# CLIENT ACCEPTANCE FORM

Project Title: Horta593

## **Project Description**

Horta593, a healthy fast food restaurant, has been managing orders via WhatsApp, leading to inefficiencies. This report proposes a two-pronged tech solution: an administrative web tool and a customer mobile app to streamline operations and enhance user experience. Adopting these will for efficient growth to position Horta593 in the competitive food market.

### Web Deliveries

Web software dedicated to the administrative area.

#### Order Module

- Receiving orders from customers.
- Changing order status: SENT, PLACED, IN PROGRESS, READY, COMPLETED, CANCEL.
- Viewing customer orders.

## **Employees Module**

- Login.
- Creation of a new employee.
- Role changes: USER, EMPLOYEE, ADMIN.

### Menu Module

- Adding new products to the menu.
- Adding, deleting, and editing products in the menu.

# App Deliveries

Mobile app for the user.

### Menu Module

- Viewing all available products.
- Viewing products by category and filters.
- Selecting products to add to the shopping cart.

## Order Module

- Creation of an order after confirming the request.
- Making a payment after confirming the order.

- Viewing the order status.
- Updating the order status every 10 seconds.

## Payment Module

• Attaching an image as evidence of payment.

#### User Module

- User creation.
- Login.
- Viewing profile.
- Changing the order delivery location.

### CLIENT FEEDBACK AND APPROVAL

Please review the deliverables listed above and provide your feedback or acceptance:

Feedback/Comments: In general, it would be good to keep order history, more feedback on some buttons that I felt did not do much, have validation that the email is real within the registry and improve the ability to take photos for proof. On the other hand, good login management is simple, it is intuitive, it is simple but it fulfills the objective.

[ ] I hereby confirm that I have reviewed the listed deliverables and accept that they meet the project requirements and specifications.

[] I do not accept the deliverables as they stand. I have provided feedback above for necessary revisions.

Client Details: Name: Jonathan Gorotiza Cornejo

Signature: Jonathan Gorotiza C

Scrum Master Details: Name: Joangie Marquéz Aguilar

Signature: <u>Joangie Márquez</u> Date: August 19, 2023

Company Details:

Company Name: Horta Team (Software Engineering 2)

Address: Litoral Superior Polytechnic School, Gustavo Galindo Velasco Campus Km. 30.5 Perimeter

Road