

# Howard Mui

Tel: (+852) 9263-0122

Email: [howardmui.2020@gmail.com](mailto:howardmui.2020@gmail.com)

Website: <https://howardmui-resume.netlify.app/>

## Summary

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A detail-oriented and self-motivated Digital Operation Centre Engineer with almost one year of experience in providing virtual banks with professional technical support. Having immersed myself in learning programming languages for more than one year, web developing is one of my specialties, the front-end and back-end required languages in particular. In possession of problem-solving and collaboration skills, the sensitivity of coding has also been nurtured.

## Technical Skills

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Programming Languages: Html, Css, Javascript, React.js, Node.js, MongoDB

Softwares: Git, Sourcetree, Vscode, Adobe(Illustrator, Experience Design, Premiere Pro), Microsoft Office

## Working Experience

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### Digital Operation Center Engineer

*August 2021- Present*

*Resolve Technology Limited*

- Monitor the entire operation of virtual banks, including networks, performances of platforms and IT services
- Perform patch management tasks for different console via AWS EC2
- Execute problem-shooting to review the error log via Rancher and Graylog
- Conduct, merge and deploy change task via AWS and CyberArt

### Mr. Wu Chi Wai Legislative Councillor Assistant

*September 2019 – December 2020*

*Wu Chi Wai Legislative Councillor*

- Created a promotion website through HTML, CSS, JavaScript during the election campaign
- Conducted administrative tasks, followed up with help-seeking cases and managed the social networking accounts
- Designed promotion materials, including leaflets, flyers and posters
- Arranged meetings with help-seekers

## Education

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**Bachelor of Social Sciences (Honours) In Social Policy**

2017 - 2019

*Hong Kong Baptist University*

**Associate of Business Administration in Marketing**

2015 - 2017

*Community College of City University*

**Secondary Graduation**

2009 - 2015

*Kowloon Tong School (Secondary Section)*

## Language

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Proficient in Cantonese, good in English, basic skill in Mandarin

## Expected Salary

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\$18,000 (Negotiable)

## Availability

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One month