

A REPORT ON DATA COLLECTION
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1 Introduction

The data collection was about discovering the challenges bill deliverers face when distributing the bills, and how best these challenges can be solved.

1.1 what the form is about

The form basically included the details the person I was interviewing, the area in which he /she works. The problems the deliverers face and what they believe are the possible solutions to the challenges they face.

1.1.1 Aims/ objectives

- To find out the challenges bill deliverers face when distributing bills.
- To get solutions to the challenges bill deliverers face.
- To find out why bills are not effectively delivered to the customers.
- To increase on umeme revenue.

1.2 problems faced when collecting data

- Some respondents were not willing to cooperate.
- The rain hindered me from reaching certain areas to interview the bill deliverers therefore my interviews were limited to specific places.
- Few of the bill deliverers were not understanding the language in which I was interviewing them
- some responds were not welcoming and were not willing to cooperate with the interview.

2 Research methodology

When collecting data I used odk collect and aggregate server to create a form which I used to interview the bill deliverers.

2.1 Recommendations


The bill deliverers should be provided with enough and effective transport means such as motorcycles such that they can access remote areas were they cant reach on foot.

The screenshot shows a mobile application interface with a black status bar at the top displaying icons for gallery, documents, camera, signal, H+, battery (20%), and time (9:49). The app title 'Umeme Bills Distribution' is in a grey header bar with a clipboard icon. Below the header, a list of survey questions and answers is displayed, separated by horizontal lines. A vertical scrollbar is on the right side of the list. At the bottom of the list are three buttons: 'Go Up', 'Go To Start', and 'Go To End'. The very bottom of the screen shows the standard Android navigation bar with back, home, and recent apps icons.

Question	Answer
Age	19
State your place of work	Nakulabye
How many days do you work in a week	6
How many bills do you distribute in a day	200
State the challenges faced in the field	1495392559798.mp3
Suggest ways in which these challenges can be solved	Bikes

Figure 1:

4G 21% 6:59 PM

 Umeme Bills Distribution

Name	Bamuzibire Solomon
Gender	Male
Age	24
State your place of work	Buganda road
How many days do you work in a week	5
How many bills do you distribute in a day	50
State the challenges faced in the field	1495555035478.aac

Figure 2: