it and respond appropriately. When you are being an active listener the person who is talking to you should feel heard, that you understand and care about them and what they are saying.

Pictured below are a range of things you should and shouldn't do when active listening. Read each one and colour the ones you think would make you a good active listener.

Interrupting
Being distracted
Clarifying information
Retaining what they have said
Standing too far away
Walking away while they are speaking
Nodding
Frowning
Being engaged
Smiling
Eye Contact
Being focused
Letting them finish before talking
Encouraging them to continue speaking
Fidgeting
Rolling your eyes
Bored facial expression
Good posture
Saying "Uh uh", "I see" and "Go on"
Summarise what they have said
Looking interested
Listening
Paying attention
Ending the conversation before they are finished
Asking questions
Looking around the room
Observing their body language
Concentrate

Vocal tone

This is your pitch, speed, volume and timbre. Changing your vocal tone when communicating with your receiver will help them to better understand your message. The pitch of your voice can vary from low to high when you speak, these are called inflections. Varying your pitch when you are speaking helps you to highlight them and allow your receiver to better remember your message. The speed at which you speak is important. If you speak too quickly, your message may be lost. If you speak too slowly, your message may be forgotten. Volume is how quietly or loudly you speak.

The volume needed when speaking will depend on the situation. If you are speaking to a group you will need to speak louder. Volume is a great way to emphasise certain words or points that are important for better understanding. Lastly the timbre is the emotional quality in your voice. It tells a person how you are feeling and your attitude towards the situation. A person, often without consciously doing it, can make their timbre sound frustrated, upset, happy or excited.

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Let's have a look at a real-life example of enterprising skills by the management and founders for Netflix.

Netflix was originally founded in 1997 as a business that sold and rented DVDs by mail. In 1999 they moved to a subscription model where users of the service would pay a monthly fee for unlimited access to rental DVDs. In 2007, the company transitioned to a streaming service introducing video on demand via the internet. By 2013, they had begun creating their own original content with "House of Cards". By the end of 2021 Netflix had created 2,400 original titles and it has grown to a massive 222 million subscribers making it the largest streaming service in the world.

