

HomeEase Inc. – Setup Guide

Getting Started

Step 1: Unbox Your Device

- Carefully remove your HomeEase device from its packaging.
- Ensure all accessories (cables, mounting hardware, quick-start guide) are included.

Step 2: Download the HomeEase App

- Available on the App Store (iOS) and Google Play (Android).
- Search for “HomeEase Smart” and install the official app.

Step 3: Create an Account or Log In

- Open the app and sign up using your email or phone number.
- If you already have a HomeEase account, simply log in.

Setting Up Your Device

A. SmartLight 3000

- Screw the bulb into a standard light socket.
- Turn on the switch. The bulb will flash to indicate pairing mode.
- In the app, tap “Add Device” > “Lighting” > “SmartLight 3000.”
- Follow on-screen instructions to connect via Wi-Fi or Bluetooth.

B. SmartPlug X2

- Plug the SmartPlug into a power socket.
- Wait for the indicator light to blink.
- In the app, tap “Add Device” > “Plug” > “SmartPlug X2.”
- Connect to your Wi-Fi network and assign a name (e.g., “Coffee Maker”).

C. HomeEase Cam Mini

- Plug the camera into a power source using the included adapter.
- Wait for the voice prompt and blinking LED.
- In the app, go to “Add Device” > “Camera” > “HomeEase Cam Mini.”
- Scan the QR code with the camera or follow alternate pairing instructions.
- Place the camera on a flat surface or mount it using included hardware.

D. SmartThermo Z1

 Note: Professional installation recommended for complex HVAC systems.

- Turn off your HVAC system before installation.
- Remove your old thermostat and label wires.
- Mount SmartThermo Z1 and connect wires as shown in the manual.
- Turn power back on and follow in-app pairing instructions.
- Configure preferences (target temperature, schedules, etc.)

Resetting a Device

- Hold the reset button for 5–10 seconds until LED blinks rapidly.
- Reconnect the device using the app as you did during initial setup.

Connectivity Tips

- Ensure a stable 2.4GHz Wi-Fi connection.
- Keep devices within 15–20 meters of the router during setup.
- Disable VPNs or firewalls on your mobile device during pairing.

? Need Help?

- Visit the in-app Help Center.
- Contact support: support@homeease.com
- Call: 1-800-555-0192 (Mon–Fri, 9am–6pm EST)

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