

Hongling Lei

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EDUCATION

Carnegie Mellon University

Pittsburgh, PA

Master of Information Systems Management, Business Intelligence and Data Analytics. GPA 3.91

12/2022

- Coursework: Deep Learning, Computer Vision, Machine Learning, Big Data and Large-Scale Computing, Unstructured Data Analytics (NLP), Distributed Systems, Object-Oriented Programming, Data Structures

Xiamen University

Xiamen, China

Bachelor of Economics, Finance. GPA 3.81

06/2020

- **University of California, Berkeley** | *Semester Exchange.* GPA 3.95
- **Nanyang Technological University, Singapore** | *Summer Exchange.* GPA 5.0

PROFESSIONAL EXPERIENCE

JPMorgan Chase & Co.

New York, NY

Data Science Associate, Focused Analytics Solutions Team

03/2023 – Ongoing

- Research, design, and implement data science solutions that will be deployed at scale across JPMorgan Chase, covering businesses in consumer banking, home lending, card services, business banking, and auto finance

PPG Industries

Pittsburgh, PA

AI/ML Intern, AI/ML Center of Excellence

05/2022 – 08/2022

- Constructed 15+ time-series forecasting models including ARIMA, Exponential Smoothing and Prophet to predict finished goods demand for inventory optimization, improving the status-quo forecast accuracy by 17%
- Developed a Python-based Auto-Forecaster that takes any time series, experiments with 10+ forecasting algorithms, self-tunes hyper-parameters and recommends the best model, accelerating the speed of iteration by 1000 times
- Derived key drivers of demand fluctuations with explainable AI (XAI) techniques like SHAP and LIME

Tencent

Shanghai, China

Data Scientist Intern, Public Data Science Department

04/2021 – 07/2021

- Conducted causal inference with algorithms like Causal Bayesian Networks, X-Learner and Causal Forest to analyze reasons behind customer behavior on Tencent's streaming platforms, increasing user satisfaction rating by 11%
- Deployed an inference pipeline that automates feature engineering, machine-learning modeling and future interventions, putting everything into production for practical decision-making with live data

DiDi

Beijing, China

Data Analyst Intern, Decision Support Department

09/2020 – 11/2020

- Extracted and analyzed billions of data points on Apache Hive to support operational and strategic decisions
- Designed a market sizing model with SQL and Excel, correctly predicting driver and order growth rates during holidays and thus alleviating traffic burdens in 14 Chinese metropolitan areas
- Created and monitored business dashboards that can update data and visualize product metrics weekly

PROJECTS

Unsupervised Speech Recognition [Deep Learning | GANs]

04/2022

- Implemented unsupervised audio-to-text transformation with the wav2vec-U algorithm, enabling speech recognition for low-resource languages without sufficient training labels

Object Tracking System [Video Processing]

03/2022

- Constructed a target tracking system for both template matching and motion detection with the Lucas-Kanade method

Facial Recognition [Deep Learning | CNNs]

02/2022

- Built a face recognition application that achieved 82% accuracy on classification and 0.96 AUC on verification

Augmented Reality with Planar Homographies [Computer Vision]

02/2022

- Conducted real-time image and video AR projections through interest point matching and homography estimation

Grocery Master [Web Scraping]

10/2021

- Developed software that allows users to search for a product, shows available options at nearby grocery stores and compares their nutritional information by live-scraping Target, Walmart, and Trader Joe's websites

SKILLS

Programming Languages: Python, Java, SQL, R, Stata, HTML

Machine Learning: PyTorch, scikit-learn, sktime, OpenCV, pandas, NumPy

Big Data: Database (MySQL, Hive), Cloud (Google Colab, Azure, AWS), Distributed Computing (Spark, Hadoop, MLlib)