## A/B Testing and Beyond

Designed Experiments for Data Scientists





### Week 5

Tuesday October 2<sup>nd</sup>, 2018





### Outline

- Recap
- Primer on linear regression
- Experiments with Multiple Conditions
  - Comparing means
  - Comparing proportions
  - The multiple comparison problem
- Multi-armed Bandit Experiments





### **RECAP**





### Recap

- Experiments with Two Conditions
  - Evaluating Assumptions
    - Welch's t-test
    - Randomization tests
  - Another way of comparing proportions:  $\chi^2$ -tests
  - A discussion of "peeking"





### LINEAR REGRESSION – A PRIMER





- This is a form of statistical modeling that is appropriate when interest lies in relating a response variable (Y) to one or more explanatory variables  $(x_1, x_2, ..., x_p)$ .
- The idea is that Y is influenced in some manner by  $\{x_1, x_2, ..., x_p\}$  according to an unknown function:

$$Y = f(x_1, x_2, ..., x_p)$$





- The goal of statistical modeling in general (and linear regression in particular) is to approximate the function  $f(\cdot)$
- The linear regression model relates Y to  $\{x_1,x_2,...,x_p\}$  via  $Y=\beta_0+\beta_1x_1+\cdots+\beta_px_p+\epsilon$

#### where

- *Y* is the response variable
- The  $x_i$ 's are explanatory variables we treat as fixed
- The  $\beta$ 's are unknown parameters quantifying the influence of a particular  $x_i$  on Y





• And  $\epsilon$  is the random error term that accounts for the fact that

$$f(x_1, x_2,..., x_p) \neq \beta_0 + \beta_1 x_1 + \cdots + \beta_p x_p$$
  
and we assume  $\epsilon \sim N(0, \sigma^2)$ 

 This distributional assumption has several consequences. In particular, it implies

$$Y \sim N(\mu = \beta_0 + \beta_1 x_1 + \dots + \beta_p x_p, \sigma^2)$$

which means that we expect, for specific values of the x's, the response to be equal to

$$\mu = \beta_0 + \beta_1 x_1 + \dots + \beta_p x_p$$





Based on this distributional result

$$E[Y|x_1 = x_2 = \dots = x_p = 0] = \beta_0$$

And so  $\beta_0$  is interpreted as the intercept of the model:

 The expected response when all of the explanatory variables are equal to zero.





Also notice that

$$E[Y|x_{j} = x + 1] - E[Y|x_{j} = x]$$

$$= (\beta_{0} + \beta_{1}x_{1} + \dots + \beta_{j}(x + 1) + \dots + \beta_{p}x_{p})$$

$$- (\beta_{0} + \beta_{1}x_{1} + \dots + \beta_{j}x + \dots + \beta_{p}x_{p})$$

$$= (\beta_{0} + \beta_{1}x_{1} + \dots + \beta_{j}x + \beta_{j} + \dots + \beta_{p}x_{p})$$

$$- (\beta_{0} + \beta_{1}x_{1} + \dots + \beta_{j}x + \dots + \beta_{p}x_{p})$$

$$= \beta_{j}$$

And so  $\beta_j$  is interpreted as the expected change in response associated with a unit increase in  $x_j$ , while holding all other explanatory variables fixed





To actually use the linear regression model we must estimate the  $\beta$ 's.

This is typically done with least squares estimation where the goal is to find values of  $(\beta_0, \beta_1, ..., \beta_p)$  that minimize the model's error,  $\epsilon$ .

For observed data  $(y_i, x_{i1}, x_{i2}, ..., x_{ip})$ , i = 1, 2, ..., n we wish to minimize

$$\sum_{i=1}^{n} \epsilon_i^2 = \sum_{i=1}^{n} \left( y_i - (\beta_0 + \beta_1 x_1 + \dots + \beta_p x_p) \right)^2$$





