

Hrithik Manda

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EDUCATION

University of Central Florida August 2023 - Present
Masters in Computer Science Orlando, Florida

Keshav Memorial Institute of Technology July 2018 - August 2022
Bachelors in Computer Science Hyderabad, India

- **Coursework:** Data Structures, Design and Analysis of Algorithms, Object Oriented Programming, Database Management System, Operating System, Machine Learning, Full Stack Development

WORK EXPERIENCE

Servicenow September 2022 – July 2023
Associate Software Engineer Hyderabad, India

- Built Servicenow application to actively monitor issues in product through logs and report them, thus resulting in customers facing 70% less issues
- Identified Queries with longer run time and resettled them to **Read Replica** to improve performance by over 80%
- Developed Client Scripts, Business Rules and Automated Workflows in **JavaScript** for **Servicenow** applications
- Resolved 50+ defects and customer issues through thorough debugging and collaboration with cross-functional teams, resulting in a 40% reduction in user complaints and a 25% increase in customer satisfaction.

NCR Corporation January 2022 – August 2022
Software Development Intern Hyderabad, India

- Upgraded 30+ dependencies and resolved conflicts in **Spring**. Raised the code quality from 60% to 75% by fixing bugs/errors
- Corrected Unit Tests and improved code test coverage using **JUnit's**

Mindler July 2021 – December 2021
Software Development Intern Hyderabad, India

- Migrated existing PHP applications to **Angular** and built few Angular applications from scratch
- Revamped web page features and aesthetics, resulting in a 60% reduction in response time.

PROJECTS

Pothole Detection using OpenCV | GITHUB

- Developed a **Python** program to detect potholes from live recording using **OpenCV** and report to Database
- Integrated a website for authorities to manage the Potholes correspondingly with detected images and locations

School Management Mobile App | GITHUB

- Created a complete functional Mobile App for a real time school using **NativeScript with Angular** and **Firebase**. App is designed to cater different functionalities of different users such as Principal, Teachers and Students

SKILLS

Languages : C/C++, Java, Python, HTML/CSS, JavaScript, TypeScript

Frameworks : Angular, ReactJS, Flask, NodeJS, ExpressJS, Spring

Databases : SQL, MongoDB, Firebase

Others : Problem-Solving, Git, AWS, RESTful APIs, Agile, Communication, Creativity