1. Below are a series of user errors. For each case, identify the type of error (lapse, description slip, mode error, capture slip, mistakes).   **(8 Marks)**

User Error	Type of Error
User means to type lowercase letters but Caps Lock is enabled.	Mode Error
Reaching into the refrigerator for a carton of milk, but instead picking up a carton of orange juice and pouring it into your cereal.	Description Slip
User intends only to save the file, but accidentally quits the application as well - likely due to repeated past experience with similar key combinations.	Capture Slip
User forgets to add attachment to email.	Lapse

2. Write **T** for True or **F** for False beside the corresponding sentence.   **(7 Marks)**
- There is no trade-off between safety and efficiency. **F**
- Hi-fidelity prototypes are not cheap to make. **T**
- Sketches should contain details. **F**
- We should make storyboards very colorful. **F**
- Paper prototypes need to be interactive. **T**
- Paper prototypes can be tested. **T**
- If target size decreases, it becomes easier to click the target. **F**