

Deliverable 1

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April 20, 2015

User Stories

Park manager:

1. As a park manager, I want to log-in so that I can manage my jobs.
2. As a park manager, I want to create a park job so that volunteers can sign up.
3. As a park manager, I want to view a park job so that I can manage that job .
4. As a park manager, I want to edit a park job so that job details are up-to-date.
5. As a park manager, I want to view the list of volunteers for a given job so that I know who will be volunteering.
6. As a park manager, I want to cancel a park job so volunteers can't sign-up.
7. As a park manager, I want to grade a park job by intensity levels so volunteers know the labor requirements.
8. As a park manager, I want to edit a completed job with information about how it went so that I can plan better for future jobs.
9. As a park manager, I want to flag volunteers as a "no-show" who did not show up so that they can be restricted from signing up for future jobs.
10. As a park manager, I want to report a volunteer's "bad" behavior so that staff can review their future volunteer eligibility.

Volunteer:

11. As a volunteer, I want to log-in so that I can manage my account.
12. As a volunteer, I want to sign-up for a park job so that I can volunteer.
13. As a volunteer, I want to cancel my sign-up for a park job so that park managers can adjust accordingly.
14. As a volunteer, I want to view if a job has been cancelled so that I don't try signing up.
15. As a volunteer, I want to find park jobs by location so that I can sign-up.
16. As a volunteer, I want to find park jobs by park name so that I can sign-up.
17. As a volunteer, I want to find park jobs by city name so that I can sign-up.
18. As a volunteer, I want to find park jobs by zip code so that I can sign-up.
19. As a volunteer, I want to view current volunteer capacity for a park job, so that I can check for any openings.
20. As a volunteer, I want to see the current park jobs that I have signed up for so that I can plan on attending the job.
21. As a volunteer, I want to view past jobs that I have signed up for so that I can pat myself on the back.

- 22. As a volunteer, I want to edit my contact information so that I can be contacted
- 23. As a volunteer, I want to view details about job, so I know what to expect.

Office staff:

- 24. As office staff, I want to approve a job before it is posted onto the website so that volunteers can view it.
- 25. As office staff, I want to log-in so that I can manage park jobs.
- 26. As office staff, I want to cancel a park job so that volunteers can't sign-up.
- 27. As office staff, I want to edit volunteer contact info so they can be contacted in the future.
- 28. As office staff, I want to create a park job so that volunteers can sign up.
- 29. As office staff, I want to edit a park job so that job details are up-to-date.
- 30. As office staff, I want to blackball a volunteer so that they are unable to sign-up for future park jobs.
- 31. As office staff, I want to look at the calendar of pending jobs so I do not have to be in the office.
- 32. As office staff, I want to view a volunteer's job history so that I can see how many jobs they have been to.
- 33. As office staff, I want to view a volunteer's no-show/cancellation history so that I can evaluate their eligibility to volunteer to future jobs.
- 34. As office staff, I want to see all past jobs organized by park district so that I can quickly find a park job.
- 35. As office staff, I want to generate a report on jobs and volunteers to evaluate the success of the system.
- 36. As office staff, I want to scale the maximum number of jobs so that we don't exhaust our resources.
- 37. As office staff, I want to view the report the park manager wrote about a completed job so that I can better manage future ones.

Business Rules

1. Website must indicate canceled park jobs.
2. Jobs must not be scheduled more than [3] months into the future.
3. There can only be a maximum of [30] pending jobs.
4. There can only be [5] maximum jobs for any given week.
5. Volunteers cannot sign-up for more than one job for a specific date.
6. Jobs at the same park must not be scheduled on the same date.
7. Maximum job length is [2] days.
8. Volunteers must not be allowed to sign-up for past jobs.
9. Underage volunteers must be notified that parents must sign waiver on-site.
10. Volunteers must be informed when jobs are cancelled.
11. Parks managers and office staff must be notified if the job doesn't meet [75%] of volunteer quota [48] hours before job.
12. Volunteers must have an email address to sign-up for a job.
13. Volunteers are reminded of park job commitments [2] days in advance.
14. Jobs must be graded by a coarse scale of light, medium, and heavy.
15. The number of volunteers must be within the range of 5 to 30 per job.
16. A blackballed volunteer must contact office staff when trying to sign up for a job.
17. Jobs are allowed to happen during weekdays and holidays.
18. Volunteers cannot view unpublished jobs.

Paper Prototypes

As a park manager, I want to submit a job so that people can volunteer.

