SAIF SARHAN

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PROFESSIONAL EXPERIENCE

Alphakor   **Canada**
Technical Specialist   *September 2025 - Present*
- Provided technical support and troubleshooting for hardware, software, and network-related issues across multiple platforms.
- Installed, configured, and maintained computer systems, peripherals, and software applications.
- Collaborated with cross-functional teams to deploy updates, implement security measures, and streamline IT processes.
- Delivered technical assistance and training to end users, ensuring effective use of systems and tools.
- Monitored system performance and performed preventive maintenance to reduce future issues.
- Documented technical procedures, issue resolutions, and system configurations for reference and compliance.

Tabouli' by Eddy   **Windsor, ON, Canada**
Line Cook   *June 2024 - May 2025*
- Delivered consistent high-quality customer service, resolving 95% of special requests and concerns promptly to ensure customer satisfaction.
- Managed daily kitchen inventory and reduced waste by 15% through proactive ordering and tracking of produce and supplies.
- Trained and cross-trained 5+ staff members on culinary preparation and kitchen operations, improving team efficiency and coverage.
- Maintained rigorous sanitation standards, contributing to successful health inspections with zero violations.

United Parcel Service (UPS)   **Windsor, ON, Canada**
Diver Helper   *September 2022 - February 2023*
- Assisted in delivering 100+ packages per shift while coordinating optimal delivery points, significantly improving delivery time and accuracy.
- Handled a high volume of packages of varying sizes and weights, demonstrating reliability and physical endurance in a fast-paced setting.
- Contributed to maintaining daily delivery schedules under tight time constraints, enhancing customer satisfaction and route efficiency.

PROJECTS & OUTSIDE EXPERIENCE

AI Coding Research Agent — Full-Stack Web & Desktop Application
- Built a cross-platform AI coding agent deployed as both a web app (FAST API backend, React frontend) and desktop app (PyQt5), enabling autonomous web data retrieval and acquisition of project tech stack requirements.
- Engineered multi-step reasoning pipelines using LangChain and LangGraph to orchestrate tool usage and dynamic code execution.
- Integrated Firecrawl for real-time web scraping, improving external code and documentation retrieval accuracy by 40%.
- Designed scalable REST APIs, modular agent backends, and interactive frontends with real-time feedback and logging.
- Developed data ingestion flows combining web crawling, structured file parsing, and live API integration, enhancing agent performance across diverse datasets.

Digit Recognition Web App
- Developed a web application for handwritten digit recognition using Django and a Convolutional Neural Network (CNN) model trained on the MNIST dataset.
- Integrated TensorFlow and Keras to build the CNN model, achieving high accuracy in recognizing handwritten digits.
- Designed and implemented a user-friendly frontend with Bootstrap and JavaScript, providing features like image preview, loading animation, and model confidence score display.
- Improved form validation to ensure proper input handling and enhance user experience.

Weather API App
- Developed a GUI-based weather application utilizing Python and PyQt5 for an interactive user experience.
- Integrated third-party APIs for real-time weather data retrieval.

EDUCATION

University of Windsor   **September 2021 - December 2024**
Bachelor's, Computer Science

CERTIFICATIONS

Google Cybersecurity

SKILLS

Skills: Tableau, Git, Tensorflow, Python, SQL, Airflow, Hadoop, MongoDB, Power BI, Cassandra, Agile, JavaScript, Angular, Ansible, Azure, Kubernetes, Spring, Docker, Jenkins, cloud technologies, GraphQL, Node, Terraform, Vue, software development life cycle, CI/CD, C#, Java, C++, troubleshooting, DevOps
Languages: Arabic