Functional Requirement Document

Client_company

Version 1.0

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1. Document Control

File Name	File Description	Release Versions	Release Date	Description
FSD	Clientcompany	1.0		First Draft

2. Version History

Version Number	Description of Change	Authorized By / Date
1.0	First Draft Version	

3. Approvals

Name	Role	Version	Signature	Approved Date
Clientcompany	Business Owner / Client	1.0		
abc	Senior Vice President Delivery.	1.0		
adf	Vice President Projects	1.0		
qwe	Product Manager	1.0		
Varsha Hon	Business Analyst	1.0		

4. Introduction

4.1. Project Summary

The Clientcompany Ecommerce website will be an individual platform that sell and market cosmetics products online. Clientcompany website will have maximum six multi store for six countries.

- 1. Users (registered/guest)
 - a. Guest User: This type of user will be able to purchase without logging into or creating a store account.
 - b. Registered User (Customer): The registered user can avail all the facilities accessible on the website. Visitor can purchase products, add products to their Wishlist, Share product link on social media etc. Only registered logged in user can update and view their profile information (basic details), address information, all the purchase orders, Wishlist etc.

5. Project Scope

5.1. Project Scope (Application Overview)

This Project Scope has been prepared from the input and site map provided by the client along with technical details, which has helped, create this document.

- 1. HTML/CSS design creation and integration.
- 2. Installation & Configuration of Magento 2 enterprise version.
- 3. 3rd Party Integrations as per requirement.
- 4. Customization as per requirement.
- 5. Hosting and Deployment Services.

6. Frontend Functionalities

6.1. Registration

New customers can register in website by filling up their basic details like First Name, Last Name, Gender, Date of Birth, Email etc. and with option to subscribe for newsletter. The existing user can login with their email & password. Only unique email-Id allowed for registration and processed through email validation.

Title	Registration
Actors	New Visitor
Descriptions	Ability for the customer to register on the e-commerce website.

	Following will be the steps for registration
	 New user can register from registration page On registration screen user will enter following mandatory details. Email Id Gender First name Last name Date of birth Password
Pre-Conditions	System will always check first for registered users in magento database. If the user is not already registered, then the application allows the user to register on registration page.
Post Conditions	Account has been successfully created and redirects to the home page.
Alternative Flow	None
Business Rules	If the mobile number or email id is already registered or present in magento Database a new account should not be created.

Business logic:

The registration is going to occur with Email Id. If the user Email Id are already registered, then system will prompt user for login. The user can then later enter all other account related information.

Front end logic:

Upon successful user creation user can access the www.Clientcompany.com dashboard.

Display logic:

The "sign up" button would be seen on the top right section of desktop and in the left drawer of mobile.

The call to action will be the click on "Sign Up" on the desktop home page and mobile.

User Registration Field Specifications								
Fields (exact field name)	Data Type (e.g. Input, dropdown, Pre- populate, radio button, buttons, hyperlinks, image etc.)	M/O (Mandatory / Optional)	Format (e.g. alpha, numeric, decimals with places etc.)	Length (Min and Max length)	Editable	Validation	Remark s	
First Name	Text Field	Mandatory	Alphabetic	15	Yes	Only alphabets		
Last Name	Text Field	Mandatory	Alphabetic	15	Yes	Only alphabets		
Email	Text Field	Mandatory	Alphanumeric	40	Yes	Email validation		
Password	Text Field	Mandatory	Alphanumeric	20	Yes	Password Rule		
Gender	Dropdown	Mandatory	Alphabetic	-	Yes	Only Alphabets		

Design Screenshot:

Create New Customer Account	
FIRST NAME *	
LAST NAME *	
DATE OF BIRTH	plants Time Time Time
GENDER	,
EMAIL *	
PASSWORD *	
Password Strength: No Password	
CONFIRM PASSWORD *	
SIGN UP FOR NEWSLETTER	
	_

6.2. Login

Existing customers can Login into website by filling up their registered email ID & password.

Title	Login				
Actors	Existing registered user				
Descriptions	Two Fields on the Login page				
	1. Email ID				
	2. Password				
	Ability for the customers to Login.				
	User can login using Amazon Account Credentials				
D C I'''					
Pre-Conditions	The User Should have an existing account in the application.				
D+ Cl'+'					
Post Conditions	User has been successfully logged in and redirected on Home				
	Screen.				
Alternative Flow	N/A				
Business Rules	If the email Id is not registered, then user should be prompted to				
	create new account.				

Business logic:

The login would be with email ID (if the email id is present for that respective account)

After logged in user can shop, checkout and view My Account dashboard.

Front end logic:

Upon successful login user will be redirected on home page and can access the Clientcompany.com dashboard.

Display logic:

The "Login" button would be seen on the top right section of the website.

The call to action will be the click on "Login" button on the home page.

