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Profile

UI/UX Designer & Front-End Developer with B.S. in computer science and a certificate from UofT SCS UX/UI and full stack web development Boot Camp. Skilled in most Adobe suite software, Figma, HTML5, CSS, JavaScript, Bootstrap, and jQuery. Strengthened in user problem solving and believed that understanding the needs and frustrations is the key to improving user experience. Specializing in creating beautiful and functional websites and digital interfaces, I am a very passionate designer who always wants to grow, learn, and explore something new.

Experience

YWI ALLIANCE INC.

MARKETING SPECIALIST (Sep 2020- April 2021)

- Boosted click and view rates of the company website by researching the working principles of each search engine and operating SEO skills
- Optimized the company's social media by keeping all information accurate and up-to-date, and maintained an average increase of 50 new followers per month
- Contrived new marketing promotions by collecting and leveraging analytics and competitive
 analysis

OFFICE MANAGER AND CUSTOMER SERVICE SUPERVISOR (Feb 2019 - Sep 2020)

- Mentored 4 junior customer service representatives by supervising work priorities and managing group calendars and schedules.
- Resolved more than 100 clients' intractable cases by providing professional consultations and informative advice.
- Integrated and reported bi-weekly office operations and existing pain points to the headquarter by creating management-level reports and giving presentations.

NEO ENTERPRISE INC.

BUSINESS DEVELOPMENT SPECIALIST (April 2017 - Feb 2019)

- Set up two new shops by communicating with the local government, engineer, and construction team
- Organized interior designs by familiarizing health and building policies and collaborating with other involved parties
- Designed store graphic works with colleagues, including posters, menus, and wall painting by using visual art knowledge and skills

Links

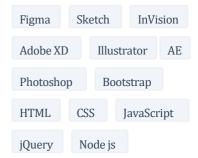
Portfolio:
https://hpyorange.github.io/JasperWeb/
GitHub:
https://github.com/Hpyorange

Specialities

User Interface
User Experience
Wireframing
Prototyping
Front End Coding

Web Design

Tools/Skills



Languages

English (Fluent)

Chinese (Mandarin) (Native)

YWI ALLIANCE INC.

CUSTOMER SERVICE EXECUTIVE (May 2016 - March 2017)

- Helped 15 families settling down in Canada by preparing documentation and tracking status to ensure clients complete and submit applications on time
- Understood client's mentality by overseeing their needs and pain points and providing timely and effective communication

Education

Certificate in Full Stack Web Development

2023 · University of Toronto School of Continuing Studies

Certificate in UI/UX

2022 · University of Toronto School of Continuing Studies

Bachelor of Science in Computer Science with a minor in Fine Arts

2017 · Brandon University, Brandon

Projects

UI/UX Projects



North Peel Family Health Team Website Redesign

Family Doctor website redesign · Bootstrap, Figma

This is a team project. We have observed that the current website is lacking some of the basic features that patients have expressed a desire to have which is causing confusion and dissatisfaction with the overall experience of the website. Our goal was to improve the user experience, modernise the aesthetic, and provide better access to the medical services.

Project Link:

https://hpyorange.github.io/JasperWeb/Project1.html



DHS Website Redesign

Government Website Redesign · Figma, Photoshop

The Problem: Complicated information architecture and overwhelming information make it difficult to navigate around the website.

The Solution: Redesign the website to create easier and more efficient access to find the information.

Project Link:

https://docs.google.com/presentation/d/1D9D4bdyCVwRj06eZk8tzjyieI_iAlhT/edit#slide=id.p1

Coding Projects



Weather Dashboard

This application is a weather dashboard. Users can search for a city. Then, the app will present the city's current weather conditions and 5-days forecast.

Technology: Server-Side APIs: 'openWeather', bootstrap 5.2.2, jQuery, swiper, moment, html, CSS, JavaScript

Links:

GitHub Repo: http://github.com/Hpyorange/weatherDashboard/GitHub Page: https://hpyorange.github.io/weatherDashboard/