

Contact Us



Phone
Emergency Service 24/7
1-800-432-9515
For gas leaks or odors of gas

Customer Call Center Hours
1-800-432-9345
7 a.m. - 7 p.m. Mon. - Fri.

For hearing-impaired relay call 711.



Web
Make payments and access your
account at ColumbiaGasKY.com



Mail Payments
Columbia Gas of Kentucky
PO BOX 4660
Carol Stream IL 60197-4660



Authorized Payment Locations
Find locations online at
ColumbiaGasKY.com

Account Profile

Customer Name:
Charles K Mann

Account Number:
20770938 001 000 9

Your Contact Information:
102 Dundee Dr
Lexington KY 40517-1333

Type of Customer:
Residential
Paperless Billing

- Is your contact information correct? Make all changes on the reverse side.

Account Summary

Previous Amount Due on 03/31/2021	\$13.33
Payments Received by 03/22/2021 Thank you	-\$109.00
Balance on 04/16/2021	\$95.67 CR
Charges for Gas Service This Period	+\$82.29

No Payment Due

\$13.38CR

- For more information regarding these charges, see the Detail Charges section.

We're passing the benefits of Tax Reform to you. Visit
<https://www.ColumbiaGasKY.com/tax-savings> for more information.

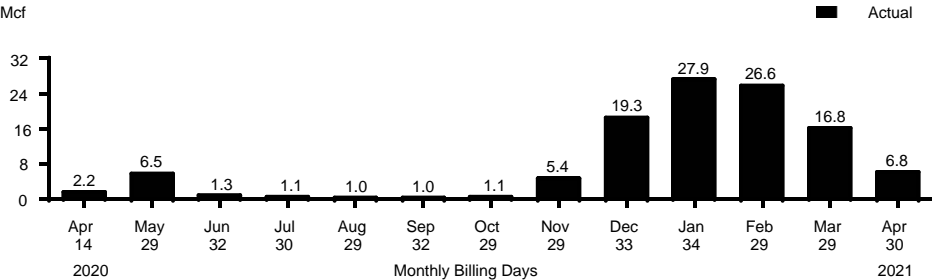
Budget Payment Plan

Since your actual account balance is less than your Budget amount, please pay the
actual amount due, if any, instead of your normal budget payment. Your new Budget
amount will appear on your May bill.

Message Board

- Never worry about missing a payment or writing a check again by enrolling in
Automatic Payment today at **ColumbiaGasKY.com**.
- Take control of your gas bill by choosing your natural gas supplier. It's your Choice.
Go to **ColumbiaGasKY.com** and search Choice for more information.
- Natural gas prices for participating Customer CHOICE Program suppliers can be
found at <http://psc.ky.gov/Home/ColumbiaChoice>.

13 Month Usage History



▼ Please fold on the perforation below, detach and return with your payment.



Web
ColumbiaGasKY.com



Phone
1-800-432-9515

Account Number: 20770938 001 000 9
No Payment Due

CHARLES K MANN
102 DUNDEE DR
LEXINGTON KY 40517-1333

P.O. Box 14241
Lexington, KY 40512-4241

Columbia Gas®
of Kentucky
A NiSource Company

011346 E

CHARLES K MANN
102 DUNDEE DR
LEXINGTON KY 40517-1333

COLUMBIA GAS
PO BOX 4660
CAROL STREAM IL 60197-4660



Helpful Definitions

Customer Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Gas Delivery Charges are the costs of delivering the gas to retail customers. The charges for these services are regulated and these services must be purchased from Columbia Gas.

Gas Supply Cost includes the cost of natural gas, interstate pipeline charges, storage costs, and related charges and is passed through to customers at cost without markup.

Gas supply service may be purchased from a participating competitive gas supplier in the Customer CHOICE program.

Mcf is equal to 1,000 cubic feet and is used to measure your gas usage.

Legal Information

Rate Schedule
Information about rate schedules is available upon request or at ColumbiaGasKY.com.

Bankruptcy Notices
Mail to Columbia Gas of Kentucky, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)
Mail to Columbia Gas of Kentucky, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasKY.com.

13 Month Usage History

continued

Meter Number: M7203150			Usage Comparison - Mcf			
Service Address: 102 Dundee Dr Lexington KY 40517-1333			Month	Mcf	Avg Temp	Mcf Per Day
Meter Readings - 30 Billing Days			Apr 20	2.2	53.0 °	0.2
Actual Reading on 4/16 6966			Mar 21	16.8	39.8 °	0.6
Actual Reading on 3/17 - 6898			Apr 21	6.8	53.3°	0.2
Gas Used (Mcf)			Your Average Monthly Usage = 9.6 Mcf. Your Total Annual Usage = 114.8 Mcf. Your next meter reading date is 05 / 17/ 2021 .			

Detail Charges

Customer Charge	\$16.00
Gas Delivery Charge	\$24.63
Delivery	+\$40.63
Gas Supply Cost 6.8 Mcf at \$4.41280 per Mcf	\$30.01
Supply	+\$30.01
Safety Modification and Replacement Program Rider	\$5.46
Energy Assistance Program Surcharge	\$0.30
Energy Efficiency and Conservation Rider	\$0.29
Research & Development Factor	\$0.10
Lex-Fay. Urban Govt. Franchise Fee	\$3.19
School Tax	\$2.31
Taxes & Fees	+\$11.65
Total Current Utility Charges	\$82.29

Change Contact Information

By providing Columbia Gas a telephone number, it enables us to call you about your utility service, future service appointments and other important information pertaining to your account and you're agreeing to receive autodialed and prerecorded voice calls. Please notify us if you wish to opt out or if you no longer use this number. Thank you in advance.

Address

City

StateZip Code

Phone Number

Add or Edit Email

WinterCare Contribution

WinterCare, Columbia Gas of Kentucky's fuel fund program, is a fund of last resort for households who have exhausted all other sources of assistance and still have trouble paying their heating bills. The fund is administered by The Community Action Council and is supported through donations from customers and matching contributions from Columbia Gas.

* Your donation is tax-deductible.

Monthly Contribution

One-Time Contribution

\$10\$5\$1

\$

\$