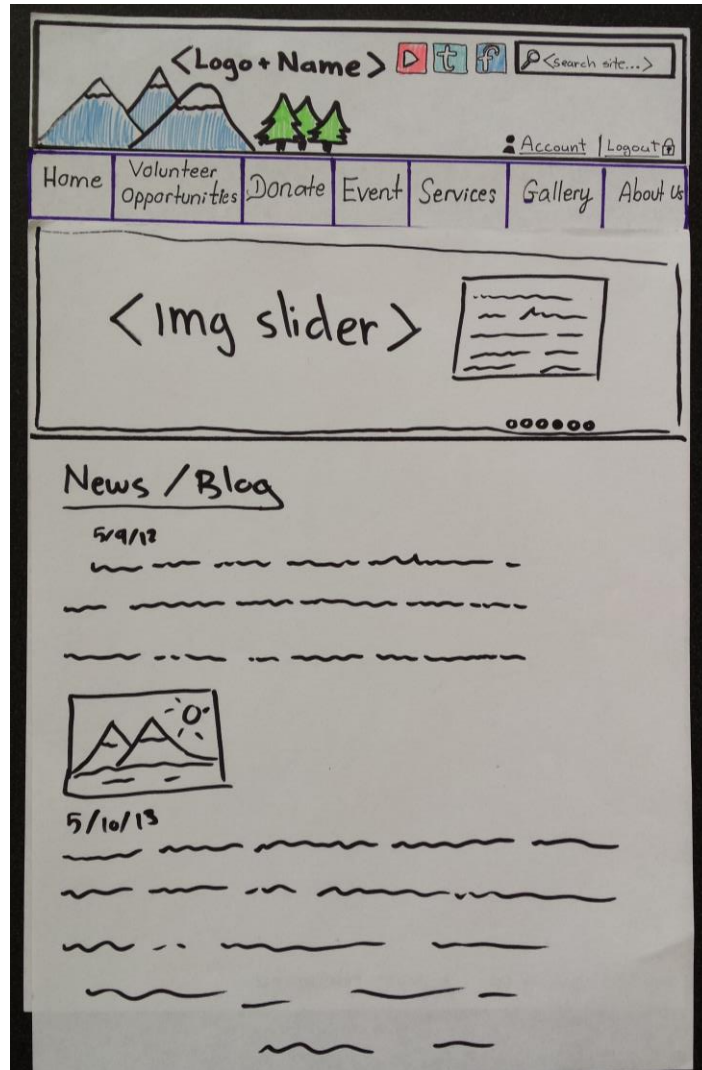


Figure 1

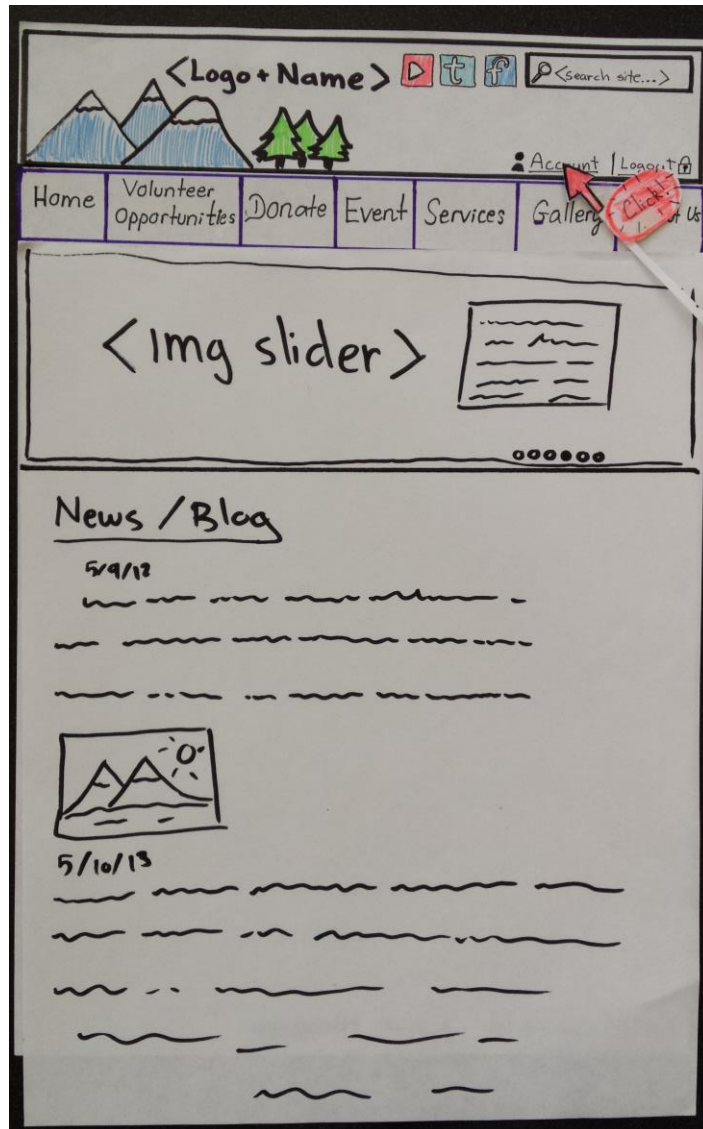


Figure 2

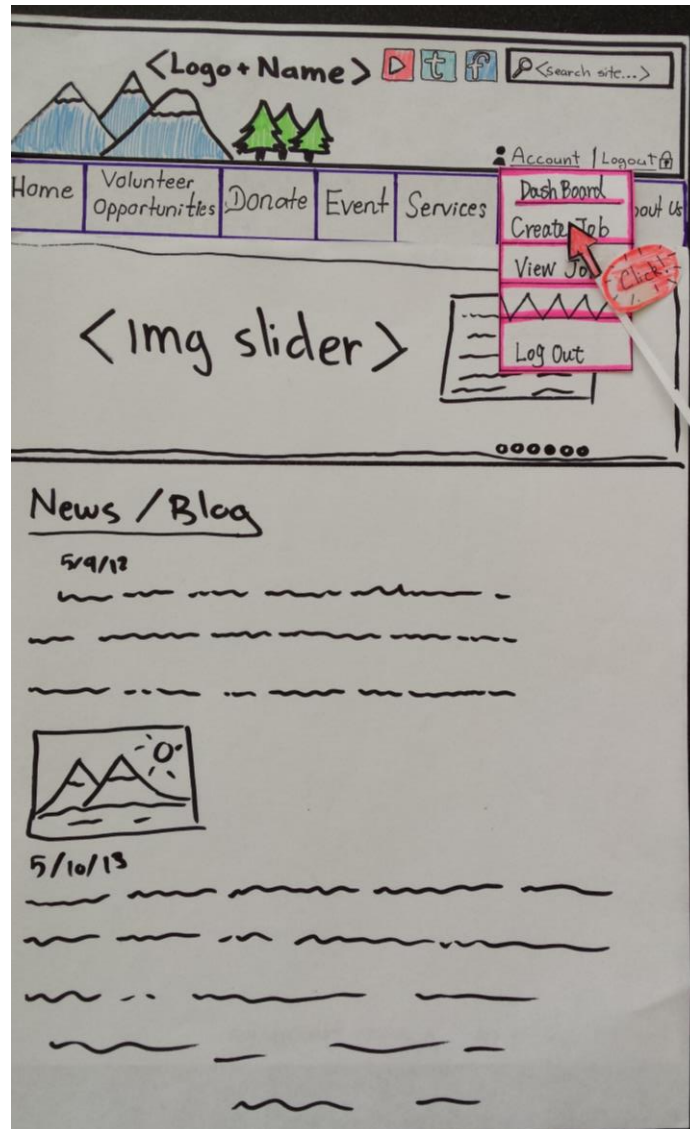


Figure 3

<Logo + Name>
Account / Logout

Home
Volunteer Opportunities
Donate
Event
Services
Gallery
About Us

Create A New Volunteer Job

Job Title

Volunteer Needed

Light
 5 Volunteers

Medium
 4 Volunteers

Hard
 8 Volunteers

Date

Time

Start: 08:30 AM/PM
End: 04:00 AM/PM

Park Name

Address

Job Description

Cancel Submit

Figure 4

<Logo + Name>

Account | Logout

Home

Volunteer Opportunities

Donate

Event

Services

Gallery

About Us

Create A New Volunteer Job

Job Title

TRASH PICK UP

Volunteer Needed

17

Light

5 Volunteers

Medium

4 Volunteers

Hard

8 Volunteers

Date

Start 04/16/2015

End 04/16/2015

Time

Start 08:30

AM/PM

End 04:00

AM/PM

Park Name

Alki Beach Park

Address

1702 Alki Ave SW, Seattle, WA

Job Description

Work will be performed under the direct supervision. Project work will be performed during daylight hours. Work will involve picking up, transporting, and unloading trash and waste collected from the Alki Beach Park.

Cancel

Submit

Figure 6

As a volunteer, I want to view available jobs so that I can sign up for a job.