The linear regression model can be expressed in vector-matrix notation as follows

$$\begin{bmatrix} y_1 \\ y_2 \\ \vdots \\ y_n \end{bmatrix} = \begin{bmatrix} 1 & x_{11} & x_{12} & \cdots & x_{1p} \\ 1 & x_{21} & x_{22} & \cdots & x_{2p} \\ \vdots & \vdots & \vdots & \ddots & \vdots \\ 1 & x_{n1} & x_{n2} & \cdots & x_{np} \end{bmatrix} \begin{bmatrix} \beta_0 \\ \beta_1 \\ \vdots \\ \beta_p \end{bmatrix} + \begin{bmatrix} \epsilon_1 \\ \epsilon_2 \\ \vdots \\ \epsilon_n \end{bmatrix}$$





Using this formulation it can be shown that the least squares estimate of  $\beta$  and hence of the individual  $\beta$ 's is given by

$$\widehat{\boldsymbol{\beta}} = (X^T X)^{-1} X^T \boldsymbol{y}$$

$$= \begin{bmatrix} \hat{\beta}_0 \\ \hat{\beta}_1 \\ \vdots \\ \hat{\beta}_p \end{bmatrix}$$





With the regression coefficients estimated we define the fitted values to be

$$\hat{\mu}_i = \hat{\beta}_0 + \hat{\beta}_1 x_{i1} + \dots + \hat{\beta}_p x_{ip}$$

which are interpreted as an estimate of the expected response for specific values of the x's

Next we define the residuals to be

$$e_i = y_i - \hat{\mu}_i$$

which represent the difference between observed values of the response and what the model predicts the response to be.





It can be shown that the least squares estimate of  $\sigma^2$  is

$$\hat{\sigma}^2 = \frac{\sum_{i=1}^n e_i^2}{n-p-1} = \frac{\sum_{i=1}^n (y_i - \hat{\mu}_i)^2}{n-p-1}$$

- This estimate is sometimes referred to as the mean squared error (MSE) of the model
- This is because  $\hat{\sigma}$  quantifies the typical distance (error) between an observed response value and the value predicted by the model





Having estimated  $\beta_0, \beta_1, \dots, \beta_p$  and  $\sigma^2$  the fitted linear regression model can be used for inference and prediction

Of particular importance are hypothesis tests of the form

$$H_0: \beta_j = 0 \text{ vs. } H_A: \beta_j \neq 0$$

for some j = 1, 2, ..., p

And confidence and prediction intervals for predicted values of *Y* 





# EXPERIMENTS WITH MULTIPLE CONDITIONS





- We now consider the design and analysis of an experiment consisting of multiple experimental conditions i.e., an A/B/n Test
- Like an A/B test, the goal is to decide which condition is optimal with respect to some metric of interest – but now we have several conditions

**CLICK ME** 

**CLICK ME** 

**CLICK ME** 

CLICK ME

Given several options, which one is best?





#### Designing a multi-condition test:

- Choose a metric  $\theta$  that you wish to optimize
- Choose your response variable (y) that is required to calculate  $\theta$
- ullet Choose a design factor and m levels to experiment with
- Choose  $n_1$ ,  $n_2$ ,...,  $n_m$  the number of units to assign to each condition





#### **Data Collection:**

- Randomly assign  $n_j$  units to condition j = 1, 2, ..., m
- Measure the response (y) on each unit and summarize the measurements with the metric of interest  $\theta$  in each of the conditions and hence obtain

$$\hat{\theta}_1$$
,  $\hat{\theta}_2$ ,...,  $\hat{\theta}_m$ 

#### Goal:

Identify the optimal condition





In order to identify the optimal condition, we simply need to do a series of pairwise comparisons using two-sample tests

• t-tests, Z-tests, and  $\chi^2$ -tests may be used for this purpose

However, while identifying the optimal condition is the ultimate goal, it is prudent to first decide whether a difference exists, at all, between the conditions





To answer this question formally, we may test a hypothesis of the form

$$H_0: \theta_1 = \theta_2 = \cdots = \theta_m \text{ vs. } H_A: \theta_j \neq \theta_k$$

for some  $j \neq k$ 

Next we discuss how to test this hypothesis in the cases that the metric of interest is either a

- Mean, or a
- Proportion (rate)





The Linear Regression *F*-test

Here interest lies in testing the hypothesis

$$H_0: \mu_1 = \mu_2 = \dots = \mu_m \text{ vs. } H_A: \mu_j \neq \mu_k$$

for some  $j \neq k$ .

