To: CCAC Tenure Committee

Date: January 3, 2022

RE: Dr. Rebecca Dupont Application for Tenure at CCAC

In my capacity as both CIT Program Coordinator and CIT Department Head at Boyce and South Campus, it is my privilege to recommend CCAC tenure consideration for Dr. Rebecca DuPont.

Dr. DuPont's many skills as a teacher and coordinator of the MMC curriculum are evident in the materials provided in her portfolio and tenure application. She is proactive and profoundly interested in building upon activities and course presentation techniques she developed while also considering any changes that address suggestions noted by students. Her high SOSO scores and related positive comments indicate a high degree of professionalism and concern for delivering quality instruction.

As the only CCAC MMC faculty member, Dr. DuPont is solely responsible for the content and growth of the program. In addition to keeping her knowledge and skills up to date through professional organizations (such as the Pittsburgh Executive Committee Member of the VR/AR Association) and reflected in the delivery of her courses, she facilitated MMC program growth by hosting on-campus events to spur interest among potential students while working with local employers to align the program to meet their needs.

When responding to changes in scheduling necessitated by Covid-19, MMC courses previously restricted to North campus became available to a larger pool of potential students by offering them in a remote learning format. Several considerations were needed to adapt skills-based classroom work on high-powered machines using specialized software applications to this environment. Dr. DuPont successfully devised a plan to address these issues.

In addressing some of technology issues related to diversity and equity among MMC students, Dr. DuPont worked on determining potential ways to make Multimedia Communications more accessible to students. Some possible solutions include potentially offering rental laptops and working with ITS for students to remotely log on to school computers, as the hardware and software involved with MMC technology may be prohibitively expensive for students to purchase on their own, especially for asynchronous classes.

Dr. DuPont's service to the college beyond the classroom is exemplary. She has served in many roles including Assessment and Research sub-committee secretary, College Council representative and Academic Advisor. Her involvement in these areas substantially increased her knowledge of college operations and academic considerations. One of her many contributions involved collaboration with local school districts to offer course credits for high school students.

Perhaps the area of service that I am most familiar is Dr. DuPont's abilities related to her position as the North Campus CIT/MMC Department Head. We have worked closely on various CIT administrative and curriculum related issues, particularly after the recent college reorganization to a one-college discipline approach. The past year presented several challenges to this role related to faculty departures and

hiring, CIHS staffing and classes, program review of the Data Analytics program (formerly a program offered only through North Campus), scheduling and staffing online classes, and the many issues that we continue to address related to Covid-19. Should I give up the responsibility of CIT department head and program coordinator, I have no doubt that Dr. DuPont could do an outstanding job in these areas if she was interested.

I have tremendous respect for Dr. DuPont's ability and time-management skills to take on an enormous number of issues unrelated to teaching her classes and minding the MMC curriculum. We talk on a regular basis as issues arise and I am very much impressed and dependent on her assistance and advice.

In conclusion, Dr. DuPont has my highest recommendation for tenure consideration for her past, present, and future contributions to the Community College of Allegheny County and its mission of delivering a quality education to our diverse student population.

Prof. Walter Pauli

CIT Program Coordinator

CIT Department Head, Boyce and South Campus

Community College of Allegheny County