Login Field Specifications									
Fields (exact field name)	Data Type (e.g. Input, dropdown, Pre- populate, radio button, buttons, hyper-links, image etc.)	M/O (Mandatory / Optional)	Format (e.g. alpha, numeric, decimals with plac es etc.)	Length (Min and Max length)	Editable	Validation	Remarks		
Email	Text Field	Mandatory	Alphanu meric	40	Yes	Email validation			
Password	Text Field	Mandatory	Alphanu meric	8-12	Yes	Password rules			

Design Screenshot:

SIGN IN	
If you are a registered password.	d user, please enter your email and
EMAIL ADDRESS *	
PASSWORD *	
	Forgot Password?
REMEMBER ME	
\$	BIGN IN

6.3. Forgot Password

Title	Forgot Password
Actors	Existing account holder

Descriptions	 Customer enters Email ID associated with account. Customer clicks on Submit.
Pre-Conditions	Customer should click on Forgot Password link of login Page.
Post Conditions	Customer received an email to reset the password.
Alternative Flow	N/A
Business Rules	 System should validate entered email ID. System should send email notification to reset password. System should incorporate all fields as per design

Login Field Specifications							
Fields	Data Type	M/O	Format (e.g.	Length	Editable	Validation	Remarks
(exact	(e.g. Input,	(Mandatory	alpha,	(Min			
field	dropdown,	/ Optional)	numeric,	and			
name)	Pre-populate,		decimals	Max			
	radio button,		with places	length			
	buttons,		etc.))			
	hyperlinks,						
	image etc.)						
Email ID	Alphanumeric	Mandatory	Alphanumeric	40	Yes	Email	
	Field					validation	

Set New Password Field Specifications

Fields	Data Type	M/O	Format	Length	Editable	Validation	Remarks
(exact field	(e.g. Input,	(Mandator	(e.g. alpha,	(Min			
name)	dropdown,	у/	numeric,	and			
	Pre-	Optional)	decimals	Max			
	populate,		with place	length)			
	radio		s etc.)				
	button,						
	buttons,						
	hyperlinks,						
	image etc.)						
Set New	Text Field	Mandatory	Alphanum	8 to 20	Yes	Password	
Password			eric			rule	

Business logic:

When the forgot password link will be clicked user will receive and email with a link to reset the password. Once user clicks on the link the user will be redirected on a password reset page.

Front end logic:

Display/fetching of the respective data:

All labels in these pages are coded and the text inserted is saved into the backend system.

Back-end logic:

Data input will be saved and stored in the back end of the Magento admin system.

Display logic:

Option to set new password will be provided.

FORGOT YOUR PASSWORD

Please enter your email address below to receive a password reset link.

EMAIL *

RESET MY PASSWORD

6.4. Header:

Header section will have the

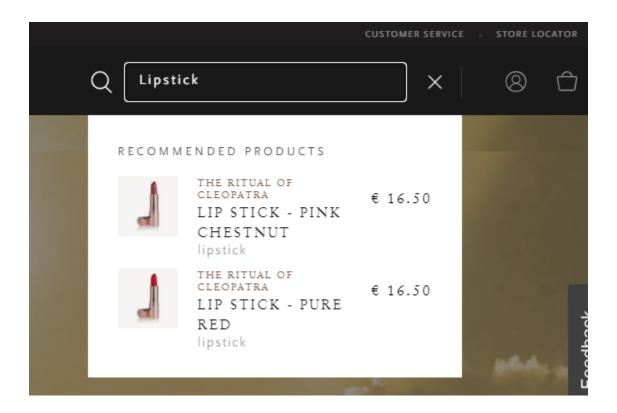
- 1. Logo,
- 2. Search bar,
- 3. Cart Icon,
- 4. My Account,
- 5. Main menu,
- 6. Store Locator,
- 7. Customer service.

There will be floating header with filter and sort by option on plp page.

6.5. Site Search

The website search will allow customers to search through the website products and categories. Customer can also search for their relevant products via keywords to which system would run though the DB to fetch all the relevant products associated to the keyword.

Validation – system to search keyword in product category, product title only.



6.6. Store Locator

Store locator will be provided in header section. Store locator allows customer to find a Clientcompany store.

All store details should be provided by client side only.

Text field contain static data it should be provided by client side only. Text input should be editable and length limit can be added to any text.

Design Screenshot:

6.7. Multi country

The website will have feature of multi country. There will be maximum six country for the website.

All the multi country site will have the same design as that of the parent site.

Each country site will display the price in the local currency. The product prices will be country specific.

Admin can view the product, orders and all the data for all countries.

Design Screenshot:

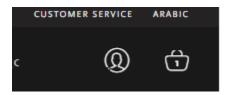
6.8. Multilingual

The websites will have the feature of multi-lingual. Customers can select the language from Arabic or English.

Arabic language will be fully supported by RTL (Right to Left) feature.

Customer can choose either English or Arabic. As per customer choice of selection whole website language get change.

Design Screenshot:



6.9. Customer service

Customer service section provide customer

- Customer service
- Delivery
- Payment Methods
- Returns and exchanges
- Product related questions
- Promotions
- Contact
- Email
- Mobile number

Text field contain static data it should be provided by client side only. Text input should be editable and length limit can be added to any text.

6.10. Home Page Main Menu (Categories)

Category management allows configuring categories to be displayed on the home page of the website. Clicking on any category, customers / users redirect to product listing page where products are linked to that category.

Categories (Products, Clientcompany, Gifts and Stories) Category tree will be provided by client. Client will provide attribute details and content. Categories display in main menu is configurable from backend whereas dropdown menu would be customized development to display.

In dropdown menu we would be showing child categories.

