

# HOWIE NGUYEN

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## Websites, Portfolios, Profiles

- <https://howie-portfolio.vercel.app/>

## Professional Summary

Dedicated Associate with extensive experience collaborating with clients, promptly identifying needs and recommending products and services to accomplish clients' goals. Strong communicator focused on delivering outstanding customer care.

## Skills

- Attention to Detail
- Communication
- Collateral Management
- Warm and Friendly

## Work History

### Barn Associate

Sep 2021 - Jul 2023

University Of California, Riverside

Riverside, CA

- Assisted with opening and closing procedures, ensuring the premises were ready for business and secure after hours.
- Kept dining and kitchen areas clean and organized, maintaining a comfortable environment for customers.
- Served customers in a friendly and efficient manner to ensure an excellent dining experience, leading to a 20% increase in repeat customers.
- Regularly checked on customers to refill drinks and respond to any requests, ensuring complete satisfaction.

### Cashier

Jun 2021 - Sep 2021

Nordstrom Rack

San Diego, CA

- Greeted customers entering store and responded promptly to customer needs.
- Built relationships with customers to encourage repeat business.
- Operated cash register for cash, check, and credit card transactions with excellent accuracy levels.
- Helped customers complete purchases, locate items, and join reward programs.

### Sales Associate

Mar 2019 - Aug 2019

Hollister

Liberty Township, Ohio

- Organized racks and shelves to maintain store visual appeal, engage customers, and promote specific merchandise.
- Helped customers locate products and checked store system for merchandise at other sites.
- Managed returns, exchanges and refunds in accordance with store policy.
- Answered customer questions about sizing, accessories, and merchandise care.

## Education

### Bachelor of Science: Computer Science

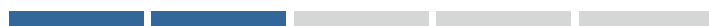
Jun 2023

University of California Riverside

Riverside, CA

## Languages

### Vietnamese



Limited Working