This may be done with the *F*-test associated with an appropriately defined linear regression model.

Specifically, we adopt the following model:

$$Y_i = \beta_0 + \beta_1 x_{i1} + \dots + \beta_{m-1} x_{i,m-1} + \epsilon_i$$





The Linear Regression *F*-test

In this model

- $Y_i \sim N(\mu_j, \sigma^2)$  represents the response observation for unit  $i = 1, 2, ..., N = \sum_{j=1}^m n_j$ .
- Each  $x_{ij}$  is a dummy (indicator) variable taking on the value 1 if unit i is in condition j, and 0 otherwise
- $\epsilon_i \sim N(0, \sigma^2)$  represents the random error term for unit i
- The  $\beta$ 's are unknown regression parameters





The Linear Regression *F*-test

The parameter  $\beta_0$  is interpreted as the expected response value when  $x_1 = x_2 = \cdots = x_{m-1} = 0$ 

In other words,  $\beta_0$  is the expected response value in condition m

We can also show that  $\beta_0 + \beta_j$  is the expected response value in condition j = 1, 2, ..., m-1





The Linear Regression *F*-test

As such

$$\mu_{1} = \beta_{0} + \beta_{1}$$

$$\mu_{2} = \beta_{0} + \beta_{2}$$

$$\mu_{3} = \beta_{0} + \beta_{3}$$

$$\vdots$$

$$\mu_{m-1} = \beta_{0} + \beta_{m-1}$$

$$\mu_{m} = \beta_{0}$$

and

$$\mu_1 = \mu_2 = \cdots = \mu_m$$

if and only if

$$\beta_1 = \beta_2 = \dots = \beta_{m-1} = 0$$





The Linear Regression *F*-test

So testing

$$H_0: \mu_1 = \mu_2 = \dots = \mu_m \text{ vs. } H_A: \mu_j \neq \mu_k$$

for some  $j \neq k$ 

is equivalent to testing

$$H_0: \beta_1 = \beta_2 = \dots = \beta_{m-1} = 0 \text{ vs. } H_A: \beta_j \neq 0$$

for some j = 1, 2, ..., m

This latter test corresponds to the *F*-test for overall significance in a linear regression model





**Example: Candy Crush** 

Candy Crush is experimenting with three different versions of in-game "boosters":

- The lollipop hammer
- The jelly fish
- The color bomb

Users are randomized to one of these three conditions ( $n_1=121,\,n_2=135,\,n_3=117$ ) and they receive (for free) 5 boosters corresponding to their condition.

Let  $\mu_j$  represent the average length of game play in condition j = 1,2,3.





**Example: Candy Crush** 

While interest ultimately lies in finding the booster condition that maximizes user engagement, (i.e., has the largest  $\mu_j$ ) we will first decide whether any difference at all exists between the conditions:

$$H_0: \mu_1 = \mu_2 = \mu_3 \text{ vs. } H_A: \mu_j \neq \mu_k$$

for some  $j \neq k$ 

To do so, we fit an "appropriately defined linear regression model". The results are shown on the next slide.





**Example: Candy Crush** 

```
Call:
lm(formula = time ~ factor(booster), data = candy)
Residuals:
   Min
            10 Median 30
                                  Max
-2.84231 -0.69476 0.02617 0.65326 2.76681
Coefficients:
               Estimate Std. Error t value Pr(>|t|)
(Intercept) 5.01281 0.08664 57.859 <2e-16 ***
factor(booster) 2 1.17528 0.11931 9.851 <2e-16 ***
factor(booster) 3 4.88279 0.12357 39.515 <2e-16 ***
Signif. codes: 0 *** 0.001 ** 0.01 * 0.05 . 0.1 1
Residual standard error: 0.953 on 370 degrees of freedom
Multiple R-squared: 0.8216, Adjusted R-squared: 0.8206
F-statistic: 851.9 on 2 and 370 DF, p-value: < 2.2e-16
```