Products

- New
- Body
- At Home
- Skin Care
- Gifting
- Perfumes
- Makeup
- Travel
- Clothing

Collections

- Limited Edition
- Private Collection
- Oriental Essences
- The Clientcompany of Sakura
- Ayurveda
- Happy Buddha
- Hammam
- Jing
- Karma
- Samurai
- Oudh

- Cleopatra
- Namaste
- Holi

Gifts

- Gift for women
- Gift for men
- Gift for baby's
- Gift sets

Stories:

- About Clientcompany
- Clientcompany Cares

This section will have static banner in the right-hand side. Client will provide attribute details and content. On mouse hover, the level 2 categories display for the Level 1 category and clicking on any category (parent / child) customer will be redirects to the product listing Page of that category.

 \times







PRODUCTS

Perfume

Gifts & travel



MINI FRAGRANCE STICKS

OUR GIFT TO YOU

our Precious Amber mini fragrance sticks

SHOP









Body 286

Shop all

Bath & shower

Shower Gel & Paste

Shower Oil

See all

Body care

Massage Oil

See all

Hair

Shampoos

Styling & Protection

See all



Body care products

SHOP BODY

6.11. Home Page Main Banner

To manage banner display for rotating banner there will be a configuration in admin panel and promotional banner can be managed from module under content management module.

At a time, we can only show either Jpeg or Gif banners slider on home page.

Promotional Text field can be managed by admin and admin will provide Text contain. Background color of promotional text field will be same as a Brand color.

Banner included "Shop the collection" buttons. Admin can map PLP page URL to "Shop the collection" button which will redirect user on the PLP page.

Design Screenshot:

Design Screenshot:

6.12. At Your Service

This section is showing heading text "At Your Service" and static text free shipping/free delivery content and second navigation button show "Receive online advice via WhatsApp".

Text field contain static data it should be provided by client side only. Text input should be editable and length limit can be added to any text.

Logo

Design Screenshot:

AT VOUR SERVICE

Free delivery with orders over €30

6.13. WhatsApp Chat:

Once customer click on WhatsApp option in "At Your Service" section navigation, it will redirect towards the WhatsApp chat API integration site.

Design Screenshot:

Free shipp Receive online advice via WhatsApp Is members

• •

6.14. Home page Your Gift:

Homepage Your Gift is a promotional section. Products in this section can be mapped from admin panel which gives more flexibility to show custom selected newly arrival products on home page.

Admin can map PLP page URL to "Shop Bestseller" button which will redirect user on the PLP page.

Text field contain static data it should be provided by client side only. Text input should be Editable and length limit can be added to any text.

Design Screenshot:

Your gift

Two Parfum d'Interieur sprays are yours when you spend XX or more.

SHOP BESTSELLERS



6.15. Homepage Spring Essentials Banner:

Homepage Spring Essential is a seasonal banner. This section is to promote selected newly arrival products.

Logo

Products in this section can be mapped from admin panel which gives more flexibility to show custom selected newly arrival products on home page.

Text input for title and another for the component will be provide by admin. Text input should be editable and length limit can be added any text as per heading Rule.

"Discover Collection "button will have Hover Effects. Admin can map particular PLP page URL to "Discover Collection" button which will redirect user on the PLP page.

Design Screenshot:

Spring Essentials

Prepare your home and body with these seasonal must-haves.

DISCOVER COLLECTION



6.16. Homepage Bestseller Product Slider:

Best Seller section is to promote selected best-selling products. Products in this section can be mapped from admin panel which gives more flexibility to show custom selected best-selling products on home page. "Shop Our Bestsellers" Button have Hover effects.

Admin can map PLP page URL to "Shop Our Bestsellers" button which will redirect user on the PLP page.

Design Screenshot:



6.17. Home Page Promotional Banner Section 1:

Promotional banners section divided into 2 banners.

- The Clientcompany of Samurai
- The Clientcompany of Jing

Products in this section can be mapped from admin panel which gives more flexibility to show custom selected products on home page.

Each banner filed contain "Shop the Collection" button. Admin can map PLP page URL to "Shop the Collection" button which will redirect user on the PLP page.

Text field contain static data it should be provided by client side only. Text input should be Editable and length limit can be added to any text.



6.18. Shop New Arrivals Product Slider:

Shop New Arrivals section is to promote selected newly arrival products. Products in this section can be mapped from admin panel which gives more flexibility to show custom selected newly arrival products on home page.

Text input for title and another for the component will be provide by admin. Text input should be editable and length limit can be added any text as per heading Rule.

"Shop New Products "button will have Hover Effects. Admin can map particular PLP page URL to "Shop New Products" button which will redirect user on the PLP page.

Design screenshot:



6.19. Home Page Promotional Banner Section 2:

Promotional banners section divided into 4 banners.

- Clientcompany Cares
- New Soul wear
- Private Collection
- At home with Wabi-Sabi

Products in this section can be mapped from admin panel which gives more flexibility to show custom selected products on home page.

Each banner filed contain "Shop Now" button. Admin can map PLP page URL to "Shop Now" button which will redirect user on the PLP page.

Text field contain static data it should be provided by client side only. Text input should be Editable and length limit can be added to any text.



We care about your personal well-being as much as we value $\label{eq:thewell-being} \mbox{the well-being of the planet}.$

READ MORE



New Soulwear

Update your winter wardrobe with the new Soulwear essentials.

SHOP THE COLLECTION



Private collection

Discover the exclusive scents in this special collection.

SHOP NOW



At home with Wabi Sabi

Embrace a way of life that shows love for all things.

