Management Information Systems

Assignment- Week 10

TYPE OF QUESTION: MCQ/MSQ

Number of questions: **10**   **Total mark: 10*2**

QUESTION 1:

What is/are the dimension(s) of knowledge management systems?

a) Data,
b) Information
c) Knowledge
d) All of these

QUESTION 2:

Which of the following is a source of knowledge?

a) Cognitive events
b) Customer purchase data
c) Customer generated data.
d) Customer demographic details

QUESTION 3:

Which technology is NOT typically used in enterprise-wide knowledge management systems?

A) Portals
B) Search engines
C) Collaboration tools
D) Manual filing systems

QUESTION 4:

Which is/are the capability(s) of decision support system?

a) Retrieving information

b) Providing pre-specified aggregation of data in the form of reports
c) Proposing decisions
d) All of the above

QUESTION 5:

_____is used for locating employee expertise within the firm.

a) Enterprise-wide knowledge management systems
b) Knowledge work systems
c) Intelligent techniques
d) Decision support systems.

QUESTION 6:

Which of the following intelligent technique(s) is/are focussed on discovering knowledge?

a) Data mining
b) Neutral networks

c) Expert Systems
d) Option a and b

QUESTION 7:

Which of the following is not a knowledge representation method of expert systems?

a) Object-based
b) Frame-based
c) Case-based
d) Subject-based

QUESTION 8 :

What does backward chaining in expert systems involve?

A) Starting with user input and moving forward

B) Starting with a hypothesis and asking questions to confirm or disprove it

C) Creating new data from existing data

D) Randomly processing rules

QUESTION 9:

What is/are the phase(s) of decision-making process in decision support system?

a) Intelligence
b) Design
c) Choice
d) All of these

QUESTION 10:

Which of the following is a knowledge work systems?

a) Home Theatres
b) Printing machines
c) Speakers
d) Investment workstations