**Example: Candy Crush** 

From this output we see that  $\hat{\beta}_0 = 5.0128$ ,  $\hat{\beta}_1 = 1.1753$  and  $\hat{\beta}_2 = 4.8828$ 

This means that the average length of game play in each condition is estimated to be

- $\hat{\mu}_1 = 5.0128$  minutes in the lollipop hammer condition
- $\hat{\mu}_2 = 6.1881$  minutes in the jelly fish condition
- $\hat{\mu}_3 = 9.8956$  minutes in the color bomb condition





**Example: Candy Crush** 

The p-value associated with the F-test for overall significance in a linear regression model is less than  $2.2\times10^{-16}$  which provides very strong evidence against  $H_0$ 

Thus we conclude that the average length of game play is not the same for each of the boosters.

To determine which booster is optimal – the one that maximizes game play duration – we must use a series of pairwise t-tests





### **Comparing Multiple Proportions**

 $\chi^2$ -test of Independence

Here interest lies in testing the hypothesis

$$H_0: \pi_1 = \pi_2 = \dots = \pi_m \text{ vs. } H_A: \pi_j \neq \pi_k$$

for some  $j \neq k$ .

This may be done with the same  $\chi^2$ -test of independence that we discussed in the m=2 case

Yes, it generalizes!





### **Comparing Multiple Proportions**

 $\chi^2$ -test of Independence

In the case of m conditions we have a  $2 \times m$  contingency table:

		Condition				_
		1	2	•••	m	
Conversion	Yes	0 <sub>1,1</sub>	0 <sub>1,2</sub>	• • •	$O_{1,m}$	$O_1$
	No	0 <sub>0,1</sub>	$O_{0,2}$	•••	$O_{0,m}$	$O_0$
		$n_1$	$n_2$	•••	$n_m$	$\sum_{j=1}^{m} n_j$

- $O_{1,j}$  and  $O_{0,j}$  respectively represent the observed number of conversions and non-conversions in condition  $j=1,2,\ldots,m$
- $O_1$  and  $O_0$  represent the overall number of conversions and non-conversions





### **Comparing Multiple Proportions**

 $\chi^2$ -test of Independence

If  $\pi_1=\pi_2=\cdots=\pi_m=\pi$  then we would expect the conversion rate in each condition to be the same

Pooled estimates of  $\hat{\pi}$  and  $1 - \hat{\pi}$  are given by

$$\hat{\pi} = \frac{O_1}{\sum_{i=1}^{m} n_i}$$
 and  $1 - \hat{\pi} = \frac{O_0}{\sum_{i=1}^{m} n_i}$ 

With these we can calculate the expected number of observations in each cell of the contingency table:

$$E_{1,j} = n_j \hat{\pi} \text{ and } E_{0,j} = n_j (1 - \hat{\pi})$$

for 
$$j = 1, 2, ..., m$$





 $\chi^2$ -test of Independence

The expected frequencies can also be summarized in a contingency table:

		Condition					
		1	2	• • •	m		
Conversion	Yes	$E_{1,1}$	$E_{1,2}$	• • •	$E_{1,m}$	$O_1$	
	No	$E_{0,1}$	$E_{0,2}$	•••	$E_{0,m}$	$O_0$	
		$n_1$	$n_2$	•••	$n_m$	$\sum_{j=1}^{m} n_j$	

Note that the margin totals do not change.

As in the  $2\times2$  case, the  $\chi^2$ -test formally compares what was observed and what is expected under the null hypothesis





 $\chi^2$ -test of Independence

The test statistic that compares the observed count in each cell to the corresponding expected count, is defined as

$$T = \sum_{l=0}^{1} \sum_{j=1}^{m} \frac{\left(O_{l,j} - E_{l,j}\right)^{2}}{E_{l,j}}$$

Assuming  $H_0$  is true, T approximately follows a  $\chi^2_{(m-1)}$  distribution

 As a rule of thumb, this approximation may be very poor unless the observed and expected cell frequencies are all greater than 5