READ MORE



6.20. Footer

Footer will have Newsletter subscription in that customer can enter the email id and press subscribe button to start Newsletter.



Footer will have the social media pages icons and static pages links. Static pages links title and content can be configured from admin panel. Content of footer links must be provided by client.

Footer section, static text is provided by client, that includes social media icons like Facebook, Instagram, Twitter, YouTube, Pinterest Etc. and payment modes icons.

All the static pages contents will be provided by client only.

Footer will have customer service section in that

- Shipping & Returns
- FAQ
- Contact
- Cookie policy are provided.

Footer will have Where to find us section in that

- Our boutiques
- Department stores
- Urban spas
- Hotels
- Airports are provided.

Footer will have Our Brand section in that

- About us
- Clientcompany cares

- Jobs
- Franchise
- Promotions are provided,

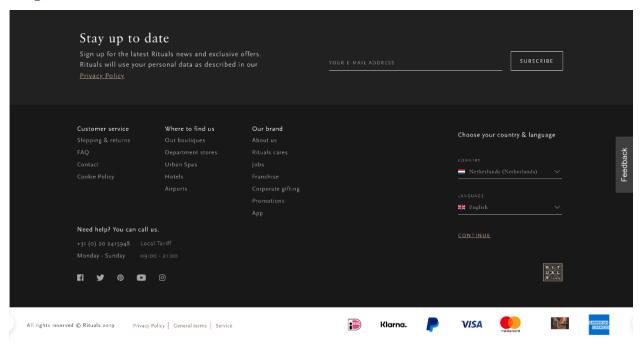
Footer will have Choose your country and language section in that customer can be able to select country and language as per provided options.

There will be multiple country, maximum six country and two language (English and Arabic) will be available on website.

Need help you can call us section will have

- Mobile Number
- Time
- Days
- Local Tariff in the footer.

All the social Media URL and Pages provided by clients only.



Logo

6.21. Category Page

Category management allows configuring categories to be displayed on the website. Clicking on any category customers / users direct to product listing page where product linked that category will displays.

Filter

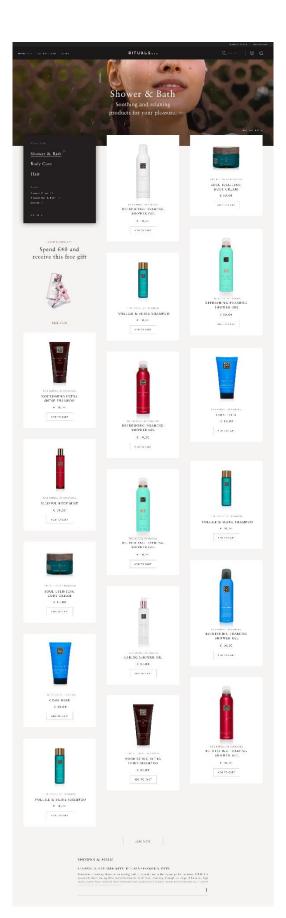
The category page displays categories list, shop by product and attributes as suggested by client as the filters. Selection of the filter criteria automatically applies to the result and the list updates. Customer can choose multiple filter criteria at a time.

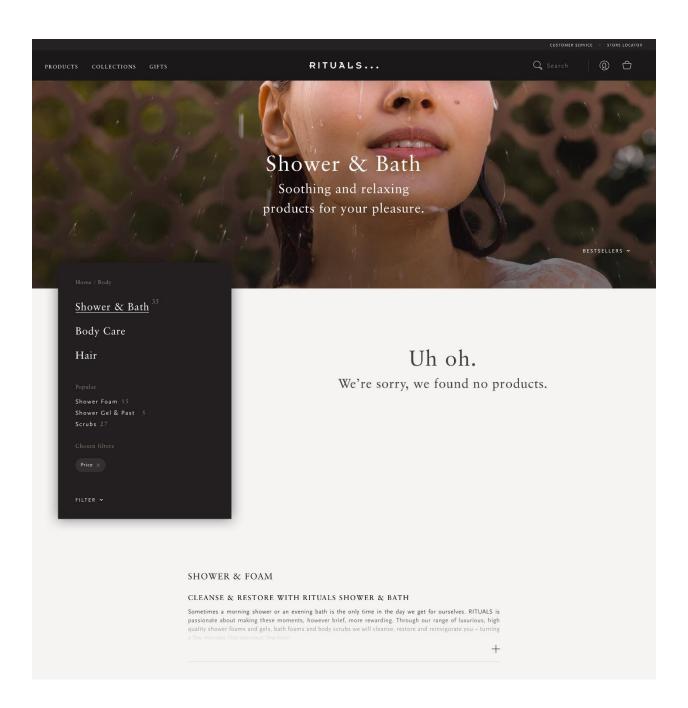
Note: There will be no price filter

Sorting

The category page sorting option is New Arrival, Best Seller, Price High to Low, and Price Low to High, product name A-Z, Product name Z-A etc. In case customer chooses, any of the option the product list updates based on that. By default, all new arrivals will be selected on category page.

There will be floating header with filter and sort by option on plp page.





