About WatchPoint

WatchPoint Security Management System is a cutting-edge workforce and operations management platform tailored for security companies and field service operations. Featuring a modern neumorphic UI and real-time capabilities, WatchPoint empowers security providers with automation, analytics, and mobile-friendly tools.

Our mission is to simplify complex security operations, reduce administrative overhead, and ensure every guard, supervisor, and client interaction is streamlined and efficient.

Design & Experience

- Design Language: Neumorphic design with soft shadows, gradients, and rounded corners
- Colors: Professional slate grays, blues, and purples with crisp accents
- Typography: Clean, modern hierarchy-focused fonts
- Animations: Smooth transitions and micro-interactions with Framer Motion
- Responsive: Mobile-first layouts adaptable to any device
- Icons: Lucide React for consistent visual language

Core Modules & Features

1. Dashboard & Analytics

- Real-time KPI cards with trend indicators
- Interactive charts (area, bar, pie) using Recharts
- Live staff status indicators
- Expandable analytics modal (monthly/quarterly/yearly views)
- Geographic map with live staff positions
- · Quick alerts panel & time range selector

Analytics Insights: - Staff utilization, SLA compliance, response times - Monthly revenue and growth rates - Attendance trends and client satisfaction

2. Team Management

- Multi-role staff support (guards, supervisors, head office)
- Advanced filters by name, role, department
- Bulk operations and exports (Excel, CSV, PDF)
- Detailed staff profiles with performance tracking
- Document management for certifications and IDs

3. Client Management

- Comprehensive client database with location mapping
- Status tracking: active, inactive, archived, pending
- Approval workflows for client creation
- Multi-site management per client
- Client-specific communication hub

4. Attendance & Time Management

- Real-time status (On Duty, Absent, Issue)
- · Multi-shift and overtime tracking
- QR code-based check-in/out with photo verification
- GPS-based location validation
- · Manual admin override

5. Assignment & Link Management

- Dynamic staff-to-client assignment
- Flexible shift scheduling
- Conflict detection to prevent overlaps

6. QR Code Management

- Custom QR generation with Google Maps integration
- Geofencing with radius control
- Drag-and-drop positioning
- Export QR codes in multiple formats

7. Live Tracking

- Interactive live maps of staff positions
- Movement history and geofencing alerts
- Route optimization & emergency response tools
- Tracking analytics with exportable reports

8. Payroll & Finance

- Automated salary calculations
- · Overtime and deductions handling
- Bonus system & pay slip generation
- · Advance salary request workflow
- Multi-client invoicing with reminders

9. Leave & HR

- Leave application and approval workflows
- Sick, casual, annual, maternity leave types
- Calendar integration & balance tracking
- Resignation submission and exit process

10. Communication

- Real-time direct messaging & group chats
- File sharing for documents and images
- Push notifications for instant updates

11. Settings & Permissions

- Multi-language support
- Granular role-based access control
- Password policy and security settings
- Built-in role protection

12. Reports & Data Management

- Custom and scheduled reports
- Visual analytics with charts and graphs
- Real-time sync and backup
- RESTful API for third-party integration

Technology Stack

- Frontend: React 18, Tailwind CSS, Framer Motion
- State Management: React Query
- Charts: Recharts
- Maps: Leaflet & Google Maps APIs
- Exports: Excel, CSV, PDF
- QR: Dynamic QR generation

Why Choose WatchPoint?

- End-to-End Security Operations Management
- · Real-Time Tracking & Analytics
- Enterprise-Grade Features
- · Mobile-Friendly & PWA Ready
- Modern, User-Centric UI

WatchPoint - Your Security Operations, Simplified.