Finding Influencers within Fuzzy Topics on Twitter Tal Stramer

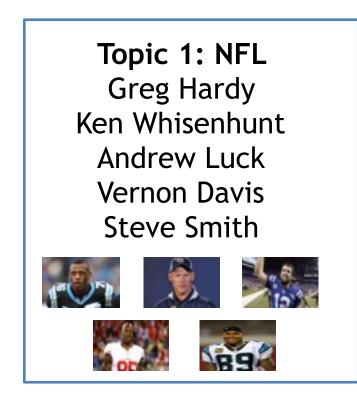
Training Data

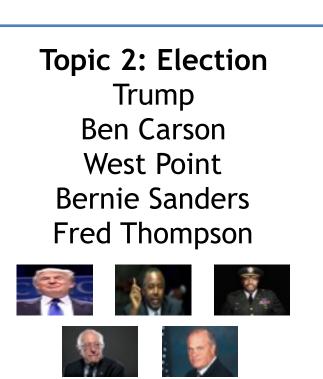
*limited to Twitter activity between 11/1/15 and 11/7/15

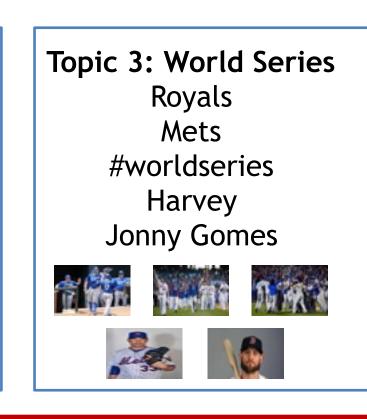
- 1. Top 200 search queries by US searches e.g. "Adele" "Trump"
- 2. Counts of search queries contained in verified user's tweets:
 - e.g. vit_1 "Adele": 2, "Trump": 1
- 3. Favorite, retweet, and reply counts for each user's tweets.
- Total of ~190,000 tweets and ~5,000 users

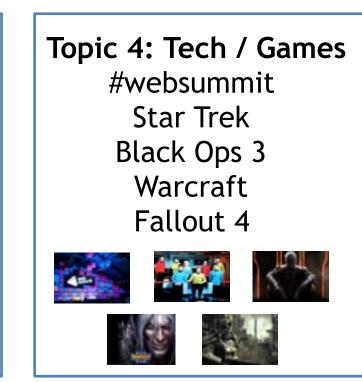
Detecting Fuzzy Topics

- Detect topics through a variant of LDA
- Each user is a "bag-of-words" of search queries contained in their tweets
- Each topic is a list of search queries
- Model user as a multinomial distribution over topics
- Model topic as a multinomial distribution over search queries
- Remove search queries ranked in top 20 of more than 3 topics (likely too general) and re-run LDA e.g. "christmas", "halloween", "likes"











Detecting Topic Influencers

- Use tweet engagements to model how influential a user is for each topic
- Tweet engagements tend to have a long tail (see right). However, we can model tweet engagements as being generated from a normal distribution given a 'influencer' level (1 to 4)
- Use EM to estimate parameters of gaussian mixture model + predict influencer level given engagements.
- Calculate a topic influencer score for each user and topic using the following heuristic: score = 0

for each tweet by user:

for each query in tweet:

score += topicQueryProb(topic, query) * estimateInfluencerLevel(query, totalEngagementsOnTweet)

Topic 1: NFL SportsDayDFW ProFootballTalk NFL Post Sports Sporting News





Topic 3: World Series Michael Baron The Kansas City Star 41 Action News MLB FOX Sports: MLB

FOX





a box plot of favorites for

tweets containing '#worldseries'.

Predicting Future Influencer Levels

- In the real world, we don't know engagements on tweets that have just been posted, However, we can use historical influencer levels for a user and topic to predict influencer levels on a new tweet by a user
- Train a multi-class SVM classifier that predicts influencer levels for a tweet
- Training set for each query in each tweet, generate:
 - X = (userTopicProb, topicQueryProb, aveInfluencerLevelByUserForQuery)
 - Y = (influencerLevelByUserForTweet)
- Run 10-fold cross validation to estimate generalization error
- Error rate = **7.6**%