Logo

Design Screenshot for mobile view:

Reset	Filter	×
Shop by p	roduct	>
Shop by c	ollection	>
Price rang	e	>

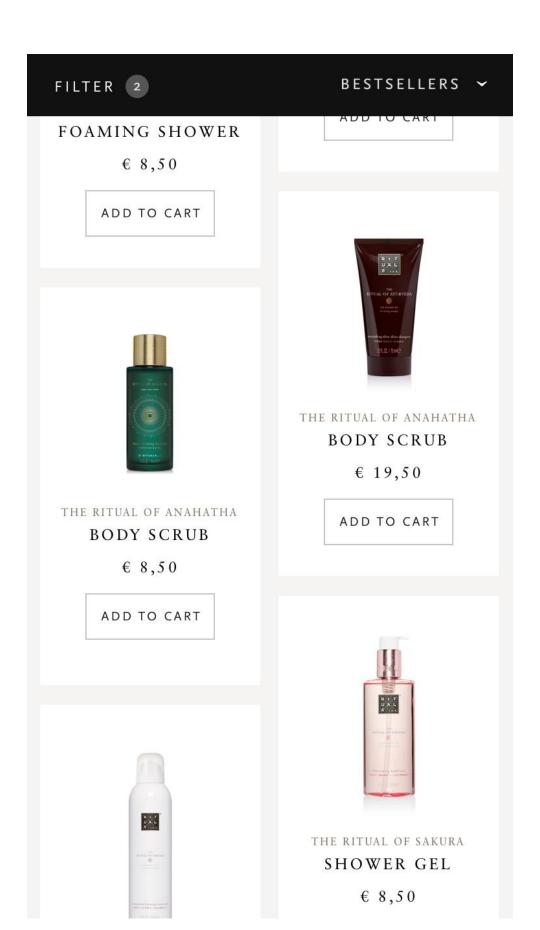
Shop by product Fragrance Sticks 6 Scented Candles 8 Home Perfume 6 Wardrobe Sachet 1 Home Perfume Tassel 4 Car Perfume 3 Cartridge 4 Wireless Perfume Diffuser 1

Shop by collection



- ✓ Ayurveda 6
- ✓ Dao 8
- Hammam 6
- Happy Buddha 1
- ✓ Sakura 4

<	Shop by gender	×
	Men 6	
✓	Women 8	
	Unisex 18	



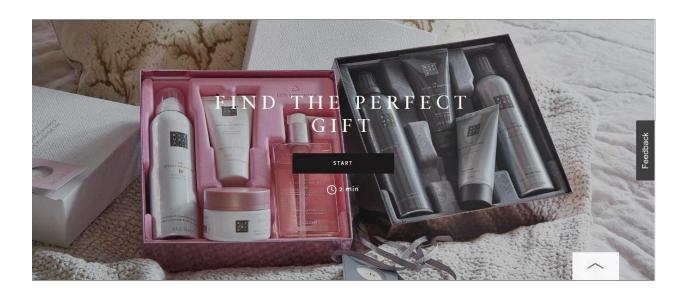
6.22. Gift Finder:

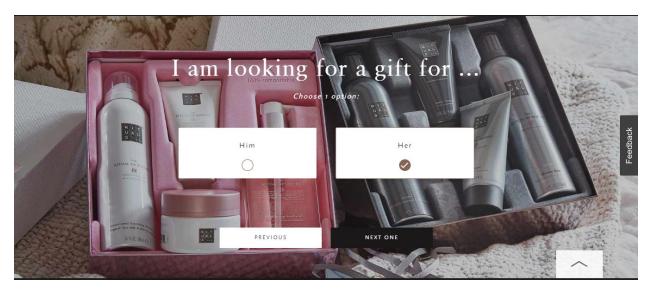
Gift finder is the customized section asked customer set of questions and record the customer choices for answer. As per logic set in the backend, gift product suggested for customer.

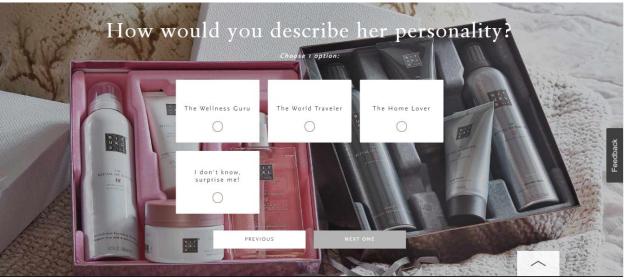
Logic of this gift product suggestion will be provided by client.

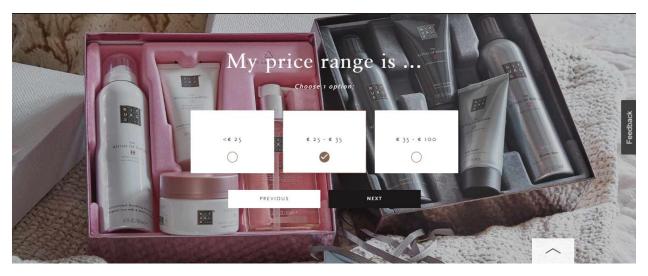
Gift finder included total three questions. Gift finder questions are based on gender, personality, and price range. As per gender, personality and price range selection, backend will suggest products to customer.