#### **Example: Nike SB**

- Suppose that Nike is running an ad campaign for Nike SB, their skateboarding division
- The ad campaign involves m=5 different video ads being shown in Facebook newsfeeds
- In these five video conditions there are  $n_1=5014,\,n_2=4971,\,n_3=5030,\,n_4=5007,\,{\rm and}$   $n_5=4980$  users, respectively
- The videos in these conditions are viewed 160, 95, 141, 293, and 197 times yielding watch rates:

$$\hat{\pi}_1 = 0.03, \, \hat{\pi}_2 = 0.02, \, \hat{\pi}_3 = 0.03,$$

$$\hat{\pi}_4 = 0.06, \, \hat{\pi}_5 = 0.04$$





**Example: Nike SB** 

The observed contingency table is

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		1	2	3	4	5	
View	Yes	160	95	141	293	197	886
	No	4854	4876	4889	4714	4783	24116
		5014	4971	5030	5007	4980	25002

#### And the expected contingency table is

#### Condition

		1	2	3	4	5	
View	Yes	177.68	176.16	178.25	177.43	176.48	886
	No	4836.32	4794.84	4851.75	4829.57	4803.52	24116
		5014	4971	5030	5007	4980	25002





#### **Example: Nike SB**

- The observed value of the test statistic for this test is t=129.1761 and the corresponding p-value is  $5.84\times10^{-27}$  and so there is strong evidence again  $H_0$
- As such, we conclude that the likelihood that someone "views" a video is not the same for all of the videos
- To determine which video is optimal the one with the highest likelihood of viewing we must use a series of pairwise Z-tests or  $\chi^2$ -tests





As we saw in the previous two examples, the null hypothesis of overall equality is often rejected

In these cases a family of follow-up pairwise comparisons are necessary to determine which condition(s) is (are) optimal

Statistically we know how to do this

However, when doing multiple comparisons, it is important to recognize that the overall Type I Error rate associated with this family of tests is inflated





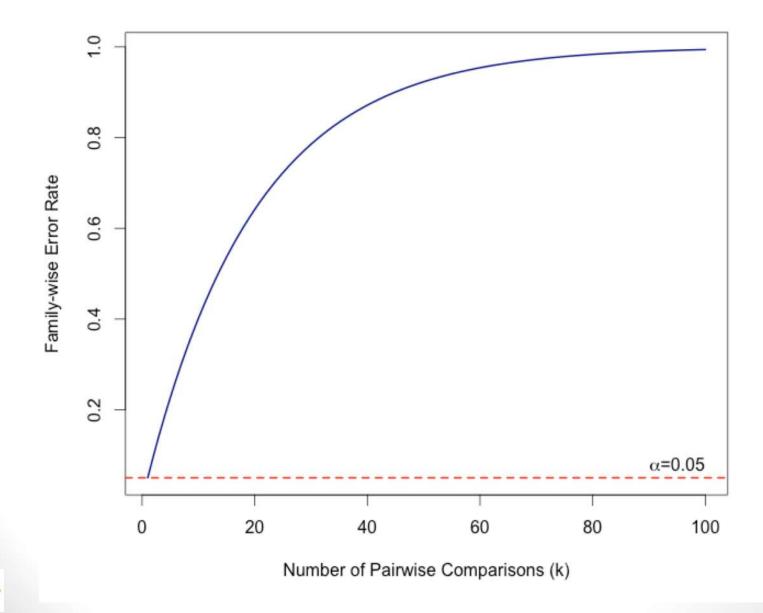
This problem – where a series of independent hypothesis tests lead to an inflated family-wise error rate – is known as the multiple comparison or multiple testing problem.

