

RYAN BAILEY

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SUMMARY

I have been interested in computers since I first started taking them apart in fifth grade. From a little kid, my knowledge and skills with them have only grown. I have recently finished my bachelors degree in Web Design and Development with a Minor in Information Technology at UALR. I'm hard working, dependable, and a great asset to any team!

HIGHLIGHTS

- IT educated, HTML5 code/CSS, Javascript/Jquery
- Adobe Suite incl. Photoshop, Illustrator, InDesign, Dreamweaver
- Great Time-Management
- Heavy Machinery Operation (Forklifts)
- Excellent Communication Skills

EXTRA-CURRICULAR / ACHIEVEMENTS

- Awarded to the Chancellor's List at UALR in 2020
- Awarded to the Dean's List at UALR Spring 2019
- Awarded to the Dean's List at UAPTC in 2018
- Promoted to Blue Belt rank in Brazilian Jiu Jitsu
- Practice Powerlifting for general strength and good health

EXPERIENCE

03/2020 to current

Remote Systems Support Engineer

WIRED! Technology Partners Inc. Maumelle, AR

- Support over 2000 end user devices and 200 servers both physical and virtual.
- Maintain and change IT systems, Access Control, and more
- Manage Active Directory and System Administration
- 365 Admin, Google Admin, and many more
- Troubleshoot problems within the IT systems

12/2018 to 11/2019

Senior Meat Cutter

Sam's Club North Little Rock, AR

- Completed daily lists of Steaks/Roasts to be cut and trimmed perfectly
- Ground Beef to specification, both 80/20 and 90/10 ratio
- Maintain Cutting and Trimming knives
- Safely Operate Band Saw and Grinder
- Deep Clean Entire Cutting Room/Machinery
- Off-loading Heavy Truck Items 50-100 plus pounds

04/2017 to 11/2018

Hardlines Operator

Sam's Club North Little Rock, AR 72223

- Fork-Lift Certified
- Maintained Inventory on the Floor
- Routinely Lifted and managed Heavy Packages from 50 - 100 plus pounds
- Helped members find products
- Safely transported heavy load pallets operating Forklifts and Pallet Jacks

05/2015 to 04/2017

Sales Consultant

Best Buy Little Rock, AR

- Built Rapport with Customers
- Found tech solutions for all types of Customer needs
- Learned how to **communicate effectively and sell**
- Received out-of-state Vendor Training, offered twice
- Learned Interpersonal and Communication Skills
- Refreshed Inventory Daily

Education

**Associates Degree: ----- University of Arkansas at Pulaski Tech
Arts and Liberal Sciences**

**Bachelor's Degree: ----- Graduate early 2021 for Web Design and Development
University of Arkansas at Little Rock (UALR)**