

ONLINE CAR RENTAL SYSTEM

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Guide: Ms. Anit James

1. Project Overview?

Online Car Rental System's aim is to design and create a data management System for a car rental company. This enables admin can rent a vehicle that can be used by a customer. By paying the money for a specified period of time. This system increases customer retention and simplify vehicle and staff Management in an efficient way.

2. To what extend the system is proposed for?

The main purpose of the system is to provide the facility to book car for rent and also the customer can view different variety of cars. By using this system admin can manage their rental, Bookings, customer issues and vehicle issues etc. The car information can be added to the system or existing car information can be edited or deleted too by the Administrator. The transaction reports of the car rental system can be retrieved by the admin, when its required. Thus, there is no delay in the availability of any car information, whenever needed the car information can be Captured very quickly and easily.

3. Specify the Viewers/Public which is to be involved in the System?

The viewers/public that are mainly involved in this system include driver and user. User can register the system with valid information. User can book car for rent online.

4. List the Modules included in your System?

The system includes 3 modules. They are:

1. Admin Module

Admin must have a login into this system. He has the overall control of the system. Admin can add car details, add driver and allocate them for the particular bookings. Admin can view rents and booking details.

2. User Module

User can register and they can place their order by booking the cars available. Users can cancel their bookings and also provides a facility to pay the rent online.

3. Driver

Driver can view their bookings and show the user details who is allocated for that particular rent. And can also contact them by using the details available.

5. Identify the users in your project?

The main users of this project includes:

- a. Admin, who controls and coordinates all the activities inside the system. He can add car details, add driver and allocate them for the particular bookings.
- b. User, who can register and they can place their order by booking the cars available. They can also cancel their bookings.
- c. Driver, can view their bookings and show the user details who is allocated for that particular rent. And can also contact them by using the details available.

6. Who owns the system?

Car rental shop owner

7. System is related to which firm/industry/organization?

Ecommerce.

8. Details of person that you have contacted for data collection?

Central Cabs - Holidays & Car Rentals,
Alex Joseph
Email : centralcabscochin@gmail.com
Mobile: 98951 89255

9. Questionnaire to collect details about the project? (min 10 questions, include descriptive answers, attach additional docs (e.g. Bill receipts, certificate models), if any?)

1. Can you tell me how will you provide the car for rent?

Whenever a customer request a car for rent we will receive the money for a particular rent and provide the car at the particular location.

2. Is there any mechanic in your shop? If any repairing issues happen to the car, how will you resolve it?

No. There is no mechanic in our shop. Whenever a problem is found in car we will consult workshop near our shop.

3. How will you allocate drivers?

Whenever a customer request for a car, we will allocate the driver which are free.

4. How many types of cars are available in your shop?

Almost all kinds of cars are available in our shop.

5. Is there any online facility available to book a car for rent?

No. There is no online facility to book a car.

6. Is there any discount streams are available?

Yes. We provide discount for customers who makes daily rent.

7. Will you provide rent up to one year?

No. We does not provide any car rent for one year. We provide car for rent up to a month or 3 month.

8. Do the customer need to sign any car rental contract?

No. The customer have no need to sign the car rental contract. We doesn't provide any contract to the customer.

9. Is there any need to pay rent in advance? If they cancels it will you return the payment?

Yes. Some money is needed to pay the rent to confirm it.

10. Is there any option to change, if the rented car have some defects?

Yes. If the car have some defects we will change the car immediately.