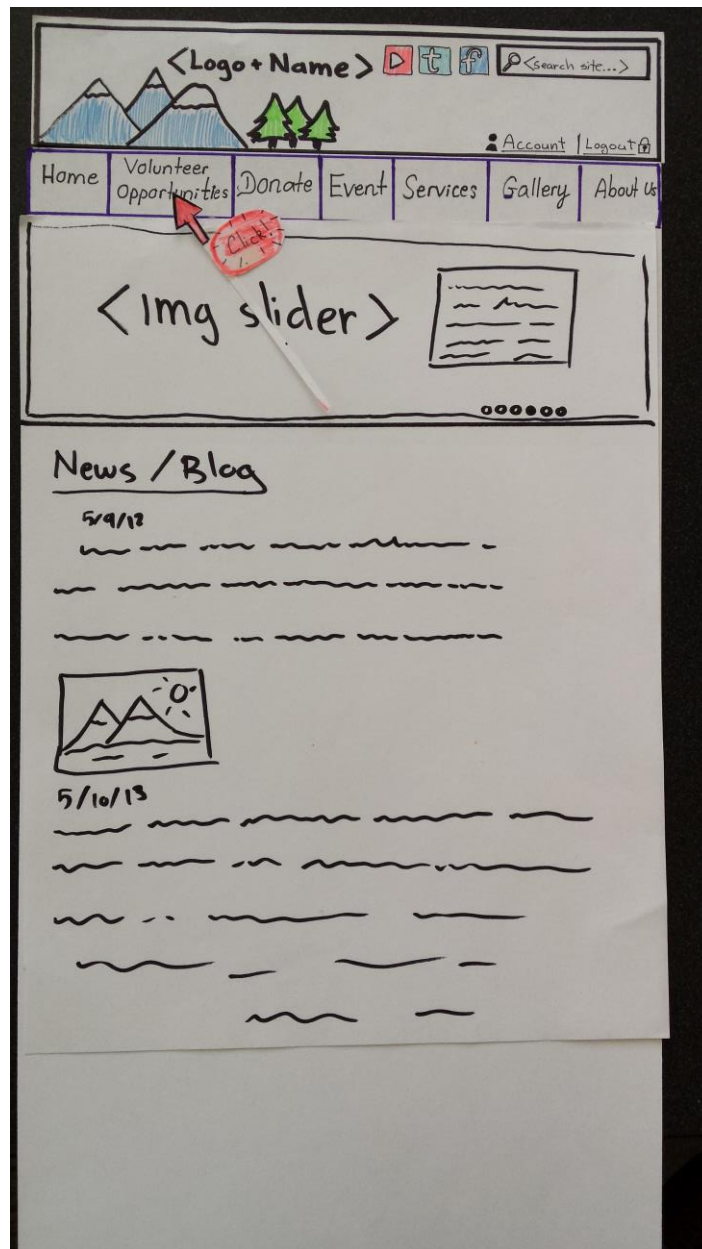


Figure 8

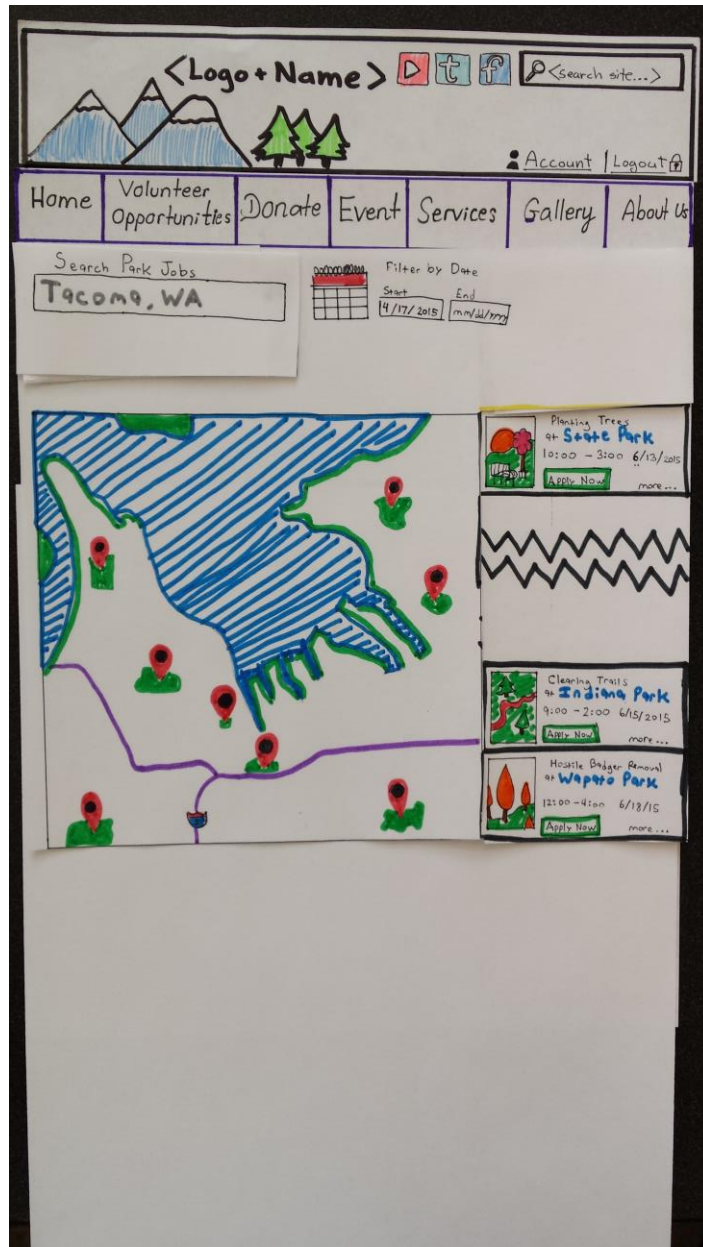


Figure 9

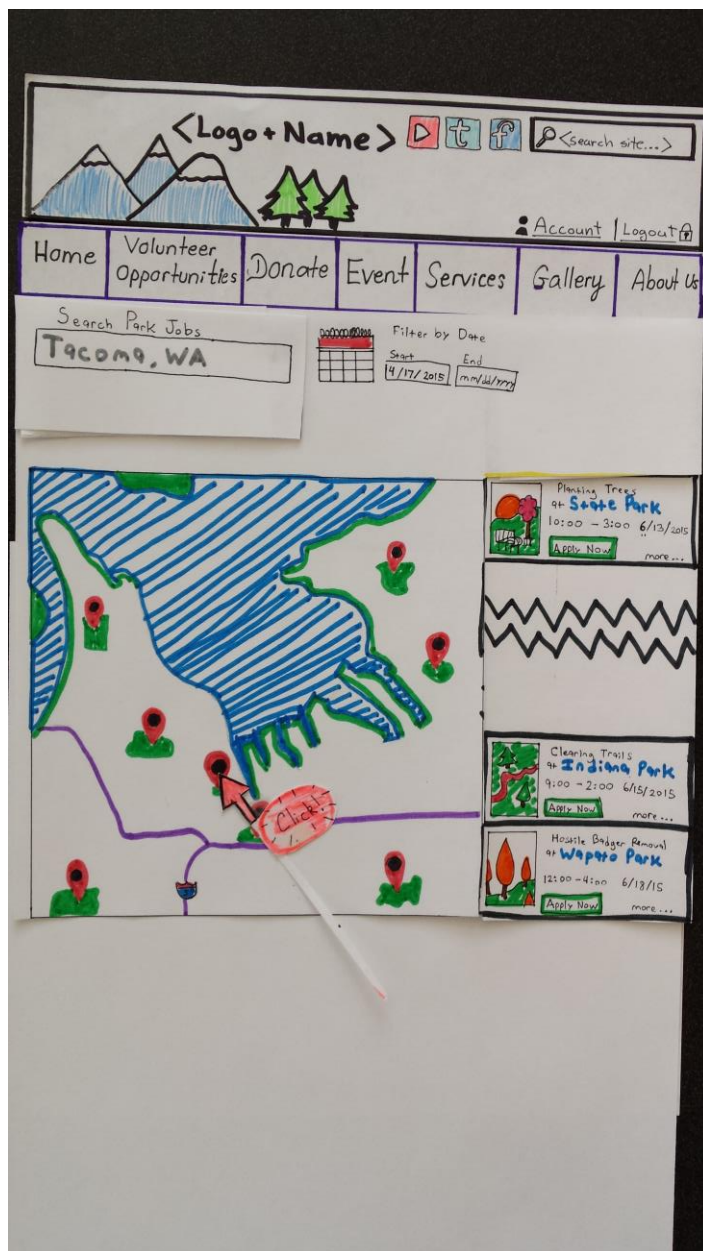


Figure 10

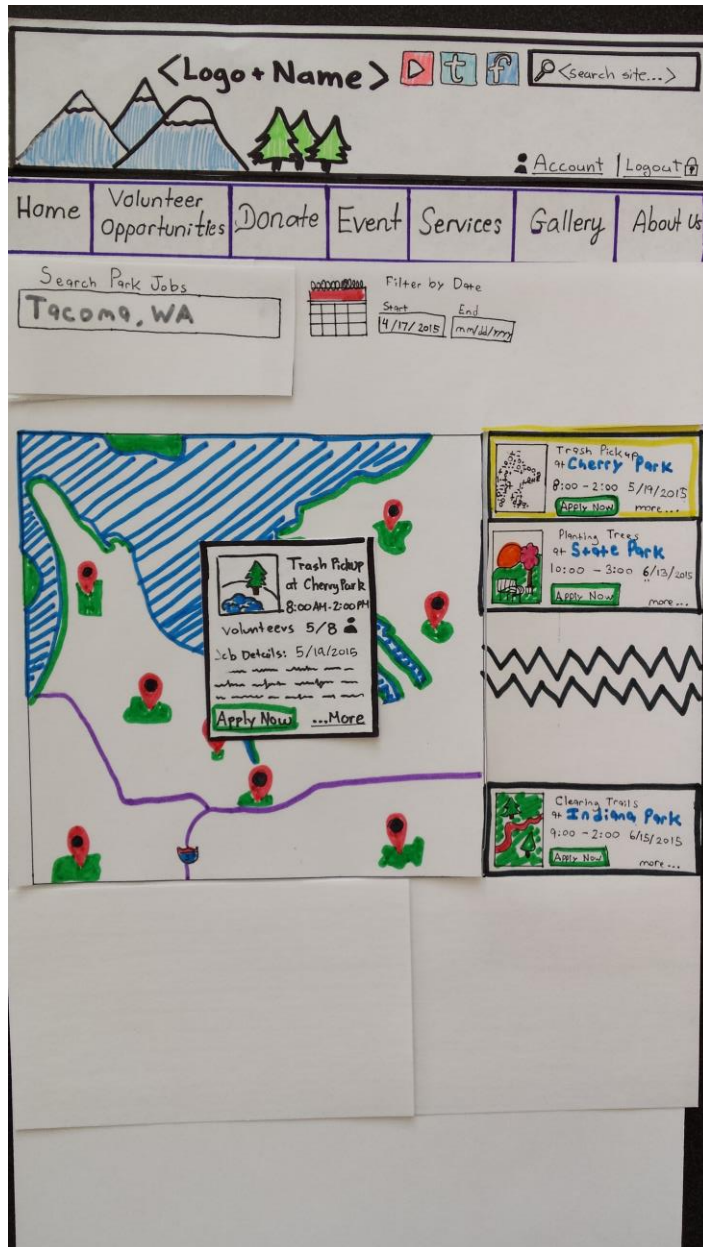


