

# Luis Horcajo

**PROFILE** 

I am a very highly self-motivated, responsible and reliable worker with excellent communication skills. Pursuing my aims with effort, perseverance and patience, my optimism and creativity help me to find solutions in difficult situations.

CONTACT

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> > Madrid

**LANGUAGES** 

Spanish

English

French

**SKILLS** 

Team work

Motivation

Communication

Empathy

# WORK EXPERIENCE

## **GLASHÜTTE ORIGINAL**

# February 2019 - September 2019 Madrid

Kpi's - Customer experience - Negotiaton - Visual Merchandising support Storytelling - Customer service - CRM - Team work

## LONGCHAMP

June 2018 - November 2018 Brussels

Kpi's - Customer experience - Sales - Visual Merchandising support Storytelling - Customer service - Team work

## **LOUIS VUITTON**

August 2015 - December 2017 Madrid

Kpi's - Customer experience - Sales - Visual Merchandising support Storytelling - Customer service - Clientelling - Team work

#### COOLHUNTER

January 2009 - October 2014 Madrid

Advira Beyond Research - Kuo Experience - Telling Insight

## **CAMPER**

September 2007 - July 2008 Madrid

Kpi's - Customer experience - Sales - Visual Merchandising support Storytelling - Customer service - Clientelling - Team work

# H&M

September 2006 - September 2007 Madrid

Customer experience - Sales - Visual Merchandising support - Team work



#### **VIERNES**

October 2013 - October 2014 Madrid

Graphic design - Visual design - Deadline - Team work

# **EDUCATION**

## **GRAPHIC DESIGN**

September 2011 - june 2013 Madrid

Illustrator - Photoshop - InDesign - HTML - CSS - Photography