

## CONTACT

- **\** 09-685749957
- ✓ hlainghtetaung76@gmail.com
- Yangon, Myanmar

### **EDUCATION**

#### 2017-2019 MAC Creatio University

 Higher National Diploma (Civil Engineering)

# 2018-2023 DAGON UNIVERSITY

• B.A (English)

### **SKILLS**

- Attention to detail: Precision in handling transactions, documents, and numbers.
- Customer service: Experience in delivering exceptional service and communication.
- Problem-solving: Aptitude for resolving issues efficiently.
- Teamwork and collaboration: Ability to work well with colleagues and clients.
- Technical skills: Familiarity with banking software or relevant technology.

## LANGUAGES

- Japan (JLPT N5 Certified)
- English (Intermediate based on British Council Test)

# HTET AUNG HLAING

A highly motivated and detail-oriented professional with a background in finance and customer service, seeking to leverage analytical skills and a strong passion for the banking industry in a position at Uab. Skilled in data analysis, customer relations, and financial management, I am committed to providing exceptional service and contributing to a dynamic team environment. Known for my integrity, adaptability, and dedication to continuous learning, I am eager to apply my skills to support the success of Uab.

## **WORK EXPERIENCE**

Uab BANK Associate Teller

2022-2024

- Accepting Payments: Accepting various forms of payment, including cash, credit cards, debit cards, mobile payments, and gift cards.
- Providing Change: Calculating change accurately and efficiently for cash transactions.
- Customer Service: Providing friendly and efficient customer service, greeting customers, answering questions about products or services, and assisting with locating items in the store.

#### Oasis Convenience Store Sale Cashier

2020-2021

- Sale Cashler
- Customer Service: Greeting customers, assisting them in finding products, answering questions about merchandise, and providing recommendations.
- Stocking and Merchandising: Restocking shelves with merchandise, ensuring products are properly displayed and organized, and maintaining inventory levels.
- Product Knowledge: Becoming familiar with the products sold in the store, including their features, prices, and any promotions or discounts.