Figure 11

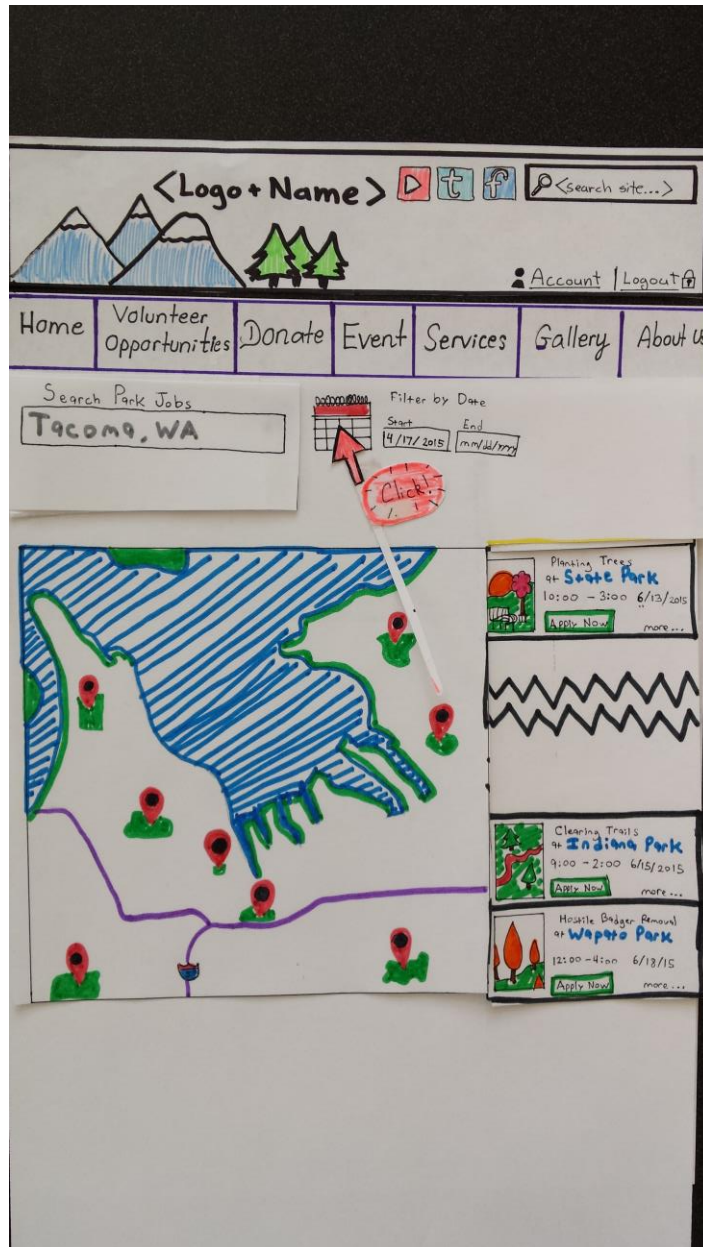


Figure 12



Figure 13



Figure 14



Figure 15

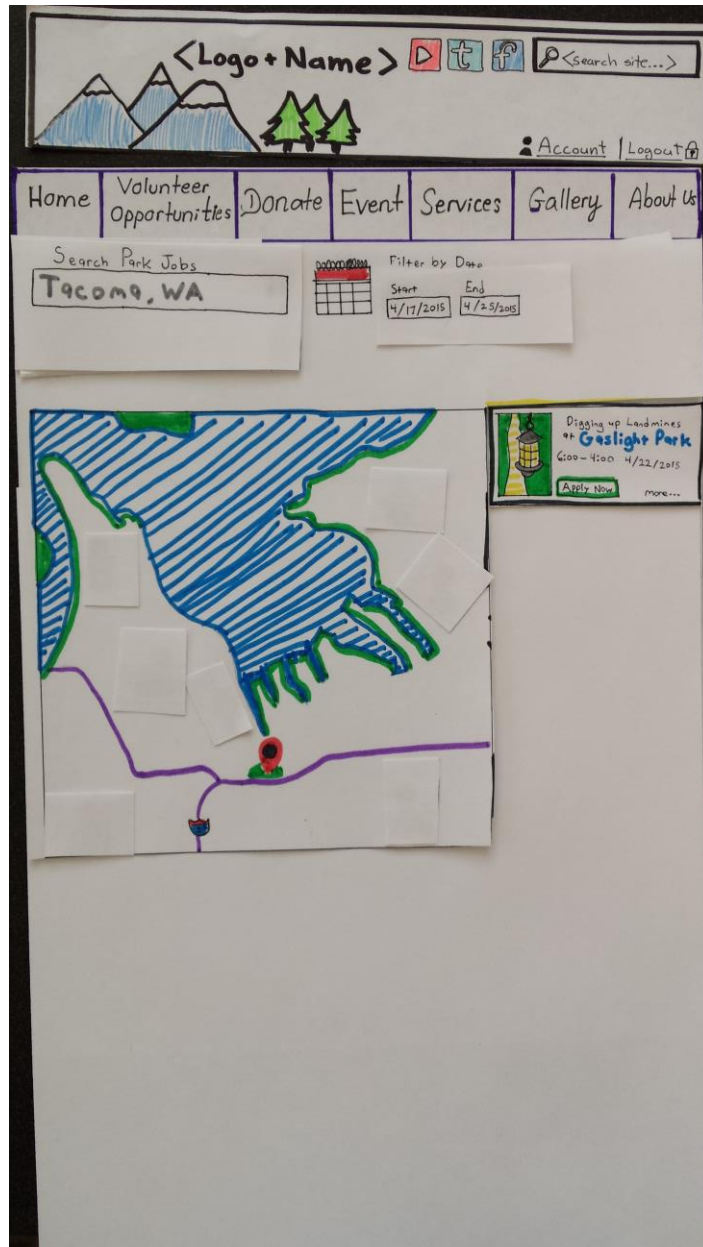


Figure 16

