

HOSSEIN REIHANI

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WORK EXPERIENCE

Department of Management & Organization, Western University, London, ON, Canada 2022 - Present
Lecturer

- Led and mentored cohorts of approximately 100 students per semester, providing applied instruction in operations management through teamwork and communication practices, achieving an outstanding course evaluation score of 85% in leadership skills
- Taught ERP implementation, project management, forecasting and product design, leveraging problem solving and structured thinking techniques

Ivey Business School, Western University, London, ON, Canada 2018 - 2023
Graduate Research Assistant

- Led a research project focused on economics of personalized medicine development, incorporating strategic thinking and structured problem solving; efforts resulted in optimized coverage policy for a private health payer as well as three presentations delivered at international conferences and one journal submission
- Received the Richard Ivey research excellence award for four consecutive years

Roma Travel Agency, Tehran, Iran 2017 - 2018
Project Manager

- Successfully managed a project for a booking platform by overseeing a team of four software developers, facilitating effective communication, leading to a smooth cumulative flow without any shortages or bottlenecks
- Designed a scalable project communication system, overcoming correspondence and technical barriers, resulting in improved stakeholders' engagement and satisfaction with recognition from senior management
- Implemented agile methodology into the project, increasing cross-functional workflow efficiency by 15%

Shiraz University of Medical Sciences, Shiraz, Iran 2013 - 2017
Consultant

- Developed a full-stack solution to individualize pediatric immunization by translating complex technical challenges into simple operational problems, increasing local vaccination coverage by 10%
- Streamlined a staff shift management system by leveraging optimization techniques, decreasing burnout-related complaints by 23%
- Created a user-friendly cancer screening strategy simulator using VBA, decreasing yearly operational costs by 6% through continuous process improvement

Novin Pajoohan, Tehran, Iran 2015 - 2016
Consultant

- Conducted financial and technical analyses on start-up firms, providing quantitative and qualitative managerial insights for optimized decision making on loans
- Created a scalable workflow automation tool that helped colleagues ensure the correct sequence of tasks and avoid overlooking details, thus increasing cross-functional efficiency and minimizing error rate

EDUCATION

Ivey Business School, Western University, London, ON, Canada 2023
Master of Science (MSc) in Management, Business Analytics

- Awarded the Ivey MSc program scholarship for one semester

School of Industrial Engineering, Iran University of Science and Technology, Tehran, Iran 2018
Master of Science (MSc) in Industrial Engineering, Project Management

- Awarded school of industrial engineering scholarship for one semester

OTHER ACTIVITIES & INTERESTS

Technical Skills: SQL | Python | R | VBA | Excel | MS Project | Jira | Tableau | Power BI *all proficiency level or above*

Languages: Fluent in English | Intermediate in French | Beginner in German | Fluent in Persian/ Farsi