# ■ Sales Performance Dashboard

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**Role:** Aspiring Data Analyst / Business Analyst **Tools Used:** Excel, SQL (SQLite), Power BI

#### 1. Problem Statement

Retail companies often struggle to monitor sales performance, regional growth, and profitability trends.

Key challenges:

- Data inconsistencies (duplicates, incorrect formats)
- Lack of consolidated KPIs (Sales, Profit, Profit Margin)
- Limited visibility for stakeholders to make data-driven decisions

## 2. Project Objectives

- Clean and prepare raw sales data
- Calculate essential KPIs (Sales, Profit, Profit Margin)
- Build an interactive dashboard in Power BI
- Provide business insights to support decision-making

## 3. Methodology & Workflow

### Step 1 – Data Cleaning (Excel)

- Removed 17 duplicate rows
- Converted Sales & Profit columns to Decimal format
- Added calculated field: ProfitMargin = Profit ÷ Sales

### Step 2 - Data Analysis (SQL)

Used SQLite queries to aggregate metrics:

#### Results:

• Total Sales: Calculated overall revenue

• Total Profit: Net profitability

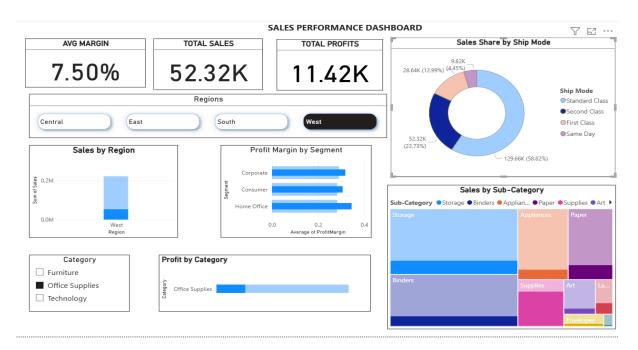
• Average Profit Margin: Efficiency indicator

#### **Step 3 – Dashboard Development (Power BI)**

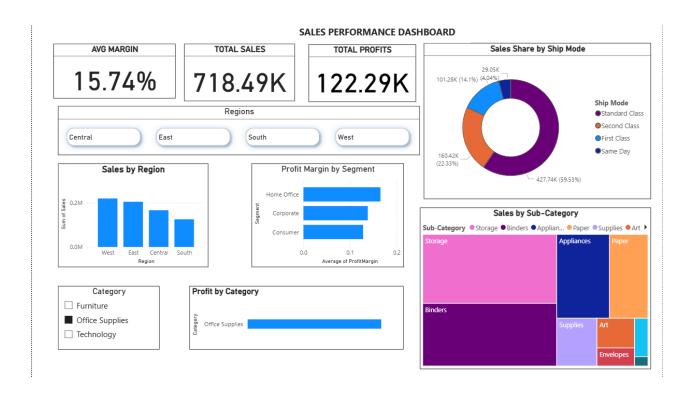
• KPIs: Total Sales, Total Profit, Avg. Profit Margin

#### • Visuals:

- Sales by Region (Column Chart)
- Profit by Category (Bar Chart)
- Sales by Ship Mode (Pie Chart)
- Sales by Sub-Category (Tree Map)
- Profit Margin by Segment (Bar Chart)



• Filters: Region, Category



## 4. Key Insights

- Technology category generated the highest profit
- Furniture had low profit margins despite good sales
- West Region contributed the largest share of total sales
- Standard Class was the most common Ship Mode but had lower profitability
- Consumer Segment drove high sales volume, but Corporate Segment delivered better profit margins

### 5. Outcome & Business Value

- ✓ Delivered a **dynamic sales dashboard** for stakeholders
- ✓ Transformed raw sales data into actionable insights
- ✓ Demonstrated end-to-end skills:
  - Data Analyst: Cleaning, SQL, KPI calculation, Dashboarding
  - Business Analyst: Requirement gathering, storytelling, insight generation

This project proves ability to bridge data and business for better decision-making