

Hope Widdows



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HopeWiddows.github.io

PERSONAL STATEMENT

With a background in youth work and a recent journey into software development, I bring a unique blend of interpersonal skills and technical expertise to the table. My career in youth work honed my abilities in communication, problem-solving, and project management, all of which are directly transferable to a career in software development. After overcoming a significant period of illness, I have emerged with a renewed sense of purpose and a passion for coding, eager to contribute to innovative tech solutions.

During my recovery, I seized the opportunity to retrain and upskill in software development by consistently practicing self-directed education and completing an intensive bootcamp. I developed proficiency in languages such as Python, JavaScript, HTML and CSS. I have also gained hands-on experience with frameworks and tools like React, Node.js, and Git, and have successfully built several personal projects that showcase my capabilities.

My experience in youth work has equipped me with a strong foundation in empathy, teamwork, and leadership, making me adept at collaborating effectively within diverse teams. I am excited to leverage these soft skills alongside my new technical abilities to drive meaningful change and deliver high-quality software solutions.

I am seeking an opportunity where I can continue to grow as a software developer, contribute to impactful projects, and bring a fresh perspective to the team. My journey has been unconventional, but it has instilled in me a resilience and determination that I believe will make me a valuable asset in the tech industry.

SKILLS

Languages: Python, JavaScript, HTML, CSS

Frameworks: MERN Stack, React, Node.js, Django

Tools: Git, RESTful APIs, Virtual Environments

Platforms: Linux (Ubuntu), Windows

Development: Agile methodologies, Object-Oriented Programming, Responsive Web Design, Software Debugging, Code Review

Databases: NoSQL, MongoDB

WORK HISTORY

YOUTH WORKER

Safe Places for Children, August 2018–August 2020

- Conducted youth evaluations, identifying behavioral changes and reporting findings.
- Supported children facing abuse and poverty, providing essential mentorship.
- Organized recreational activities, fostering engagement among youth and adults.
- Coordinated with staff to ensure the safety and well-being of all participants.
- Guided youths through daily challenges, promoting resilience and personal growth.
- Coordinated with multidisciplinary teams to ensure comprehensive support for youth, resulting in improved service delivery.
- Provided emotional and practical support to youth, enhancing their coping strategies and overall well-being.
- Maintained meticulous records of youth progress and incidents, ensuring accurate and timely reporting to supervisors.
- Facilitated conflict resolution among youth, enhancing their communication skills and fostering a positive environment.

YOUTH WORKER AND ADMINISTRATION ASSISTANT/RECEPTIONIST

Alternate Care, June 2016–August 2018

- Supported youth and staff safety by investigating incidents and providing essential training.
- Managed administrative tasks including data entry, auditing, and file maintenance with high accuracy.
- Collaborated with senior management and external agencies to ensure smooth operations.
- Handled sensitive information discreetly and served as the primary contact for operational inquiries.
- Maintained office efficiency by managing inventory and providing cross-coverage support.
- Managed detailed records and documentation, ensuring compliance with organizational standards and protocols.
- Streamlined administrative processes, reducing paperwork time by 15% and improving overall efficiency.
- Analyzed administrative workflows, identifying, and implementing improvements to enhance operational effectiveness.
- Partnered with senior management and external agencies to facilitate seamless operations and enhance service delivery.
- Provided cross-coverage support, maintaining office efficiency, and fostering a collaborative work environment.

ADMINISTRATIVE ASSISTANT/CUSTOMER SERVICE

Kmart, November 2013–June 2016

- Supported youth and staff safety by investigating incidents and providing essential training.
- Managed administrative tasks including data entry, auditing, and file maintenance with high accuracy.
- Collaborated with senior management and external agencies to ensure smooth operations.
- Handled sensitive information discreetly and served as the primary contact for operational inquiries.
- Maintained office efficiency by managing inventory and providing cross-coverage support.
- Managed detailed records and documentation, ensuring compliance with organizational standards and protocols.
- Streamlined administrative processes, reducing paperwork time by 15% and improving overall efficiency.
- Analyzed administrative workflows, identifying and implementing improvements to enhance operational effectiveness.
- Partnered with senior management and external agencies to facilitate seamless operations and enhance service delivery.
- Provided cross-coverage support, maintaining office efficiency and fostering a collaborative work environment.

REFERENCES

References available upon request

QUALIFICATIONS

- Diploma of Information Technology
- Certificate IV in Child, Youth and Family Intervention