

## Resume

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### Software Quality Assurance Analyst

#### CAREER SUMMARY

User Acceptance Test (UAT) Analyst with over a year of solid experience in Banking and Mobile wallet industry, and also have hands-on experience as Quality Assurance Analyst in the IT industry. Responsible for testing the applications and systems for any unexpected behaviors before changes are released into the production environment.

Experienced in analyzing requirements, creating test plans, designing and developing test cases based on business requirements. Extensive knowledge and experience in all stages of Software Development Life Cycle (SDLC) beginning from initiation and definition to deployment and support.

#### WORKING EXPERIENCE

**KBZ BANK (KBZPay PMO Function)**

**2022 June to Present**

**Senior UAT Tester**

##### Responsibilities

- Performing Manual Testing: End to End Testing, Regression Testing and Sanity Checking for all projects of KBZPay.
- Responsible for managing the user acceptance testing process to ensure the business receives working software that supports the business requirements.
- Issue Tracking and Reporting with Product Owners and technology team.
- Preparing and collecting Test Results, Accounting Entries and Customer Journey.
- Follow up flagged issues and improve the quality of our web, iOS, and android apps
- Supporting release deployments and production issues to ensure customer satisfaction and success.
- Understanding business requirements/ functional requirements and translating them into test cases.
- Execute test scripts, raise defects in the tracking system in Jira and follow through on defect resolution.
- Performing Testing: End to end testing of various campaigns in KBZPay customer app.

**Myanmar Digital Solutions (MMDS) Pte Ltd**

**2022 January to April**

**Junior Dev Support & QA Engineer**

**Responsibilities**

- Taking part in QA effort for multiple web and mobile software applications developed by the company for its domestic and international clients.
- Prepare test cases and test scenarios for new product developments and run the SIT and UAT of the product to identify product issues.
- Document results of tests for the development team and draw the conceptual flow of the system and research the current market for similar products and compare results.
- Tested Functional Testing, Exploratory Testing, End-to-End Testing, Cross-Browser Testing & Usability Testing of Websites, Apps, Web Apps & Desktop Applications (Sectors: Medical, B2B, E-commerce service, Video, own E-learning portal service).

**Myanmar Information Technology (MIT)Co., Ltd**

**July 2020 to Jan 2021**

**Junior Software Engineer**

**Responsibilities**

- Generate Crypto material for new peer
- Editing chaincode in test-network, editing API in test-network in blockchain & generate crypto material for new peer
- Create configuration for the new peer and bring up the container Observing new channel and chaincode in Hyperledger fabric 2.0

**EDUCATIONAL QUALIFICATION**

University of Technology (Yatanarpon Cyber City), Mandalay Region, Myanmar

**Bachelor of Information Science & Technology (B.E(IST))** (2020 graduated)

**ACADEMIC MINI THESIS**

Sixth Year/2019(June to October)-Decentralized Secure Online Voting System Using Blockchain Technology

## KEY COMPETENCIES AND SKILLS

- Manual testing and coding skills
- Cross-platform/devices testing skills
- Updated with new technologies and tools
- Experience in developing Web applications using HTML, CSS, JS, Bootstrap, PHP
- Excellent Attention to detail
- Experience in developing software using JAVA, MySQL, Android, Python
- Ability to work in groups and individually Adaptive, Proactive, Patient, Positive-minded
- Good at planning and execution

Below link is my portfolio.

<https://monicaminzy.github.io/>