As a volunteer, I want to sign up for a park job so that I can volunteer.

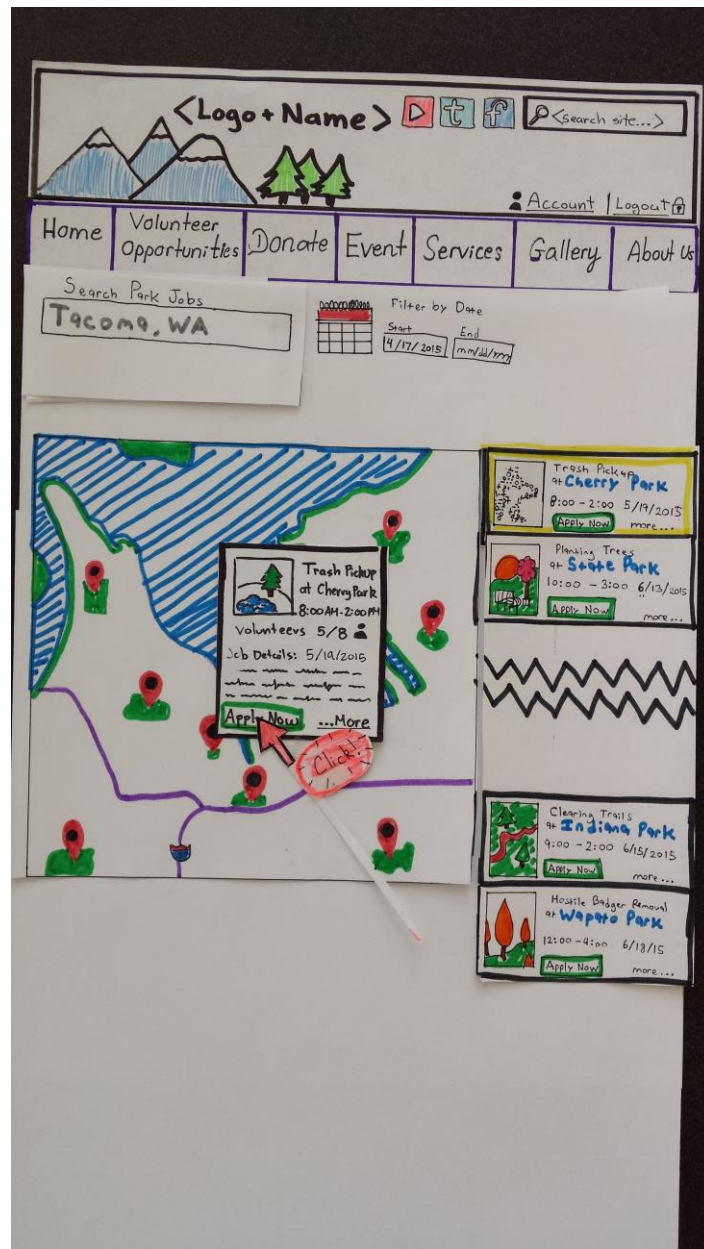


Figure 17

< Logo + Name >		D t f	<input type="text" value="Search site..."/>			
Account / Logout						
Home	Volunteer Opportunities	Donate	Event	Services	Gallery	About Us

Volunteer Application Form

Your Account: You are currently sign in as janedoe.