It can be shown that for a family of k hypothesis tests, each with significance level  $\alpha$ , the family-wise error rate is

$$1 - (1 - \alpha)^k$$











We combat this problem with the Bonferroni correction

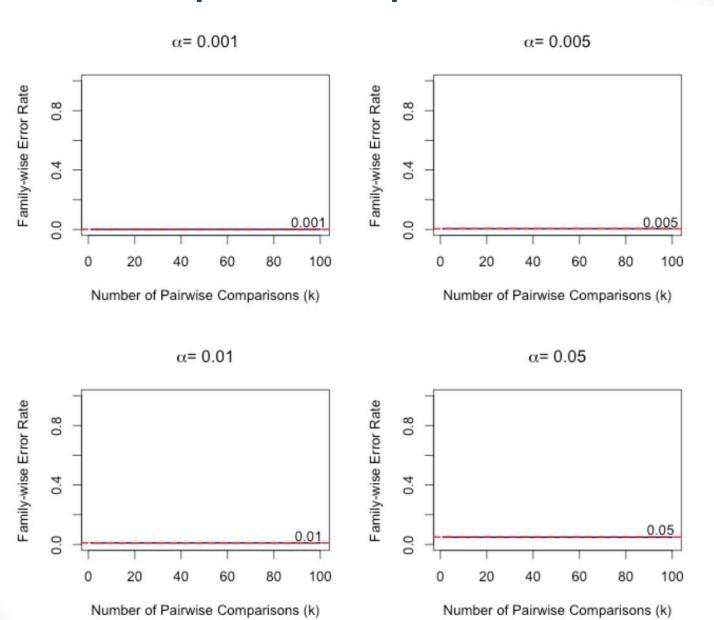
- With this correction we test each of the k hypothesis tests at a significance level  $\alpha/k$ , if maintaining an error rate of  $\alpha$  is of interest
- Doing so yields a family-wise error rate of

$$1-\left(1-\frac{\alpha}{k}\right)^k$$

which, for typical values of  $\alpha$  is approximately equal to  $\alpha$ 











So what does this mean for sample size calculations and power analyses?

The sample size formulas we derived previously did not account for this multiple comparison problem

In order to do so, when performing a power analysis, use  $\alpha/k$  and not  $\alpha$  as the significance level in the sample size calculations





# MULTI-ARMED BANDIT EXPERIMENTS





• The comparison of  $m \ge 2$  conditions, where the goal is to find the optimal condition, may be thought of as a multi-armed bandit problem

A slot machine is colloquially referred

to as a one-armed bandit







 A row of slot machines is referred to as a multiarmed bandit







- The goal, when faced with several slot machines, is to decide which one has the highest expected reward
- In other words, find the slot machine that is going to make you the most money, and repeatedly play that one
- Using notation from this course, let  $\theta_j$  represent the expected reward from slot machine (a.k.a. "arm") j for j=1,2,...,m
- The goal is to find the best  $\theta_j$





- This is exactly what we've been doing!
- The approach we have been taking is what some might call the "classical" approach:
- Collect a certain amount of data in accordance with Type I and Type II error constraints, and once that data has been observed, conduct a hypothesis test
- Typical multi-armed bandit solutions differ from classical experiments largely with respect to the exploration-exploitation trade off

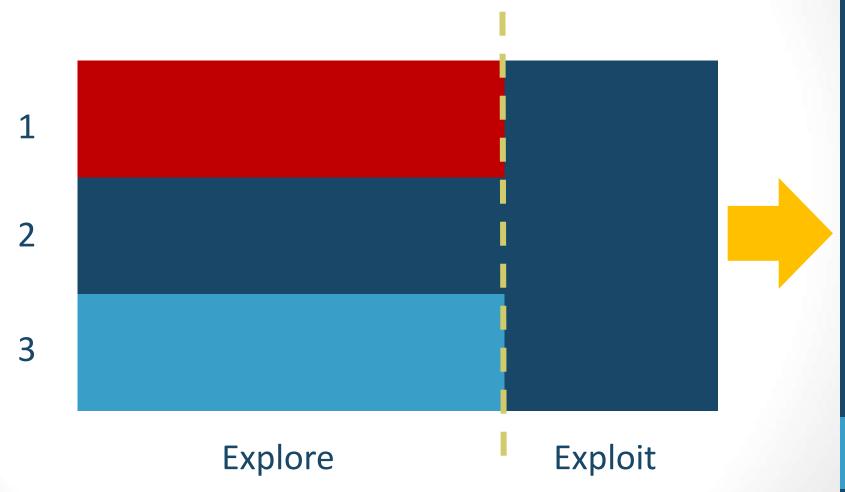




- Idea: we need to explore all of the conditions, and when the optimal one is found, we want to exploit it
- Classical experiments represent a 100% exploration phase after which a 100% exploitation phase begins
- Multi-armed bandit experiments are typified by a combination of both exploration and exploitation as the experiment is conducted