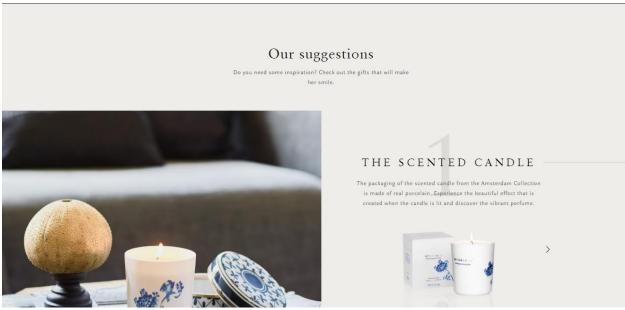
Text field contain static data it should be provided by client side only. Text input should be editable and length limit can be added to any text.













6.23. Product Detail Page

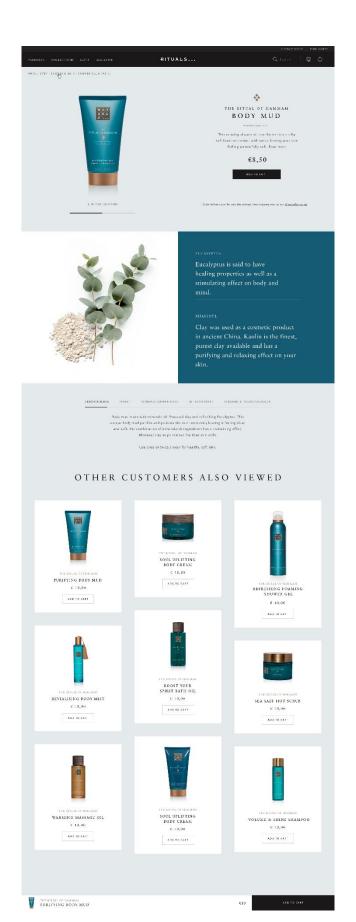
This page details out the product specification based on the information added from backend. This page displays the:

- Images
- Title
- Descriptions
- Attributes
- Price
- Show more
- Ingredients
- Shipping and Return
- How to use

This page allows customer to add product into the cart with selected option to "Add to Cart". "show more" link helps the customer to find Description, Ingredients, Shipping and Return and How to use section on PDP.

This page allows customer to add products to their Wishlist. This feature is applicable to only registered and logged in users.

"Other customers also viewed "will show the different category products. Products can be configured from admin panel.



Logo







INGREDIENTS INSTRUC Material: Cotton mix · Fit: Close-cut bodycon fit Length: Full-length Waist: High-rise waist Waistband: Specially designed elastic waistband with lurex that is soft on Detail: All-over print Size model: The model is 1,68m tall and wears size S Insider's tip: Combine these leggings with our <u>Calla top</u>.

6.24. Newsletter Subscription

Customers or users can enter their email id and will get subscribed into the newsletter subscriber list after submitting details. The system would also trigger an email for their submission.

Design Screenshot:



Design Screenshot (Mobile View):

Stay up to date

Sign up for the latest Rituals news and exclusive offers. Rituals will use your personal data as described in our <u>Privacy Policy</u>.

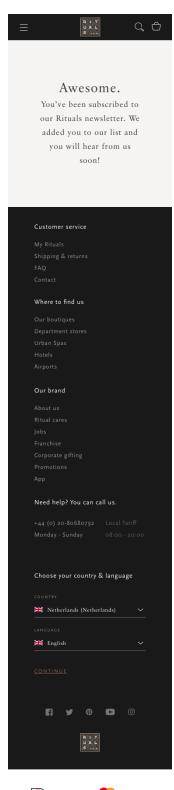
YOUR E-MAIL ADDRESS

SUBSCRIBE

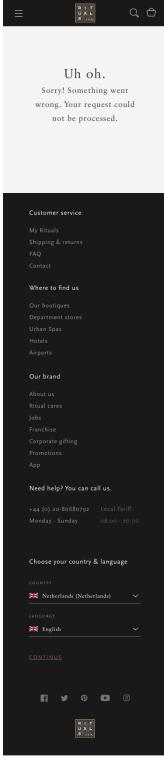
Customer service

My Kituais

Shipping & returns









6.25. Track My Orders

The customer can view the status of the orders placed from the frontend application. Customer need to put the order ID and courier tracking number for getting the actual status. This has a dependency of logistic API.

6.26. My Wishlist

Application allows customer to add products to their Wishlist. This feature is applicable to only registered and logged in users.

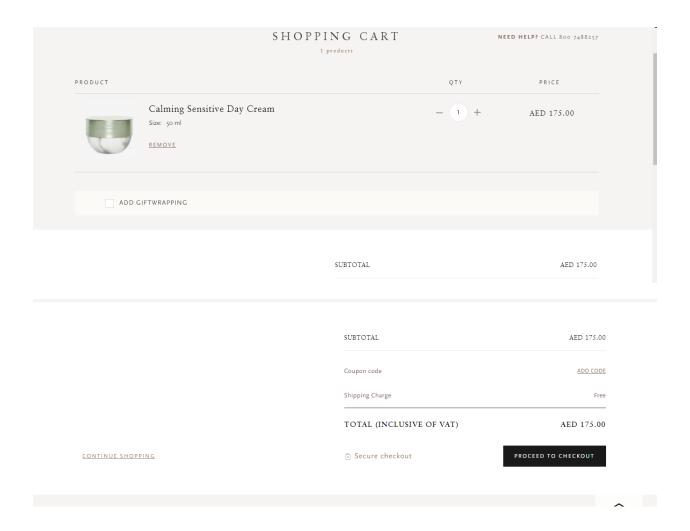
6.27. My Cart (My Shopping Bag)

This feature allows customer to select products from the website (can be multiple). This section displays the summary of products before proceeding to order. The shopping bag displays product details like image, name, SKU, price, quantity, and total. Customer can update the quantity or remove the products from cart as well.

