

New Client Questionnaire

Before you start working with a new client, you'll need to gather some info about their living situation, preferences, and other considerations. Build your own questionnaire from the list below to help hunt down these details and avoid any surprising discoveries down the road.

01

General Questions

- Why do you want to renovate?
- Is anything driving the timing of this project?
- What are you looking to accomplish?
- How old is the home? Has it ever been updated?
- Which area or room is your highest priority?
- How long do you plan to stay in your home?
- Are you concerned about resale value?
- What works well in your home? What doesn't?

02

Household Questions

- What are the names and ages of each household member?
- Do you anticipate adding to your household? If so, when and by how many?
- Does anyone in your house have limited mobility? What about in the near future?
- Do you have any pets in the house? What kinds, breeds, and ages? Do they need special accommodations?
- Which family members will share in the decision-making process?

03

Lifestyle Questions

- In which rooms or areas do family members spend the most time?
- What leisure activities are most important to consider?
- What work or study activities are most important? Do you need a home office?
- How much time do you spend at home? Are you away often?
- Do you entertain? How many people and how formal or casual?
- Do you have guests stay with you for extended periods of time?
- Are you interested in energy-efficient systems or smart home technology?
- Do you anticipate any future extensions to the home?
- How many hours per week will be spent cleaning and maintaining your home?
- Do you need extra storage space? If so, how much and where?

04

Design Questions

- On a scale of 1 to 10, how important is style? What about function?
- What home furnishing stores reflect your personal taste?
- What is your favourite room in the house and why?
- What overall feeling do you hope to achieve? Casual, formal, elegant, playful, or comfortable? Something else?
- Do any furniture, window coverings, or other items need to be incorporated into the new plan?

05

Exterior Questions

- What outdoor activities do you enjoy at home?
- What time of day are you likely to use your outdoor space?
- Do you want a barbecue, outdoor kitchen, fire pit, or water feature?
- Do any pets need an outdoor area?
- Are there any access requirements?
- Do any areas require screening for privacy or shading from the sun?
- Are there any views you want to preserve?
- How much time each month do you have for garden maintenance?
- Do you have any concerns such as allergies, noise, security, drainage, or pests?

06

Kitchen Questions

- Do you use your kitchen area to entertain or socialise?
- What time(s) of day is the kitchen most used?
- Do you want any furniture in your kitchen?
- Do you have any speciality cooking needs? Appliances, equipment, prep area, or something else?
- What type of specialised storage is required? Do you need a pantry?
- What small, worktop appliances do you frequently use in your kitchen?
- Do you need to separate rubbish from recyclables in the kitchen?
- Besides cooking, are there any secondary activities that take place in the kitchen?
- If you want an eat-in kitchen or island, how many people should it accommodate?
- Are there any accessibility needs or height considerations?

07

Bathroom Questions

- How many bathrooms are in the home?
- Who will use the bathroom(s) being renovated? Include name, age, height, and physical limitations.
- Will more than one person be using the bathroom at the same time?
- How important is privacy? Does the toilet need to be separate?
- Will this bathroom be used by guests? If so, how often?
- Do you prefer separate showering and bathing areas?
- Are there any desired features?
- Are there any accessibility needs or height considerations?