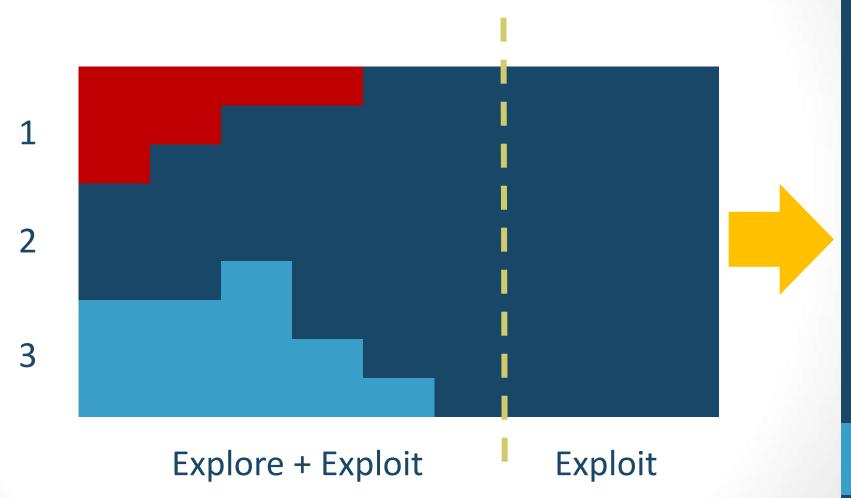
















- Thus the classical approach to the problem requires that we spend the entire experimental period "exploring" each condition at the same rate
- A multi-armed bandit experiment, on the other hand, does not provide equal allocation of units to conditions for the duration of the experiment
- At regular intervals the proportion of units allocated to each condition is updated to reflect the performance of each condition observed thus far





- After an initial period of equal allocation, high performing conditions receive more units than lower performing conditions
- What does this updating rule look like specifically?
- In other words: How does this adaptive allocation of units to conditions work in practice?
  - Equal Allocation
  - Greedy Approach
  - Epsilon-Greedy Approach
  - Randomized Probability Matching





#### **Equal Allocation**

- Each condition is allocated experimental units in equal proportions for the duration of the experiment
- This corresponds to the the classical experimental approach
- This represents 100% exploration during the experiment
- Detractors would say that this is inefficient and that the optimal condition can be found more quickly with an adaptive allocation strategy





### **Greedy Approach**

- Every experimental unit at a given point in time is assigned to the 'best' condition as determined by the data observed up to that point in time
- This approach is sometimes called "play-the-winner" and it represents 100% exploitation
- This approach may do a poor job at maximizing rewards as it does not adequately explore other conditions





#### **Epsilon-Greedy Approach**

- This is a hybrid strategy that forces both exploration and exploitation
- Here allocation is performed via
  - the Greedy approach with probability  $1-\epsilon$
  - ullet equal allocation with probability  $\epsilon$
- Thus a binary number is randomly generated using a Bernoulli distribution with probability of success/failure =  $\epsilon/1-\epsilon$ )
  - If 1, perform greedy allocation
  - If 0, perform equal allocation





#### **Epsilon-Greedy Approach**

- Notice that:
  - $\epsilon = 0$  corresponds to greedy allocation
  - $\epsilon = 1$  corresponds to equal allocation
- The choice of  $\epsilon$  determines the desired balance of exploration and exploitation and is determined by the user
- Detractors would say that a drawback of the epsilon-greedy approach is that it will continue to explore even once an optimal condition has been found





Randomized Probability Matching

Randomized probability matching (RPM) is a Bayesian alternative to the adaptive allocation strategies just discussed

- At successive time points, for each  $\theta_j$ , the probability that  $\theta_j$  is optimal is calculated
- This probability calculation is based on the joint posterior distribution of  $(\theta_1, \theta_2, \dots, \theta_m)$
- These m probabilities are then used as allocation weights in the next round of allocation