Customer can use their discount code based on which the system validates and update the price of the products.

This section provides add gift wrapping option to customer and need help section provide customer a contact number for customer support. Gift wrapping option provide customer to send a personalized message card.

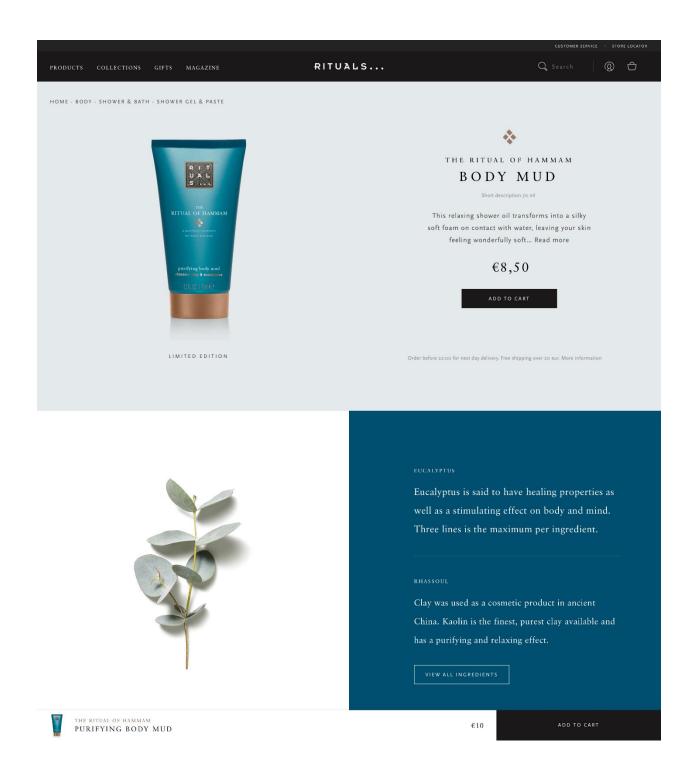
Option of add to wish list can be added on cart view.



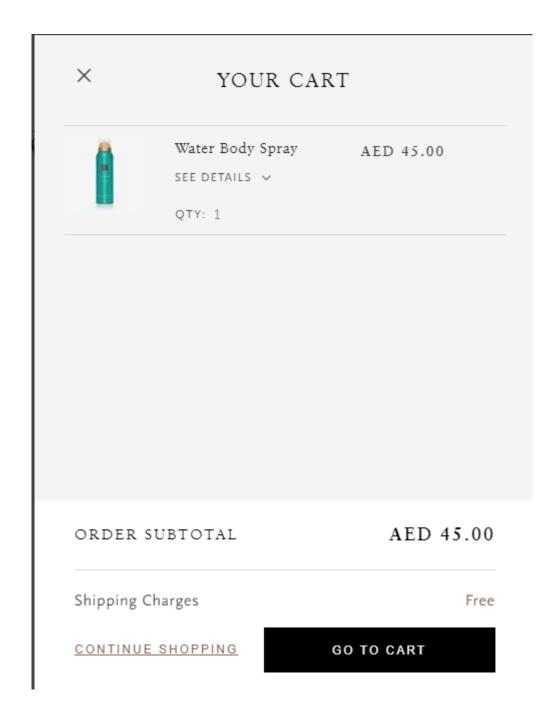
Mini Cart

This is a feature allows customer to have quick view of the selected items. With its basic details like name, image etc. and total number as per respective product selection quantity.





Logo



Pricing Details

This section calculates the sub-total, coupon code, gift wrapping for order, shipping charge and the total amount.

6.28. Checkout

Customer can get register and then proceed for checkout or can login if already registered.

Customer entered their email id; system will check email id registered or not. If entered email id is not registered system will allow customer guest login.

On selection customer would find following section to proceed.

Billing Address – The details of customer address with an option select the same as shipping address as well.

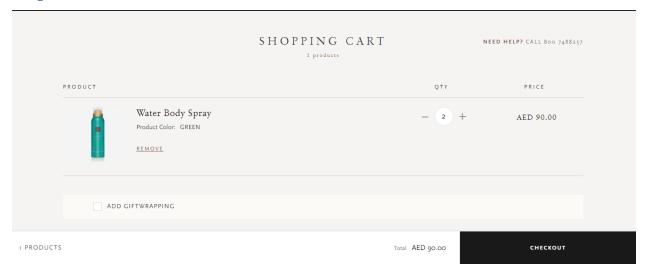
Shipping Address – The details of customer shipping address to which the purchased item to shipped. Based on the shipping address the shipping estimates revised.

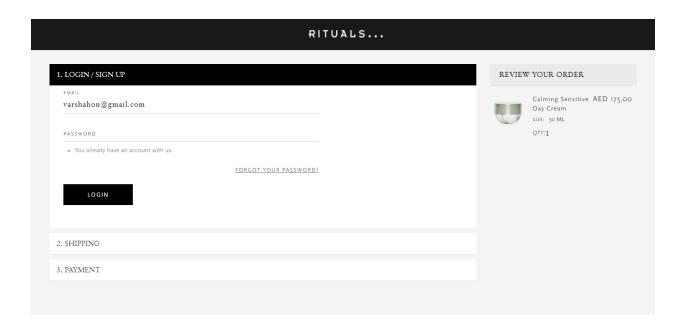
Shipping Method – The 3rd party Shipping API provides list of shipping options with rates based on the address.

