HTET HTET WIN(MONICA)

SOFTWARE QUALITY ASSURANCE ENGINEER

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PROFESSIONAL SUMMARY

Software Test Engineer with over 4 years of hands-on experience in the banking and digital wallet domains. Skilled in functional, integration, system, and regression testing across web, mobile, and client/server platforms. Proficient in analyzing requirements, designing test plans, and executing test cases. Experienced in all phases of the Software Development Life Cycle (SDLC).

PROFESSIONAL EXPERIENCE

Senior Software Quality Assurance Engineer (remote)   **March 2024 - Present**

**Thitsaworks Powering Financial Inclusion
(https://www.linkedin.com/company/thitsaworks/posts/?feedView=all)**

- Focused on interoperability across financial service providers as part of the **Cabo Verde (West Africa)** project, implementing an Interoperable Payment System using Mojaloop technology.
- Tested end-to-end Mojaloop payment flows across payer, payee, and hub components.
- Performed API testing for quote, transfer, and settlement using Postman.
- Monitored system health with Grafana and troubleshot issues using Lens and Kubernetes logs.
- Validated **Mifos core banking** modules such as loan applications and disbursement workflows.
- Conducted mobile testing on the Mifos Android app, including offline sync and module navigation.
- Verified data accuracy across MCIX loan project, Mojaloop, and Mifos databases using MySQL Workbench.
- Automated regression tests using Robot Framework with Selenium (Java), and executed performance testing with JMeter.

PLATFORM SOFTWARE QA ENGINEER   **May 2023 - Feb 2024**

WavePay (Digital Mobile Wallet) |Yoma Bank,Yangon

- Responsible for platform QA testing across customer, agent, and merchant apps, performing 75% manual testing and 25% automation.
- Prepared test cases and end-to-end scenarios based on requirements.
- Planned test strategies aligned with project timelines.
- Conducted real-time testing on cloud devices using LambdaTest.
- Reported issues via JIRA and performed API testing with Postman.
- Led push notification platform changes to optimize cost.
- Executed UI test scripts using Appium for offline billers.
- Participated in agile practices including daily stand-ups and sprint planning.

SENIOR SOFTWARE UAT ANALYST, Yangon   **June 2022-May 2023**

KBZPay(Digital Mobile Wallet) |KBZ Bank,Yangon

- Utilized JIRA to document, track, report, verify, and prioritize defects throughout the testing lifecycle.
- Collaborated with Product Owners and technology teams to manage issue tracking, reporting, and resolution.
- Prepared and collected test results, accounting entries, and customer journey data for validation.
- Supported release deployments and addressed production issues to ensure customer satisfaction.
- Led QA efforts for seasonal festivals and promotional campaigns within the KBZPay customer app.
- Performed testing on key projects including KBZPay Social (chat messaging), KBZPay Market sprints, agent onboarding renewal flow, and the Ninja Rush mini-game.

JUNIOR DEV SUPPORT & QA ENGINEER   **Jan 2021-April 2022**

Myanmar Digital Solutions (MMDS) Pte Ltd,Yangon

- Responsible for testing a range of web and mobile applications serving both domestic and international clients.
- Conducted UAT sessions and performed functional, regression, and usability testing on dashboards, web, and mobile platforms.
- Handled user complaints and completed tasks assigned by the Project Manager.
- Tested a full eCommerce package including dashboard, website, mobile app, Messenger chatbot, and Viber chatbot.
- Actively participated in Scrum ceremonies and cross-team discussions.

EDUCATION

BACHELOR OF ENGINEERING IN INFORMATION SCIENCE AND TECHNOLOGY

Yatanarpon Cyber City University, February 2020 ,Myanmar

SKILLS & COMPETENCIES

- Testing & QA: Manual Testing, User Acceptance Testing (UAT), API Testing, SQL Testing, Cross-Browser Testing, Automated Testing
- Automation Tools: Robot Framework (Python), Selenium (Web UI), JMeter (Performance Testing)
- Tools & Technologies: JIRA, Postman, Git, MySQL, Grafana, Lens, Windows OS
- QA Processes: Test Planning, Test Case Design, Defect Tracking, Quality Assurance Best Practices
- Technical Knowledge: Python, SQL, JavaScript (basic understanding)
- Monitoring & Debugging: Grafana (system monitoring), Lens (Kubernetes log analysis)
- Soft Skills: Problem-Solving, Attention to Detail, Teamwork, Communication, Coordination