## **FAQs**



Q1. After completing all formalities related with Registration what should I do? Ans. After completion of all Registration formalities, you can occupy your hostel room and join the academic activities from the next working day

Q2. When do we receive our University ID card?

Ans. You will get that within a week after you get here

Q3. What should I do if my ID card is damaged or stolen?

Ans. In case of loss or damage of ID card you need to report to the institute ID card cell which is located just besides the computer centre

Q4. What should I do if there is some mistake in my ID card?

Ans. In case of mistake in ID card contact the ID card cell

Q5. How can I check my result, academic details and account details?

Ans. For academic details or results, you can log on to the Pingala portal using your user name. Alternatively, you can log on to OARS portal

Q6. To Whom I have to report regarding problems in Hostel?

Ans. In case of any kind of problems in Hostels feel free to contact the Hall office of your Hall of Residence

Q7. How hostel rooms are allotted?

Ans. Randomly

Q8. Can I install air cooler in my non-AC room?

Ans. Foreign students are allotted AC rooms so you need not worry about buying and installing Air Coolers

Q9. Can I bring refrigerator in my room?

Ans. No, it isn't allowed to keep Refrigerator in your room. However, you will be given the facility of Refrigerators in Hostel

Q10. How do I pay for laundry?

Ans. You will be provided with local laundry services so you can pay the laundry man directly

Q11. How do I open a bank account in Indian Bank?

Ans. There is a bank on campus and the Office of International Relations will help you with the opening of bank account

Q12. How does University cater to security of the students?

Ans. The institute has a on campus Guard Force called the SIS Guards. They can be seen on the entrance of all hostels and on all other prime locations of the campus and are on a constant patrol all over campus at night. We also have a on campus Police Station if need arises

Q13. I dont know another language. Will this be a problem?

Ans. As long as you know English, there will not be any problem either on academic front nor on social front.