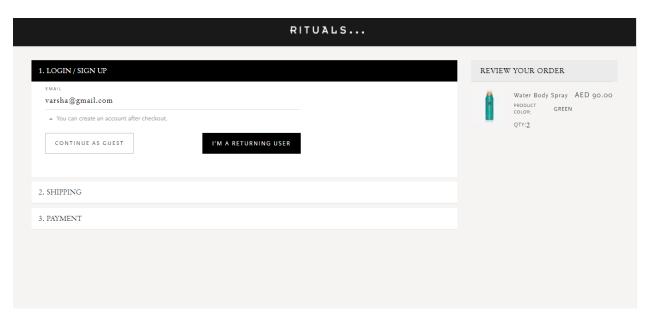
Payment Method – The third-party payment gateway integrated to allow customer for payment via Credit Card, Debit Card, net banking. Customer if paid by credit card then can coordinate with the card issuing bank and convert transaction amount into EMI.

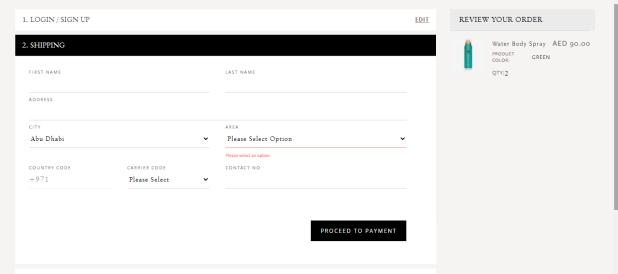
Orders Review Page - Displays all the checkout details like Billing Address, Shipping Address, Product Details and total pricing

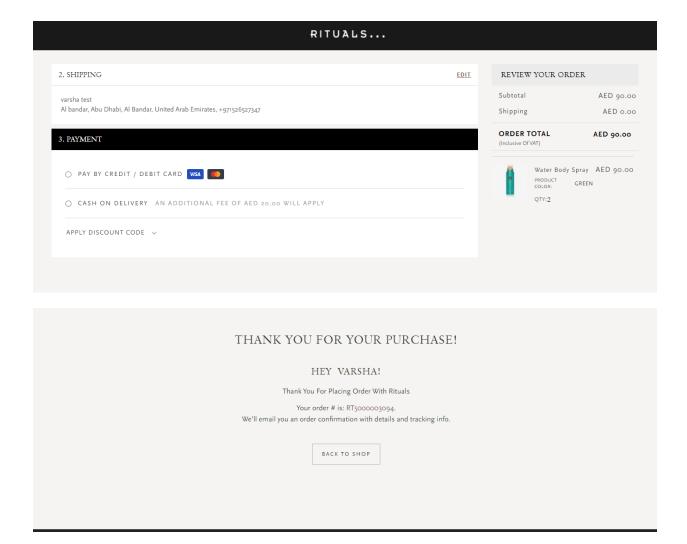
On confirming customer directs to Payment gateway if online payment method selected and based on the response from PG / net banking customer receives the confirmation page i.e Successful or failure message.











6.29. Static Pages

Following pages are to be available on the website for the customers as static information:

- 1. Terms & Conditions
- 2. Privacy Policy
- 3. Shipping & handling
- 4. Return & Exchanges
- 5. About Us

- 6. Returns
- 7. FAQ
- 8. Customer Service

Client has to provide list of static pages and text content and policies content of all the static pages.

Client has to provide Arabic content for all static pages.

These contents would be fetched from backend.

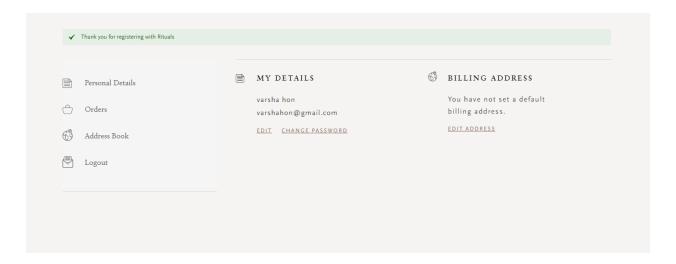
6.30. Social Media Redirection

The website would display the Facebook, Twitter, YouTube, Instagram, Pinterest logos that allows customer to direct to website social media pages on the respective social media site as per the URL configured from the backend. Client must confirm social media icons as per government laws of respective country.

6.31. My Account (Customers)

Below are lists of section available for the registered customer and can accessed by user after they login.

- 1. My Details
- 2. Address Book
- 3. Orders
- 4. Order History
- 5. My Wishlist
- 6. Change Password
- 7. Billing Address



6.32. In Scope (Phase 2):

Following items (modules) are included in phase 2

- 1. Gift finder
- 2. Chatbot
- 3. Discover Collections
- 4. Notify back in stock

6.33. Out of Scope:

Following items (modules) are not in current scope of work.

- 1. Corporate Gifting
- 2. Skin Care Test
- 3. Omnichannel
- 4. Mobile Application