- For example, consider a standard A/B (twocondition) test
- Suppose that based on the rewards observed thus far:
  - condition A has a 0.73 probability of being the superior condition, and
  - condition B has a 0.27 probability of being the superior condition
- Then, during the next allocation round, condition A would receive 73% of the experimental units and condition B would receive 27% of them

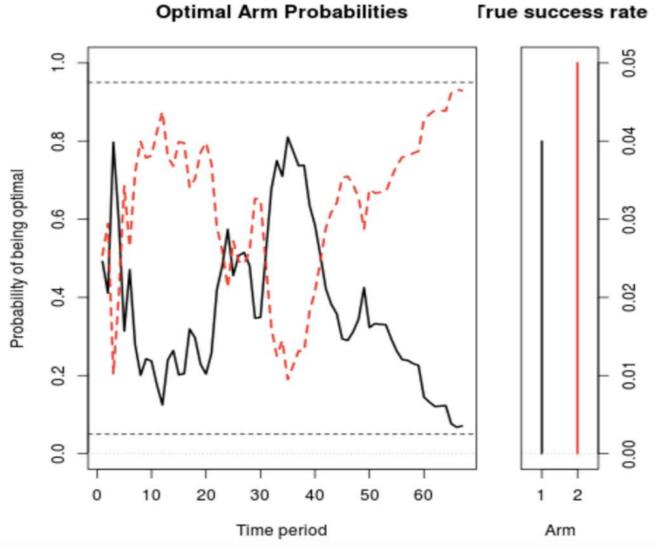




- The experiment continues until the probability of optimality dominates for one of the conditions, while the other probabilities of superiority tend to zero
- If the optimality probability does not dominate for one condition in particular, it suggests that multiple conditions are equally optimal
- In the case of two conditions, this result would be manifested as the two optimality probabilities stabilizing at roughly 1/2 = 0.5

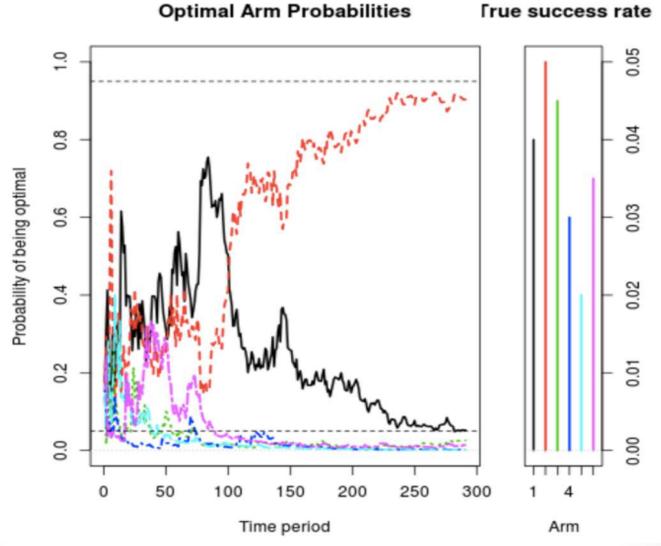
















- RPM has been shown to do a better job at balancing exploration and exploitation than other allocation strategies, and is able to more quickly find the optimal condition
- However, it relies on understanding Bayesian statistics and being able to sample from a posterior distribution obtained from Markov chain Monte Carlo (MCMC) simulation
- That said, it is available as the default design and analysis strategy in the Google Analytics experimentation platform





#### Advantages

- Multi-armed bandit experiments purport to find the optimal condition more quickly than the classical experimental approach
- And due to the exploitation within the experiment itself, fewer units are assigned to suboptimal conditions
- As such, these approaches reduce the opportunity cost associated with experimenting with a risky or inferior condition





#### Disadvantages

- BUT this approach ignores the impact of Type I errors
- By adopting the multi-armed bandit approach you, in a sense, must believe that the consequences associated with this type of error are of no practical importance
- It also requires quick feedback and so it doesn't work well when response observations are not obtained instantaneously
  - i.e., email advertising





## See you next week!