Your Information:

Name: Jane Doe	DOB: 05/26/1989
Address: 223 Sesame Street New York , NY , 10019.	
Phone Number: 878-596-5309	Email Address: jdoe@gmail.com
Emergency Contact: Husci Doe	Relationship : Father
Phone Number: 206-222-5599	Email Address: huscii_d@gmail.com

Click [HERE](#) to update your information .

Job Title : Trash Pickup	Park Name: Cherry Park
Job Location: State: WA	City : Tacoma Zip Code: 98402
Volunteering Date: May 19 , 2015	
Volunteering Time Slot: 8:00 AM - 2:00 PM	

*Where did you learn about our volunteer opportunities? E-mail ▼

HuSkI Cool

*Type the two words

HuSkI Cool
⌂ ⌨ ⓧ

*☒ I agree to have my contact information added to a database.

CANCEL

PREVIEW

SUBMIT

Figure 20

<Logo + Name>

Account

Logout

Home

Volunteer Opportunities

Donate

Event

Services

Gallery

About

Volunteer Application Form

Your Account: You are currently sign in as janedoe.

Your Information: Name: Jane Doe DOB: 05/26/1989
 Address: 123 Sesame Street New York, NY, 10019.
 Phone Number: 876-595-5309 Email Address: jdoe@gmail.com
 Emergency Contact: Huscii Doe Relationship: Father
 Phone Number: 206-222-5599 Email Address: huscii_d@gmail.com

Click [HERE](#) to update your information.

Job Title: Trash Pickup Park Name: Cherry Park

Job Location: St Zip Code: 98402

Volunteering Date:

Volunteering Time:

*Where did you test?
 HuSkIi Cool

*Type the two words

☒ I agree to have my contact information added to a database.

VOLUNTEER CONFIRMATION

SUBMIT APPLICATION?

OK

CANCEL

Figure 21

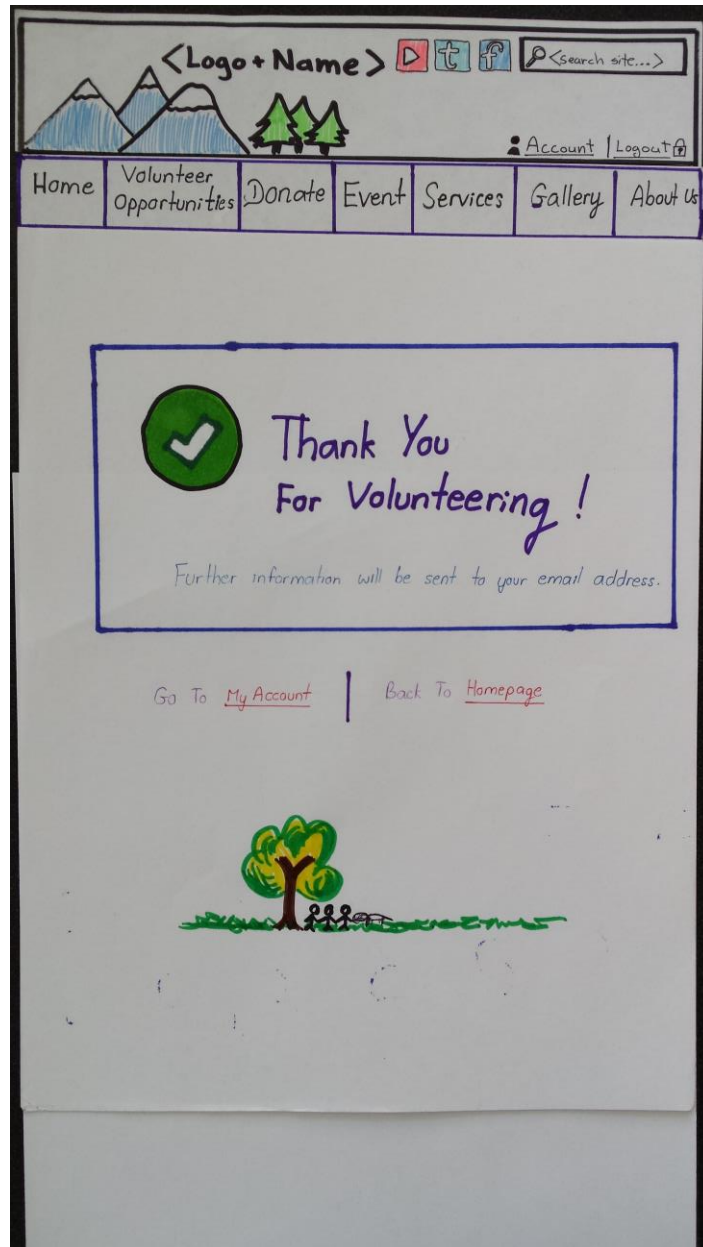


Figure 22

As office staff, I want to view all pending jobs so that I know of future park jobs.

