

Web Usability Checklist

Guided User Experience

- 1. The website loads within 3 seconds
- 2. The purpose of the site and the critical actions are clear within 5 seconds
- 3. The site logo is easy to find and links to the home page
- 4. It's easy to find the About Us, Contact Us and Home links
- 5. The internal search function is easy to find and use (if applicable)
- 6. There is a custom 404 page for broken links
- 7. Forms and signups only require essential information and provide helpful feedback

Text Clarity

- 8. The title tags, meta descriptions, headers and URLs are clear and descriptive
- 9. The text on the page is easy to read
- 10. The pages are easy to scan for important information and are free of errors

Design Consistency

- 11. The design, layout and organization of the site are professional and consistent
- 12. The navigation is clear, well organized and does not overwhelm
- 13. The important site content is viewable on a small monitor without scrolling
- 14. Links are obvious and take you to relevant pages
- 15. Animation, video, pop-ups and ads are kept to a bare minimum throughout the site

Need help with usability? View our Free Web Usability Guide and Consulting Services