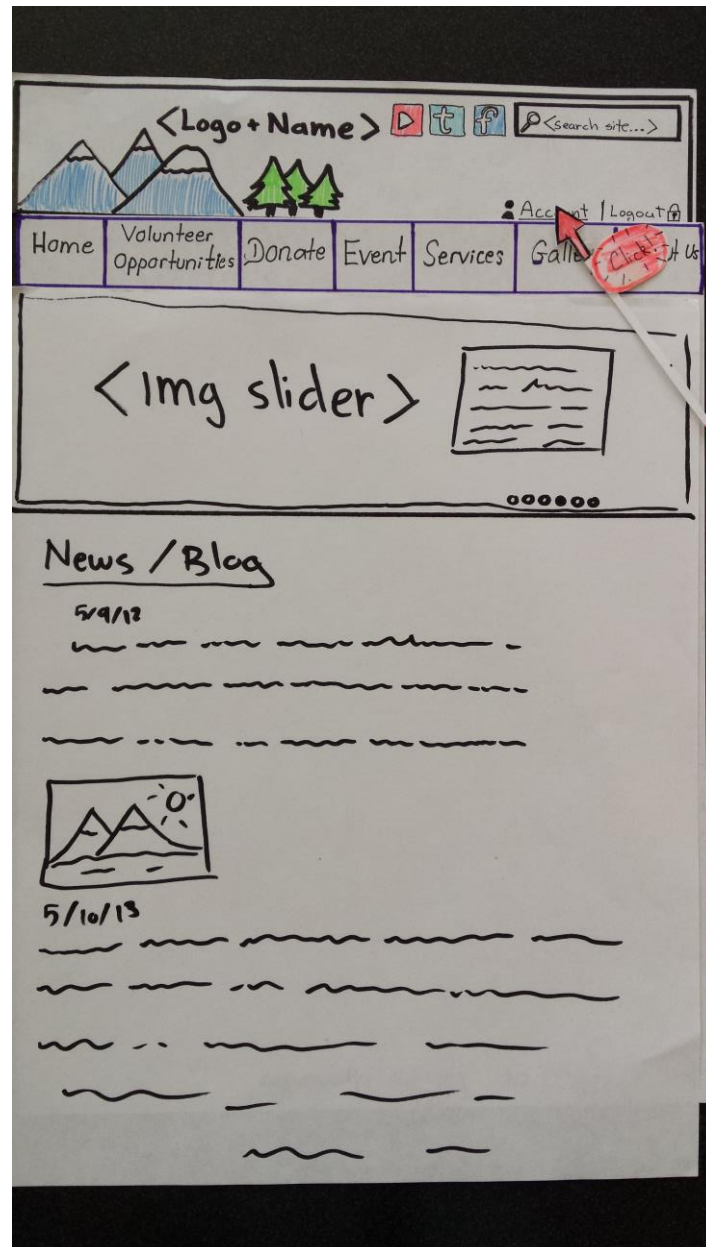


Figure 23

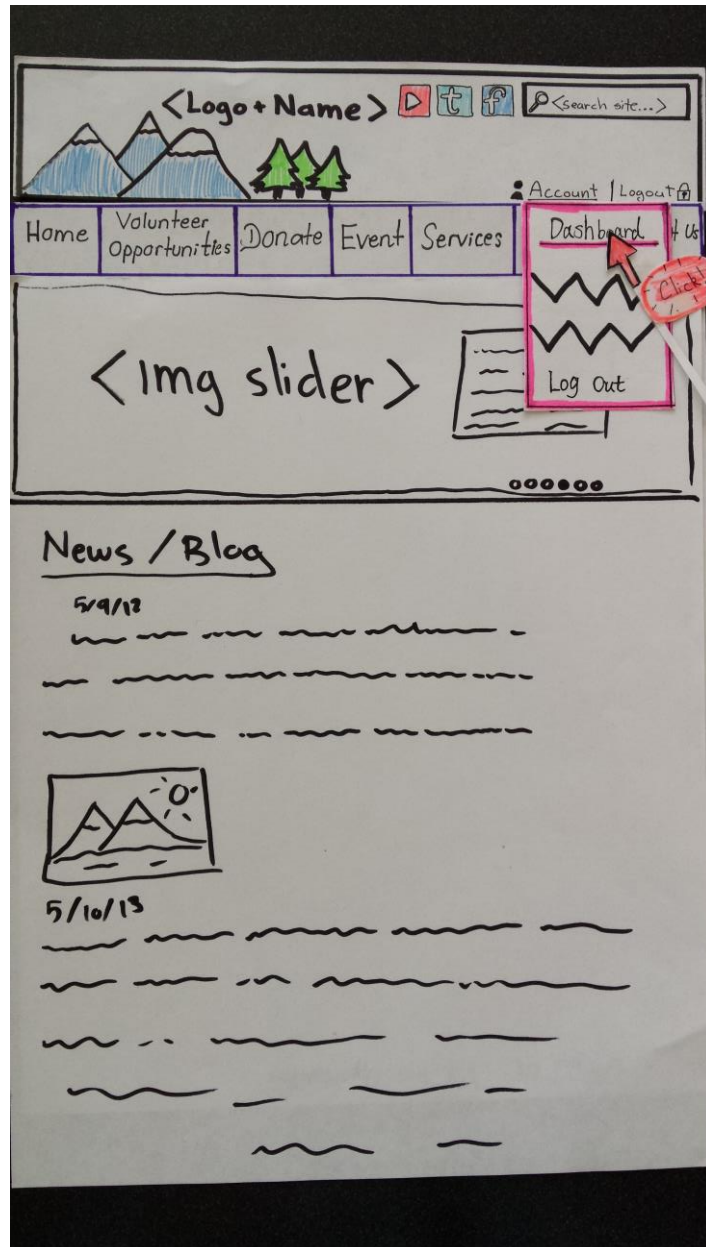


Figure 24

